

**GOVERNMENT OF INDIA  
MINISTRY OF EXTERNAL AFFAIRS**

**LOK SABHA  
STARRED QUESTION NO.\*313  
TO BE ANSWERED ON 17.03.2021**

**PSKS IN ASSAM**

**\*313. SHRI PRADYUT BORDOLOI:**

Will the Minister of EXTERNAL AFFAIRS be pleased to state:

- (a) the number of Passport Seva Kendras (PSKs) in Assam;
- (b) whether the Government has any proposal to open and operate more PSKs in Assam so as to facilitate the people in getting and renewing passports and other related services;
- (c) if so, the details thereof including the places where these PSKs are proposed to be opened/operated; and
- (d) if not, the reasons therefor?

**ANSWER  
THE MINISTER OF EXTERNAL AFFAIRS  
(DR. SUBRAHMANYAM JAISHANKAR)**

- (a) to (d) A statement is laid on the Table of the House.

**STATEMENT REFERRED TO IN REPLY TO PARTS (A) TO (D) OF LOK SABHA STARRED QUESTION NO. \*313 REGARDING “PSKS IN ASSAM” TO BE ANSWERED ON 17.03.2021**

(a) One Passport Seva Kendra (PSK) and fifteen Post Office Passport Seva Kendras (POPSKs) are functioning in Assam. The list of PSK and POPSKs in Assam is placed at Annexure-I.

(b) to (d) The opening of Passport Seva Kendras in various States, including Assam is an on-going activity and depends on various factors, including distance from the existing Passport Seva Kendras and volume of applications from a particular region. The Ministry in association with the Department of Posts decided in January 2017 to open Passport Kendras at the Head Post Offices (HPO)/ Post Offices (PO) in the country called ‘POPSK’ in every Lok Sabha Constituency, where there is no PSK to ensure that there is at least one PSK or a POPSK available in every Lok Sabha Constituency.

At present, Passport Office at Guwahati, a PSK at Guwahati and 15 POPSKs are functioning in Assam. Passport services are available in all the Lok Sabha Constituencies of the State of Assam. Currently, an average of 1050 appointments for passport services are being released every day for applicants in Assam, of which, only around 300 appointments are being availed of by applicants. As such, there is no additional demand for passport services, which necessitate the opening of new PSK in the State. However, the Ministry will consider adding new outlets, as and when demand increases.

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## Annexure-I to Lok Sabha Starred Question no.313

### List of functional Passport Kendras in Assam

State	Passport Office	S.No.	PSK	S.No.	POPSK
Assam	Guwahati	1	Guwahati	1	Barpeta
				2	Dhubri
				3	Dibrugarh
				4	Goalpara
				5	Golaghat
				6	Jorhat
				7	Karbi Anglong
				8	Karimganj
				9	Kokrajhar
				10	Mangaldoi
				11	Nagaon
				12	North Lakhimpur
				13	Silchar
				14	Tezpur
				15	Tinsukia

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