

GOVERNMENT OF INDIA
MINISTRY OF ROAD TRANSPORT AND HIGHWAYS

LOK SABHA
UNSTARRED QUESTION NO. 4317
ANSWERED ON 19TH MARCH, 2020

UPGRADATION OF FASTAG SYSTEM AND TECHNOLOGY INFRASTRUCTURE

4317. SHRI KODIKUNNIL SURESH:

Will the Minister of ROAD TRANSPORT AND HIGHWAYS
सड़क परिवहन और राजमार्ग मंत्री

be pleased to state:

- (a) whether the Government has noticed various difficulties in the implementation of FASTag and digital payments for toll through Radio-Frequency Identification (RFID) technology in different parts of the country;
- (b) if so, the details thereof and the action proposed for addressing the issues of upgradation of technology infrastructure along with the funds allocated to the States for the purpose;
- (c) whether the electronic toll collection through FASTag system has suffered a setback due to congestion at toll booths across the country resulting in an estimated annual loss due to wastage of fuel of over Rs. 12,000 crore; and
- (d) if so, the details thereof along with the reaction of the Government thereto?

ANSWER

THE MINISTER OF ROAD TRANSPORT AND HIGHWAYS

(SHRI NITIN JAIRAM GADKARI)

(a) &(b) National Highways Authority of India (NHAI) has observed various difficulties during the implementation of FASTag. NHAI has taken all the required steps to mitigate the issues at field such as creating public awareness through various channels, ease of availability of FASTag, etc. Technology upgradation is a continuous process and NHAI is resorting to the same as per requirements.

(c) &(d) According to the Government mandate, all lanes of fee plazas on National Highways except one hybrid lane have been declared as FASTag Lane of the fee plaza. As a result, waiting time in such FASTag lanes have significantly reduced. However, the waiting time in the hybrid lane which also accepts cash has increased because of non-FASTag vehicles.
