

**GOVERNMENT OF INDIA  
MINISTRY OF COMMUNICATIONS  
DEPARTMENT OF POSTS**

**LOK SABHA  
UNSTARRED QUESTION NO. 1743  
TO BE ANSWERED ON 21<sup>ST</sup> SEPTEMBER, 2020**

**REVENUES EARNED BY DEPARTMENT OF POSTS**

1743. DR. VISHNU PRASAD M.K.:

Will the Minister of COMMUNICATIONS be pleased to state:

- (a) whether the Department of Posts is increasingly earning revenues from non-traditional sectors like e-commerce and Payments Bank and if so, the details thereof;
- (b) the revenues earned by the Department of Posts in terms of percentage from various value added services/ non-traditional sectors during each of the last three years and the current year;
- (c) the future expansion plans proposed by the Government in the aforementioned sectors/services in the State of Tamilnadu; and
- (d) the number of Postal Payments Bank accounts in the said State, post office-wise?

**ANSWER**

**MINISTER OF STATE FOR COMMUNICATIONS, EDUCATION AND  
ELECTRONICS & INFORMATION TECHNOLOGY  
(SHRI SANJAY DHOTRE)**

- (a) The details of revenue earned from non-traditional sectors like e-commerce and payment bank during last three years is as under:

(Rs. in Crore)

<b>Year</b>	<b>Revenue earned</b>
2017-18	3415.35
2018-19	3051.55
2019-20	2993.47

(b) The major items of revenue for the Department of Posts are as follows: –

(Rs. in Crore)

Sl. No.	Services	2017-18	% of Total Revenue	2018-19	% of Total Revenue	2019-20	% of Total Revenue	2020-21 (upto Aug, 20)	% of Total Revenue
1	Speed Post	1833.37	53.68	1870.71	61.30	1758.34	58.74	294.94	58.41
2	Business Post	747.14	21.88	259.83	8.51	132.75	4.43	15.88	3.15
3	Express Parcel Post	54.07	1.58	39.52	1.30	15.29	0.51	0.07	0.01
4	Business Parcel	84.46	2.47	83.25	2.73	134.1	4.48	18.46	3.66
5	Bill Mail Service	56.74	1.66	28.42	0.93	12.26	0.41	0.87	0.17
6	Retail Post	108.59	3.18	66.75	2.19	64.94	2.17	26.07	5.16
7	Media Post	6.63	0.19	22.78	0.75	3.63	0.12	0.66	0.13
8	e-Bill Post	22.88	0.67	26	0.85	15.1	0.50	2.73	0.54
9	Direct Post	2.12	0.06	1.6	0.05	1.33	0.04	0.08	0.02
10	e-Post	4.78	0.14	2.14	0.07	2.26	0.08	0.39	0.08
11	Logistic Post	15.41	0.45	12.56	0.41	12.03	0.40	4.69	0.93
12	POPSK	0	0.00	0	0.00	61.59	2.06	0	0.00
13	Aadhar Updation	0	0.00	1.86	0.06	70.84	2.37	13.05	2.58
14	PRS	2.24	0.07	2.25	0.07	1.89	0.06	0.13	0.03
15	IPPB	0	0.00	0.04	0.00	0.22	0.01	0.05	0.01
16	Others*	476.92	13.96	633.84	20.77	706.90	23.61	126.84	25.12
	Total	3415.35	100.00	3051.55	100.00	2993.47	100.00	504.91	100.00

**Note:** - \* Other includes Greeting Post, National Bill Mail, Flat rate Parcel, Over Night Parcel, e-VPP, e- Commerce Product and International Mails, retail activities such as Sale of forms, Examination/Recruitment Fee, Cable TV Registration Fee, Fee from ATM Interoperable, Other recoveries from APS, sale of old records etc.

(c) There are 30 POPSKs, 1435 Aadhar Updation Centers and 20 PRS Centers in Tamilnadu. No further expansion plan is proposed for the present.

(d) There are 37 IPPB branches and 10954 physical banking points at various Post Offices across Tamil Nadu. Branch wise details of IPPB accounts opened and number of Post Offices mapped with respective branches are as under:

Sl. No	Name of IPPB Branch	No. of Post offices mapped (live Access Point)	No. of Accounts Opened since Sep 1, 2018 ( till 14.09.20)
1	Karaikal	24	8966
2	Pondicherry	82	20467
3	Anna Road	263	93800

4	Charing Cross	159	17516
5	Chidambaram	471	58750
6	Coimbatore	353	72557
7	Cuddalore	226	39589
8	Dharmapuri	240	73338
9	Dindigul	432	81406
10	Erode	311	48496
11	Kanchipuram	382	68085
12	Karur	315	33190
13	Kovilpatti	316	68019
14	Krishnagiri	298	42610
15	Kumbakonam	445	49308
16	Manamadurai	286	53831
17	Mayiladuthurai	277	77887
18	Nagercoil Town SO	257	103427
19	Palayankottai	321	56750
20	Perambalur	115	13257
21	Pudukkottai	332	65032
22	Ramanathapuram	269	69183
23	Salem	513	89128
24	Tallakulam	272	63851
25	Thanjavur	366	41749
26	Theni	209	61515
27	Tiruchirappalli	338	39729
28	Tirupattur	559	80797
29	Tirupur	338	60686
30	Tiruvallur	280	43818
31	Tiruvannamalai	431	82145
32	Tiruvarur	104	14995
33	Tuticorin	291	92300
34	Udayarpalayam	221	35014
35	Velur	326	53770
36	Villupuram	267	67917
37	Virudhunagar	265	56090
	<b>Grand Total</b>	<b>10954</b>	<b>2098968</b>

\*\*\*\*\*