

**GOVERNMENT OF INDIA
MINISTRY OF COMMUNICATIONS
DEPARTMENT OF TELECOMMUNICATIONS**

**LOK SABHA
UNSTARRED QUESTION NO. 505
TO BE ANSWERED ON 16TH SEPTEMBER, 2020**

4G SERVICES IN GUJARAT

505. SHRI RAJESHBHAI CHUDASAMA:

Will the Minister of COMMUNICATIONS be pleased to state:

- (a) whether BSNL is providing 4G services in all the districts of Gujarat;
- (b) if so, the details thereof;
- (c) whether Government has taken any steps to improve the services of BSNL in all parts of the country, particularly in Gujarat;
- (d) if so, the details thereof; and
- (e) if not, the reasons therefor?

ANSWER

**MINISTER OF STATE FOR COMMUNICATIONS, EDUCATION AND
ELECTRONICS & INFORMATION TECHNOLOGY
(SHRI SANJAY DHOTRE)**

(a)&(b) Bharat Sanchar Nigam Limited (BSNL) is providing 4G services on a limited scale at few locations in Gujarat covering 8 districts, 121 towns and 210 villages.

(c) to (e) BSNL has informed the steps taken by them to improve its services in all its Licensed Service areas (LSAs) including Gujarat State. Details of steps taken by BSNL are as under:

- (i) Progressively augmenting its network under various network expansion plans, depending on techno-commercial viability and availability of funds.
- (ii) Regular conduct of Drive tests/audit/surprise checks and optimising its network for improving its performance.
- (iii) Continuous monitoring of the Call drop related issues in its network for better performance.
- (iv) Continuous monitoring of its GSM based Cellular Mobile Network for improving its services in all its Licensed Service Areas (LSAs) including Gujarat.
- (v) Efforts towards induction of 4G services on large scale to provide high speed data services to its customers.
