

**GOVERNMENT OF INDIA  
MINISTRY OF TOURISM**

**LOK SABHA  
UNSTARRED QUESTION NO.4781  
ANSWERED ON 23.03.2020**

**CAPACITY BUILDING OF TOURIST GUIDES**

**4781. SHRI RAJIV PRATAP RUDY:**

**Will the Minister of TOURISM be pleased to state:**

- (a) the number of tourist guides operating in the country, State/UT-wise;**
- (b) whether steps are being taken to enhance the capacity of these tourist guides and if so, details thereof;**
- (c) whether the Government is planning to introduce special courses in colleges/institutes specializing in Hospitality and Tourism for enhanced capacity building of these tourist guides; and**
- (d) the details of institutes that carry out Human Resource Development in the country, State-wise and specialization-wise?**

**ANSWER**

**MINISTER OF STATE FOR TOURISM (INDEPENDENT CHARGE)  
(SHRI PRAHLAD SINGH PATEL)**

**(a) and (b): At present, there are 3227 Regional Level Tourist Guides available in the Country. The State/Union Territory - wise details are given in Annexure-I.**

**As per the Guidelines dated 22 September, 2011 pertaining to the selection and grant of guide license to Regional Level Tourist Guides (RLG) – 2011, there was a provision to conduct mandatory Refresher Courses for the guides who are due for Renewal of the Regional Level Tourist Guide License. The Refresher Courses were conducted by the Indian Institute of Tourism and Travel Management (IITTM) or the approved/designated Institute of the Ministry of Tourism.**

**However, the Ministry of Tourism, Government of India has withdrawn the respective guidelines with effect from 02.03.2020.**

**Presently Ministry of Tourism, Government of India has launched the Incredible India Tourist Facilitators (IITF) Certification Programme, a Pan-India online learning program that is open to all, subject to fulfilment of eligibility criteria, and can be undertaken by anyone from anywhere in the country. The Programme aims at creating a pool of well-trained/skilled professionals for facilitating the visit of tourists at various destinations even in remote areas across the country.**

**Under the Incredible India Tourist Facilitators (IITF) Certification Programme guidelines dated 28<sup>th</sup> February, 2020 provision has been provided for the existing Regional Level Guides to get themselves registered under the Incredible India Tourist Facilitators (IITF) Certification Programme subject to the completion of Refresher Course in order to get the IITF Advance Category (Heritage) Certificate.**

**(c) and (d): The Ministry of Tourism has also adopted National Skills Qualifications Framework (NSQF) compliant Tour Guide and Heritage Tour Guide courses in its special initiative called the “Hunar Se Rozgar Tak” (HSRT) under the scheme of Capacity Building for Service Providers (CBSP). The objective of this initiative is to create employable skills amongst the youth above the age of 18 years with the basic objective to reduce the skill gap affecting the hospitality and tourism sector and to ensure the spread of economic benefit of Tourism to the poor. The duration of these courses for Tour Guide and Heritage Tour Guide is 420 hours and 300 hours respectively.**

**The details of autonomous institutes under the Ministry of Tourism that are carrying out training programmes in the Tourism & Hospitality Sectors are at Annexure-II.**

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**ANNEXURE-I****STATEMENT IN REPLY TO PARTS (a) and (b) OF LOK SABHA UNSTARRED QUESTION NO. 4781 TO BE ANSWERED ON 23.03.2020 REGARDING CAPACITY BUILDING OF TOURIST GUIDES.**

<b>S. No.</b>	<b>Name of States/UTs</b>	<b>No. of Guides</b>
<b>1.</b>	<b>Andhra Pradesh &amp; Telangana</b>	<b>15</b>
<b>2.</b>	<b>Assam</b>	<b>02</b>
<b>3.</b>	<b>Bihar</b>	<b>25</b>
<b>4.</b>	<b>Chattisgarh</b>	<b>02</b>
<b>5.</b>	<b>Delhi</b>	<b>738</b>
<b>6.</b>	<b>Goa</b>	<b>31</b>
<b>7.</b>	<b>Gujarat</b>	<b>22</b>
<b>8.</b>	<b>Haryana</b>	<b>35</b>
<b>9.</b>	<b>Himachal Pradesh</b>	<b>04</b>
<b>10.</b>	<b>Jammu &amp; Kashmir</b>	<b>01</b>
<b>11.</b>	<b>Jharkhand</b>	<b>02</b>
<b>12.</b>	<b>Karnataka</b>	<b>34</b>
<b>13.</b>	<b>Kerala</b>	<b>86</b>
<b>14.</b>	<b>Madhya Pradesh</b>	<b>106</b>
<b>15.</b>	<b>Maharashtra</b>	<b>180</b>
<b>16.</b>	<b>Meghalaya</b>	<b>01</b>
<b>17.</b>	<b>Odisha</b>	<b>23</b>
<b>18.</b>	<b>Punjab</b>	<b>03</b>
<b>19.</b>	<b>Rajasthan</b>	<b>977</b>
<b>20.</b>	<b>Tamil Nadu &amp; Puducherry</b>	<b>120</b>
<b>21.</b>	<b>Uttar Pradesh</b>	<b>749</b>
<b>22.</b>	<b>Uttrakhand</b>	<b>02</b>
<b>23.</b>	<b>West Bengal</b>	<b>69</b>
	<b>Total</b>	<b>3227</b>

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**ANNEXURE-II****STATEMENT IN REPLY TO PARTS (c) and (d) OF LOK SABHA UNSTARRED QUESTION NO. 4781 TO BE ANSWERED ON 23.03.2020 REGARDING CAPACITY BUILDING OF TOURIST GUIDES.**

The details of autonomous institutes under the Ministry of Tourism that are carrying out training programmes in the Tourism & Hospitality Sectors is as under: -

<b>S. No.</b>	<b>State</b>	<b>Institute</b>	<b>Courses</b>
<b>1</b>	<b>Karnataka</b>	<b>Central Institute Of Hotel Management (CIHM), Bengaluru</b>	<b>3-Year B.Sc. Hospitality &amp; Hotel Administration</b>
			<b>2-Year M.Sc. Hospitality Administration</b>
			<b>1½ Year Diploma In Food Production</b>
			<b>1½ Year Diploma In Bakery &amp; Confectionery</b>
			<b>1½ Year Craftsmanship Course In Food Production</b>
			<b>6-Months Craftsmanship Course In Food &amp; Beverage Service</b>
<b>2</b>	<b>Madhya Pradesh</b>	<b>Central Institute Of Hotel Management (CIHM), Bhopal</b>	<b>3-Year B.Sc. Hospitality &amp; Hotel Administration</b>
			<b>1½ Year Craftsmanship</b>

			<b>Course In Food Production</b>
		<b>Central Institute Of Hotel Management (CIHM), Gwalior</b>	<b>3-Year B.Sc. Hospitality &amp; Hotel Administration</b>
			<b>1½ Year Diploma In Food Production</b>
		<b>Indian Institute of Tourism and Travel Management (IITTM), Gwalior</b>	<b>MBA(Tourism and Travel Management)</b>
			<b>BBA( Tourism and Travel)</b>
<b>3</b>	<b>Odisha</b>	<b>Central Institute Of Hotel Management(CIHM), Bhubaneswar</b>	<b>3-Year B.Sc. Hospitality &amp; Hotel Administration</b>
			<b>1½ Year PG Diploma In Accommodation Operation</b>
			<b>1½ Year Diploma In Food Production</b>
			<b>1½ Year Diploma In Food &amp; Beverage Service</b>
			<b>6-Months Craftsmanship Course In Food &amp; Beverage Service</b>
			<b>1½ Year Craftsmanship Course In Food Production</b>
		<b>Indian Institute of Tourism and Travel Management (IITTM), Bhubaneswar</b>	<b>MBA(Tourism and Travel Management)</b>
			<b>BBA( Tourism and Travel)</b>

<b>4</b>	<b>UT Chandigarh</b>	<b>Central Institute Of Hotel Management (CIHM), Chandigarh</b>	<b>3-Year B.Sc. Hospitality &amp; Hotel Administration</b>
			<b>1½ Year Diploma In Food Production</b>
<b>5</b>	<b>Tamil Nadu</b>	<b>Central Institute Of Hotel Management (CIHM), Chennai</b>	<b>3-Year B.Sc. Hospitality &amp; Hotel Administration</b>
			<b>2-Year M.Sc. Hospitality Administration</b>
			<b>1½ Year PG Diploma In Dietetics And Hospital Food Service</b>
			<b>1½ Year PG Diploma In Dietetics And Hospital Food Service</b>
			<b>1½ Year Diploma In Food Production</b>
			<b>1½ Year Diploma In Food &amp; Beverage Service</b>
			<b>1½ Year Diploma In Front Office Operation</b>
			<b>1½ Year Diploma In Bakery &amp; Confectionery</b>
			<b>1½ Year Craftsmanship Course in Food Production</b>

			<b>6-Months Craftsmanship Course in Food &amp; Beverage Service</b>
<b>6</b>	<b>NCT of Delhi</b>	<b>Central Institute Of Hotel Management (CIHM), Delhi (Pusa)</b>	<b>3-Year B.Sc. Hospitality &amp; Hotel Administration</b>
			<b>2-Year M.Sc. Hospitality Administration</b>
			<b>1½ Year PG Diploma In Dietetics And Hospital Food Service</b>
			<b>1½ Year PG Diploma In Dietetics And Hospital Food Service</b>
			<b>1½ Year Diploma In Food &amp; Beverage Service</b>
			<b>1½ Year Diploma In Bakery &amp; Confectionery</b>
			<b>1½ Year Craftsmanship Course In Food Production</b>
<b>7</b>	<b>Gujarat</b>	<b>Central Institute Of Hotel Management (CIHM), Gandhinagar</b>	<b>3-Year B.Sc. Hospitality &amp; Hotel Administration</b>
<b>8</b>	<b>Goa</b>	<b>Central Institute Of Hotel Management (CIHM), Goa</b>	<b>3-Year B.Sc. Hospitality &amp; Hotel Administration</b>

			<b>1½ Year Diploma in Food Production</b>
			<b>1½ Year Diploma in Food &amp; Beverage Service</b>
			<b>1½ Year Craftsmanship Course in Food Production</b>
			<b>6 Months Craftsmanship Course In Food &amp; Beverage Service</b>
<b>9</b>	<b>Punjab</b>	<b>Central Institute Of Hotel Management (CIHM), Gurdaspur</b>	<b>3-Year B.Sc. Hospitality &amp; Hotel Administration</b>
			<b>1½ Year Diploma in Food Production</b>
			<b>1½ Year Diploma in Food &amp; Beverage Service</b>
			<b>1½ Year Diploma in House Keeping Operation</b>
			<b>1½ Year Diploma in Front Office Operation</b>
			<b>1½ Year Diploma in Bakery &amp; Confectionery</b>
<b>10</b>	<b>Assam</b>	<b>Central Institute Of Hotel Management (CIHM), Guwahati</b>	<b>3-Year B.Sc. Hospitality &amp; Hotel Administration</b>
			<b>1½ Year PG Diploma</b>



			<b>in Dietetics And Hospital Food Service</b>
			<b>1½ Year Craftsmanship Course in Food Production</b>
<b>11</b>	<b>Madhya Pradesh</b>	<b>Central Institute Of Hotel Management (CIHM), Gwalior</b>	<b>3-Year B.Sc. Hospitality &amp; Hotel Administration</b>
			<b>1½ Year Diploma in Food Production</b>
<b>12</b>	<b>Bihar</b>	<b>Central Institute Of Hotel Management (CIHM), Hajipur</b>	<b>3-Year B.Sc. Hospitality &amp; Hotel Administration</b>
			<b>1½ Year Diploma in Food Production</b>
			<b>1½ Year Diploma in Food &amp; Beverage Service</b>
<b>13</b>	<b>Andhra Pradesh</b>	<b>Central Institute Of Hotel Management (CIHM), Hyderabad</b>	<b>3-Year B.Sc. Hospitality &amp; Hotel Administration</b>
			<b>1½ Year Craftsmanship Course In Food Production</b>
		<b>Indian Institute of Tourism and Travel Management (IITTM), Nellore</b>	<b>MBA( Tourism and Travel Management)</b>
			<b>BBA (Tourism and Travel)</b>
<b>14</b>	<b>Rajasthan</b>	<b>Central Institute Of Hotel Management (CIHM), Jaipur</b>	<b>3-Year B.Sc. Hospitality &amp; Hotel Administration</b>

			<b>1½ Year Diploma in Bakery &amp; Confectionery</b>
<b>15</b>	<b>West Bengal</b>	<b>Central Institute Of Hotel Management (CIHM), Kolkata</b>	<b>3-Year B.Sc. Hospitality &amp; Hotel Administration</b>
			<b>2-Year M.Sc. Hospitality Administration</b>
			<b>1½ Year PG Diploma in Dietetics And Hospital Food Service</b>
			<b>1½ Year Diploma in Food Production</b>
			<b>1½ Year Diploma in Food &amp; Beverage Service</b>
			<b>1½ Year Diploma in House Keeping Operation</b>
			<b>1½ Year Diploma in Front Office Operation</b>
			<b>1½ Year Diploma in Bakery &amp; Confectionery</b>
			<b>1½ Year Craftsmanship Course in Food Production</b>
			<b>6 Months Craftsmanship Course in Food &amp;</b>

			<b>Beverage Service</b>
<b>16</b>	<b>Uttar Pradesh</b>	<b>Central Institute Of Hotel Management (CIHM), Lucknow</b>	<b>2-Year M.Sc. Hospitality Administration</b>
			<b>3-Year B.Sc. Hospitality &amp; Hotel Administration</b>
			<b>1½ Year PG Diploma In Dietetics And Hospital Food Service</b>
			<b>1½ Year Diploma in Food Production</b>
			<b>1½ Year Diploma in Food &amp; Beverage Service</b>
			<b>1½ Year Diploma in Bakery &amp; Confectionery</b>
		<b>Indian Institute of Tourism and Travel Management (IITTM), Noida</b>	<b>MBA( Tourism and Travel Management)</b>
			<b>BBA (Tourism and Travel)</b>
		<b>National Council for Hotel Management and Catering Technology (NCHMCT), Noida</b>	<b>2-Year M.Sc. Hospitality Administration</b>
<b>17</b>	<b>Maharashtra</b>	<b>Central Institute Of Hotel Management (CIHM), Mumbai</b>	<b>3-Year B.Sc. Hospitality &amp; Hotel Administration</b>
			<b>1½ Year Diploma in Food Production</b>
<b>18.</b>	<b>Himachal Pradesh</b>	<b>Central Institute Of Hotel Management (CIHM),</b>	<b>3-Year B.Sc. Hospitality &amp; Hotel</b>

		<b>Shimla</b>	<b>Administration</b> <b>1½ Year</b> <b>Craftsmanship</b> <b>Course in Food</b> <b>Production</b>
<b>19</b>	<b>Meghalaya</b>	<b>Central Institute Of Hotel Management (CIHM), Shillong</b>	<b>3-Year B.Sc. Hospitality &amp; Hotel Administration</b>
			<b>1½ Year Diploma in Food &amp; Beverage Service</b>
<b>20</b>	<b>J&amp;K</b>	<b>Central Institute Of Hotel Management (CIHM), Srinagar</b>	<b>3-Year B.Sc. Hospitality &amp; Hotel Administration</b>
			<b>1½ Year Diploma in Food Production</b>
			<b>1½ Year Diploma in Food &amp; Beverage Service</b>
			<b>1½ Year Diploma in House Keeping Operation</b>
			<b>1½ Year Diploma in Front Office Operation</b>
			<b>1½ Year Diploma in Bakery &amp; Confectionery</b>
<b>21</b>	<b>Kerala</b>	<b>Central Institute Of Hotel Management(CIHM), Thiruvananthapuram</b>	<b>3-Year B.Sc. Hospitality &amp; Hotel Administration</b>
			<b>1½ Year Diploma in Food Production</b>
			<b>1½ Year Diploma in Food &amp; Beverage Service</b>

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