GOVERNMENT OF INDIA
MINISTRY OF RAILWAYS

LOK SABHA
UNSTARRED QUESTION NO.1645
TO BE ANSWERED ON 21.09.2020

APPOINTMENT OF KHALASIS

1645. DR. DNV SENTHILKUMAR S.:
       DR. SUBHASH RAMRAO BHAMRE:
       DR. AMOL RAMSING KOLHE:
       SHRIMATI SUPRIYA SULE:

Will the Minister of RAILWAYS be pleased to state:

(a) the number of khalasis or bungalow peons working at the residence of senior officials as on date along-with the criteria for appointment as khalasis and their nature of duties and emoluments paid;

(b) whether the Government has received complaints of abuse and ill treatment of these khalasis by officers;

(c) if so, whether the Government had formed a Joint Secretary level committee to review the policy and if so, its outcome thereof;

(d) whether the Government is now considering to bar new appointments to the post of khalasis; and

(e) if so, the details thereof?

ANSWER

MINISTER OF RAILWAYS AND COMMERCE & INDUSTRY

(SHRI PIYUSH GOYAL)

(a) to (e) : A Statement is laid on the Table of the House.

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STATEMENT REFERRED TO IN REPLY TO PARTS (a) TO (e) OF
UNSTARRED QUESTION NO. 1645 BY DR. DNV SENTHILKUMAR S.,
DR. SUBHASH RAMRAO BHAMRE, DR. AMOL RAMSING KOLHE AND
SHRIMATI SUPRIYA SULE TO BE ANSWERED IN LOK SABHA ON
21.09.2020 REGARDING APPOINTMENT OF KHALASIS

(a) There are 4227 Telephone Attendant cum Dak Khalasis (TADK)/Bungalow peons working in Indian Railways as on date. Initial engagement of bungalow peons/TADK is made as fresh face substitute with the personal approval of the General Manager on verification and recommendation by the concerned officer. These candidates are required to meet educational qualification, age and medical fitness criteria for appointment prescribed for direct recruitment of Level-1 (erstwhile Group D) employees. These appointees are paid in Pay Level-1 of Seventh Central Pay Commission’s pay matrix starting at ₹18000 and allowances as admissible. TADKs assist officials to whom they are attached. Their duties include attending to calls, recording movement of dak/files, assisting an officer in camp office, and doing official duties related to breakdowns, disaster management, field inspections and other line duties.

(b) No complaints of abuse or ill treatment of bungalow peons/TADK by the officers have been reported. However, few instances of grievances of TADKs have been reported by the Zonal Railways which are examined and redressed according to departmental rules and procedure.

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(c) Yes, Sir. A committee of Executive Directors was constituted to examine alternative mechanisms in place of existing one for appointment of TADK. The committee has since submitted its report and it has been considered by the Ministry of Railways.

(d) & (e) The Ministry of Railways has stopped appointment of fresh face substitute as TADK with immediate effect vide its order dated 06.08.2020.

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