

**GOVERNMENT OF INDIA
MINISTRY OF COMMUNICATIONS
DEPARTMENT OF POSTS
LOK SABHA
UNSTARRED QUESTION NO. 603
TO BE ANSWERED ON 5TH FEBRUARY, 2020
REVENUES FROM POSTAL SERVICES**

**603. SHRI DHANUSH M. KUMAR:
SHRI SELVAM G.:
DR. HEENA GAVIT:**

Will the Minister of COMMUNICATIONS be pleased to state:

- (a) the target set by the Government for generation of revenue from postal service during the current financial year;
- (b) the quantum of income generated by the Government from various postal services during each of the last three years and the current year, postal service-wise;
- (c) whether the revenue generation of postal services has been declining every year and the targets for each coming year are brought down by the Government and if so, the details thereof and the reasons therefor;
- (d) the revenue generated and the expenditure incurred by the Postal Department during each of the last three years and the current year;
- (e) the reasons for the decline, if any, in the market share of postal services and the losses incurred by India Posts during the same period; and
- (f) the corrective steps taken by the Government in this regard?

ANSWER

**MINISTER OF STATE FOR COMMUNICATIONS,
HUMAN RESOURCE DEVELOPMENT AND
ELECTRONICS & INFORMATION TECHNOLOGY
(SHRI SANJAY DHOTRE)**

- (a) The revenue target was fixed for Rs. 8800 crore for Postal Operations and Rs. 10403.29 crore for Savings Bank & Cash Certificates remuneration (Agency Services) during the current financial year.
- (b) The revenue earned from various Postal Services during last three years and current financial year is furnished in the **Annexure-‘A’**.
- (c) No, Sir.
- (d) The Revenue and Expenditure of Department Of Posts during the last three years and current year are detailed as below;

	(Rs. in Crores)			
	2016-17	2017-18	2018-19	2019-20 (upto Dec. 19)
SB/CC Rem	7085.83	8102.32	8262.93	5971.91
P.O. Revenue	4425.17	4730.44	4932.75	3031.91
Total Revenue	11511.00	12832.76	13195.68	9003.82
Revenue Expenditure(net)	23480.95	25248.59	27173.07	22932.4

- (e) & (f) Revenue earned by the Department has been increasing during the last three years. Further, various citizen centric services viz. Aadhaar Enrolment and Updation facility, Post Office Passport Seva Kendras and Railway Passenger Reservation System have been introduced in Post Offices which has not only enhanced the social relevance of the Department but also led to increase in revenue. In order to increase the market share of Parcels, Parcel Processing infrastructures has been strengthened by setting-up of Standard Parcel Hubs, Nodal Delivery Centres, Introduction of Road Transport Network etc.

Annexure-A				
Details	2016-17	2017-18	2018-19	2019-20 (Upto Dec-19)
	(In crore of Rs.)	(In crore of Rs.)	(In crore of Rs.)	(In crore of Rs.)
Speed Post	1785.25	1833.37	1922.51	1109.85
Business Post	752.52	747.14	271.47	78.05
Express Parcel	64.18	54.07	45.56	11.19
Business Parcel	94.80	84.46	84.54	70.38
Bill Mail Service	77.15	56.74	29.79	9.14
e.Post	1.63	4.78	2.13	1.76
Postage through Franking Machines and Pre-postage	777.34	848.06	370.60	263.12
Sale of Stamps	470.78	366.69	542.84	471.51
Commemorative Stamps	43.30	61.96	24.93	21.55
My Stamps	5.33	6.21	5.40	2.83
Philatelic Ancillaries	13.54	32.23	192.49	2.66
Postage- Other Schemes*	8.50	69.55	344.32	277.27
MO & IPO	284.62	228.11	248.63	141.78
Retail Post	67.68	108.59	72.98	27.39
Logistic Post	16.31	1.54	12.56	8.91
E. Bill Collection	26.34	22.88	25.88	13.1
Railway ticket booking	2.54	2.25	2.25	1.02
MGNREGA	48.00	156.90	31.53	4.67
Other Activities**	152.58	236.94	930.29	590.15
Net Receipts / Payments to Other Postal Administration(Other Countries)	-267.22	-192.03	-227.95	-74.42
SB & CC Remuneration	7085.83	8102.32	8262.93	5971.91
Total	11511.00	12832.76	13195.68	9003.82
