

**GOVERNMENT OF INDIA
MINISTRY OF COMMUNICATIONS
DEPARTMENT OF POSTS**

**LOK SABHA
UNSTARRED QUESTION NO. 4086
TO BE ANSWERED ON 18TH MARCH, 2020**

POST OFFICES

†4086. **SHRI KAPIL MORESHWAR PATIL:**

Will the Minister of COMMUNICATIONS be pleased to state:

- (a) the number of post offices in the country including in the backward areas as on date, district-wise;
- (b) the number of post offices proposed to be opened by the Government in all the villages during the current financial year, State/UT-wise;
- (c) whether the Government has formulated any policy for opening new post offices and upgrading old post offices/sub-post offices in the country;
- (d) if so, the details thereof;
- (e) whether the Government has identified the places where postal services are not available and if so, the details thereof, State/UT-wise; and
- (f) the steps taken/being taken by the Government in this regard?

ANSWER

**MINISTER OF STATE FOR COMMUNICATIONS,
HUMAN RESOURCE DEVELOPMENT AND
ELECTRONICS & INFORMATION TECHNOLOGY
(SHRI SANJAY DHOTRE)**

- (a) Sir, the number of post offices in the country including in the backward areas as on date, district wise is enclosed as **Annexure-I**.
- (b) There are 2079 Post Offices proposed to be opened during the current financial year, of which, 2000 Branch Post Offices (BOs) are proposed to be opened in Left Wing Extremism (LWE) affected districts. The State/UT-wise details is furnished at **Annexure-II**.
- (c) & (d) Yes Sir, the Government has laid down norms of distance, population and anticipated income for opening of new post offices. The details are at **Annexure-III**.
- (e) & (f) The Postal network of more than 1.56 lakhs Post Offices provides postal services to entire country. Any place without post office are provided postal facilities from existing nearby post offices.

Annexure-I

Annexure referred to in reply of para (a) of Lok Sabha Unstarred Question No. 4086 to be answered on 18th March 2020 raised by Hon'ble Member of Parliament Shri Kapil Moreshwar Patil, regarding "Post Offices".

District-wise Number of Post Offices in the country including backward areas as on 12.03.2020		
Name of the State/U.T.	Name of the Districts	Total No. of Post Offices
Andhra Pradesh	Anantapur	943
	Chittoor	894
	Cuddapah	826
	East Godavari	924
	Guntur	879
	Krishna	804
	Kurnool	764
	Nellore	769
	Prakasam	907
	Srikakulam	639
	Visakhapatnam	783
	Vizianagaram	660
	West Godavari	760
	Total	10552
Assam	Kokrajhar	111
	Dhubri	129
	South Salmara and Mankachar	26
	Goalpara	106
	Barpeta	177
	Morigoan	104
	Nagoan	218
	Hojai	61
	Sonitpur	118
	Biswanath	98
	Lakhimpur	170
	Dhemaji	95
	Tinsukia	145
	Dibrugarh	215
	Charaideu	74
	Sivasagar	187
	Jorhat	169
	Majuli	49
	Golaghat	152
	KarbiAnglong	101
	West KarbiAnglong	28
	Dima Hasao	74
	Cachar	278
	Karimganj	155
	Hailakandi	106
	Bongaigaon	73
	Chirang	48
	Kamrup	238
	Kamrup Metro	64
	Nalbari	146
	Baksa	121
	Darrang	68
	Udalguri	107
Total	4011	
Bihar	Samastipur	375
	Darbhanga	394
	West Champaran	276

	Patna	438
	Gaya	352
	Jahanabad	109
	East Champaran	425
	Purnea	184
	Araria	163
	Sitamarhi	292
	Sheohar	41
	Saharsa	172
	Supaul	204
	Madhepura	200
	Nalanda	316
	Rohtas	283
	Kaimur	116
	Muzaffarpur	439
	Buxar	193
	Bhojpur	301
	Aurangabad	283
	Arwal	80
	Saran	393
	Begusarai	240
	Khagria	138
	Katihar	182
	Kishanganj	90
	Madhubani	415
	Vaishali	287
	Munger	114
	Jamui	172
	Lakhisarai	82
	Siwan	315
	Gopalganj	219
	Nawada	228
	Sheikhpura	104
	Bhagalpur	285
	Banka	186
	Total	9086
Chhattisgarh	Bastar	238
	Bijapur	177
	Dantewada	115
	Kondgaon	162
	Sukma	66
	Kanker	283
	Narayanpur	55
	Bilaspur	204
	Korba	112
	Janjgir	257
	Mungeli	72
	Durg	125
	Balod	123
	Bemetara	87
	Rajnandgaon	417
	Kabirdham	67
	Raigarh	278
	Jashpurnagar	166
	Surguja	80
	Balrampur	75
	Korea	67
	Surajpur	62

	Raipur	135
	Dhamtari	98
	Gariaband	96
	Balodabazar	154
	Mahasamund	137
	Total	3908
Gujarat	Ahmedabad	483
	Gandhinagar	200
	Botad	88
	Mahesana	310
	Banaskantha	407
	Patan	266
	Sabarkantha	332
	Arvalli	248
	Anand	275
	Kheda	269
	Mahisagar	186
	Bharuch	391
	Narmada	154
	Surat	459
	Tapi	174
	Dang	56
	Panchmahals	220
	Dahod	227
	Vadodara	408
	Valsad	268
	Navsari	285
	ChhotaUdepur	211
	Amreli	350
	Junagadh	220
	Gir-Somnath	155
	Rajkot	371
	Kachchh	493
	Porbandar	161
	Surendranagar	325
	Bhavnagar	325
	Jamnagar	225
	DevbhoomiDwarka	132
	Morbi	130
	Total	8804
Daman & diu	Total	20
Dadra Nagar Haveli	Total	42
Haryana	Ambala	138
	Panchkula	50
	Yamuna nagar	122
	Bhiwani	148
	CharkhiDadri	77
	Faridabad	68
	Palwal	63
	Gurgaon	107
	Mahendergarh	119
	Mewat	51
	Rewari	135
	Fatehabad	137
	Hisar	214
	Sirsa	162
	Jind	163
	Karnal	167

	Panipat	98
	Kaithal	122
	Kurukshetra	113
	Jhajjar	142
	Rohtak	120
	Sonepat	178
	Total	2694
HP	Bilaspur	147
	Chamba	223
	Hamirpur	227
	Kangra	651
	Kinnaur	72
	Kullu	155
	LahaulSpiti	46
	Mandi	373
	Shimla	357
	Sirmaur	163
	Solan	194
	Una	187
	Total	2795
J&K	Anantnag	122
	Srinagar	64
	Budgam	75
	Ganderbal	27
	Pulwama	75
	Shopian	19
	Kulgam	50
	Baramulla	137
	Bandipora	54
	Kupwara	79
	Udhampur	110
	Ramban	53
	Reasi	66
	Doda	59
	Kishtwar	25
	Rajouri	112
	Poonch	87
	Leh	55
	Kargil	54
	Jammu	194
	Samba	54
	Kathua	128
	Total	1699
Jharkhand	East singhbhum	224
	West Singhbhum	217
	SeraikellaKharsawan	97
	Palamau	316
	Garhwa	195
	Latehar	133
	Ranchi	314
	Giridih	193
	Dhanbad	190
	Bokaro	207
	Gumla	117
	Khunti	107
	Lohardaga	90
	Simdega	116
	Hazaribagh	171

	Ramgarh	111
	Chatra	158
	Kodarma	73
	Dumka	192
	Deoghar	154
	Pakur	82
	Godda	125
	Jamtara	98
	Sahibganj	104
	Total	3784
Karnataka	Bengaluru Urban Dist	217
	Bengaluru Rural Dist.	197
	RamanagaraDist	180
	Bagalkot	329
	Belagavi	727
	Ballari	447
	Bidar	303
	Vijayapur	400
	Dharwad	209
	Gadag	168
	Koppal	218
	Kalaburagi	428
	Yadgiri	197
	Haveri	258
	Uttar Kannada	483
	Raichur	286
	Chikkamagaluru	301
	Chamarajnagara	209
	Chikkaballapura	198
	Chitradurga	316
	Dakshina Kannada	472
	Davanagere	262
	Hassan	414
	Kodagu	213
	Kolar	221
	Mandya	353
Mysuru	384	
Shivamogga	357	
Tumakuru	557	
Udupi	330	
Total	9634	
Kerala	Kasargod	231
	Kannur	382
	Wayanad	163
	Kozhikode	408
	Malappuram	437
	Palakkad	455
	Thrissur	485
	Ernakulam	390
	Idukki	296
	Pathanamthitta	312
	Kottayam	409
	Alappuzha	300
	Kollam	367
	Trivandrum	414
	Total	5049
UT of Lakshadweep	Total	10

Goa	North Goa	148
	South Goa	107
	Total	255
Maharashtra	Mumbai	230
	Akola	235
	Washim	164
	Amravati	454
	Buldana	353
	Chandrapur	329
	Gadchiroli	329
	Nagpur	346
	Bhandara	137
	Gondia	168
	Wardha	183
	Yavatmal	369
	Aurangabad	353
	Jalna	137
	Beed	330
	Jalgaon	535
	Dhule	276
	Nandurbar	197
	Nanded	470
	Osmanabad	282
	Latur	289
	Jalna	40
	Parbhani	194
	Hingoli	114
	Sangli	419
	Kolhapur	563
	Ratnagiri	663
	Sindhudurg	371
	Pune	792
	Satara	666
	Solapur	535
	Ahmednagar	665
	Thane	214
Palghar	227	
Raigad	443	
Nashik	672	
Total	12744	
Madhya Pradesh	Indore	154
	Dewas	173
	Dhar	216
	khandwa	160
	khargone	188
	Burhanpur	59
	Barwani	118
	Mandsaur	215
	Neemuch	120
	Ratlam	183
	Jhabua	106
	Alirajpur	66
	Sehore	166
	Rajgarh	167
	Ujjain	190
	Shajapur	115
	Agar	62
Jabalpur	226	

	Katni	171
	Sagar	237
	Damoh	161
	Chhindwara	272
	Betul	221
	Balaghat	229
	Seoni	203
	Mandla	147
	Dindhori	83
	Chhatarpur	224
	Tikamgarh	127
	Niwari	59
	Panna	158
	Rewa	336
	Satna	291
	Shahdol	126
	sidhi	145
	singruli	70
	Umariya	67
	Anuppur	115
	Guna	104
	Shivpuri	217
	Ashoknagar	95
	Gwalior	156
	Datia	134
	Morena	203
	Bhind	257
	Sheopur	64
	Hoshangabad	175
	Narsinghpur	181
	Harda	68
	Vidisha	156
	Raisen	215
	Bhopal	126
	Total	8277
Odisha	Anugul	235
	Bargarh	98
	Bhadrak	355
	Balasore	468
	Balangir	214
	Boudh	245
	Cuttack	212
	Deogarh	108
	Dhenkanal	239
	Gajapati	179
	Ganjam	697
	Jagatsinghpur	403
	Jajpur	288
	Jharsuguda	203
	Kalahandi	232
	Kandhamal	141
	Kendrapada	295
	Keonjhar	440
	Khurda	315
	Koraput	211
	Malkangiri	191
	Mayurbhanj	712
	Nuapada	187

	Nabarangpur	153
	Nayagarh	242
	Puri	245
	Rayagada	173
	Sambalpur	240
	Sonepur	172
	Sundargarh	366
	Total	8259
Punjab	Sangrur	202
	Barnala	70
	Ludhiana	392
	Amritsar	285
	Tarn Taran	187
	Bathinda	156
	Mansa	100
	Faridkot	72
	Moga	167
	Ferozepur	126
	Fazilka	142
	Muktsar	136
	Gurdaspur	204
	Pathankot	73
	Hoshiarpur	358
	Jalandhar	368
	SBS Nagar	172
	Kapurthala	120
	Patiala	173
	Fatehgarh Sahib	100
	Ropar	118
	Mohali	96
	Total	3817
Chandigarh	Total	52
Rajasthan	Barmer	481
	Bikaner	268
	Churu	345
	Jhunjhunu	412
	Jodhpur	405
	Jaisalmer	151
	Nagaur	544
	Pali	372
	Sikar	470
	Sirohi	176
	Jalore	268
	Sri Ganganagar	321
	Hanumangarh	242
	Alwar	483
	Jaipur	529
	Bharatpur	303
	Dholpur	284
	Dausa	289
	SawaiMadhopur	214
	Karauli	247
	Ajmer	409
	Bhilwara	395
	Chittorgarh	276
	Pratapgarh	166
	Dungarpur	296
	Banswara	268

	Kota	186
	Jhalawar	197
	Baran	246
	Tonk	222
	Bundi	176
	Udaipur	458
	Rajsamand	208
	Total	10307
Tamilnadu	Cuddalore	478
	Chennai	124
	Chengalpattu	221
	Kanchipuram	228
	Ranipet	212
	Tiruvallur	363
	Tiruvannamalai	489
	Vellore	256
	Villupuram	638
	Perambalur	147
	Nagapattinam	387
	Karur	242
	Tiruchirappalli	479
	Pudukottai	343
	Tiruvarur	360
	Thanjavur	514
	Ariyalur	220
	Dindigul	459
	Kanyakumari	267
	Madurai	393
	Ramanathapuram	298
	Sivaganga	321
	Theni	161
	Tenkasi	233
	Tirunelveli	315
	Tuticorin	426
	Virudhunagar	282
	Coimbatore	399
	Dharmapuri	262
	Krishnagiri	296
	Salem	514
	Nilgiris	182
	Namakkal	353
	Tirupattur	193
	Tirupur	377
	Erode	356
	Total	11788
UT of Pondicherry	Total	93
Telangana	Adilabad	141
	Bhadrachalapur	255
	Jagitial	186
	Jangaon	162
	JayashankarBhupalpalli	108
	JogulambaGadwal	104
	Kamareddy	181
	karimnagar	179
	khammam	316
	Komaram-Bheem (Asifabad)	103
	Mahabuababad	208
	Mahabubnagar	157

	Mancherial	148
	Mulug	83
	Nagarkurnool	217
	Nalgonda	308
	Narayanpet	119
	Nirmal	124
	Nizamabad	298
	Peddapalli	143
	Rajanna Siri cilla	120
	Rangareddy	228
	Siddipet	248
	Suryapet	235
	Vikarabad	204
	Wanaparthi	99
	Warangal Rural	140
	Warangal Urban	149
	YadadriBhongir	190
	Hyderabad	161
	Medak	162
	MedchalMalkajigiri	69
	Sangareddy	254
	Total	5799
Uttarakhand	Almora	328
	Bageshwar	152
	Chamoli	266
	Rudraprayag	126
	Haridwar	112
	Dehradun	247
	Nainital	159
	Udham Singh Nagar	110
	Pauri	424
	Pithoragarh	323
	Champawat	83
	Tehri	260
	Uttarkashi	132
	Total	2722
WB	Kolkata	283
	North 24 Parganas	627
	Nadia	461
	South 24 Parganas	774
	Birbhum	477
	Murshidabad	578
	Hooghly	507
	Bankura	486
	PurbaBurdawan	553
	PaschimBurdawan	208
	Howrah	344
	Purulia	443
	West Midnapore	493
	East Midnapore	838
	North Dinajpur	195
	Alipurduar	125
	Coochbehar	237
	Darjeeling	222
	South Dinajpur	178
	Jalpaiguri	301
	Malda	334
	Jhargram	66

	Kalimpong	40
	Total	8770
Sikkim	East Sikkim	92
	West Sikkim	50
	North Sikkim	23
	South Sikkim	44
	Total	209
Andaman	South Andaman	48
	North & Middle Andaman	34
	Nicobar	18
	Total	100
Mizoram	Aizawl	113
	Lunglei	70
	Saiha	30
	Champhai	63
	Kolosib	28
	Serchhip	26
	Lawngtlai	18
	Mamit	35
	Total	383
Manipur	Imphal West	121
	Imphal East	38
	Bishnupur	78
	Thoubal	73
	Senapati	52
	Ukhrul	37
	Tamenglong	39
	Churachandpur	78
	Chandal	14
	Jiribam	23
	Kakching	65
	Kangpokpi	30
	Kamjong	20
	None	10
	Pherzwal	1
	Tengnoupal	14
Total	693	
Arunachal Pradesh	Tawang	13
	West Kameng	22
	East Kameng	10
	PakkeKesang	2
	Papum Pare	24
	KurangKumey	6
	KraDaadi	3
	Lower Subansiri	16
	Upper Subansiri	13
	West Siang	16
	East Siang	24
	Siang	4
	Upper Siang	9
	Lower Siang	5
	Shi-Yomi	3
	Lepa Rada	6
	Lower Dibang Valley	19
	Dibang Valley	3
	Anjaw	9
	Lohit	11
Namsai	23	

	Changlang	29
	Tirap	17
	Longding	13
	Kamle	3
	Total	303
Nagaland	Kohima	48
	Dimapur	56
	Peren	15
	Phek	36
	Mokokchung	50
	Wokha	25
	Zunheboto	19
	Tuensang	22
	Kiphire	14
	Longleng	8
	Mon	30
	Noklak	7
	Total	330
Tripura	West Tripura	130
	Sepahijala	87
	Gomati	83
	South Tripura	91
	North Tripura	117
	Unakoti	67
	Dhali	71
	Khowai	65
		Total
Meghalaya	East Khasi Hills	141
	West Khasi Hills	49
	South West Khasi Hills	24
	RiBhoi	44
	East Jaintia Hills	23
	West Jaintia Hills	53
	West Garo Hills	97
	South West Garo Hills	8
	South Garo Hills	14
	East Garo Hills	32
	North Garo Hills	6
		Total
Delhi	North Delhi	33
	North West Delhi	106
	West Delhi	53
	South West Delhi	138
	Central Delhi	51
	New Delhi	35
	South Delhi	27
	South East Delhi	15
	East Delhi	26
	Shahdara	18
	North East Delhi	29
		Total
Uttar Pradesh	Agra	355
	Aligarh	360
	Hathras	157
	Mathura	215
	Jhansi	213
	Jalaun	245

Lalitpur	154
Etah	200
Kasganj	107
Etawah	174
Auraiya	159
Mainpuri	166
Firozabad	167
Bulandshahar	309
G.B Nagar	123
Ghaziabad	138
Hapur	83
Lucknow	285
Raebareli	448
Barabanki	361
Sitapur	419
Akbarpur	322
Faizabad	381
Azamgarh	386
Bahraich	292
Balrampur	184
Basti	293
Deoria	284
Gonda	351
Gorakhpur	420
Kushinagar	224
Maharjganj	198
Mau	223
SantKabir Nagar	187
Shrawasti	101
Siddharth Nagar	214
Bareilly	287
Pilibhit	156
Moradabad	158
Amroha	93
Rampur	130
Sambhal	104
Bagpat	147
Meerut	252
Muzaffarnagar	221
Shamli	98
Saharanpur	211
Bijnor	303
Budaun	324
Hardoi	333
Kheri	387
Shahjhanpur	294
Banda	205
Chitrakoot	87
Farrukhabad	157
Fatehpur	256
Hamirpur	131
Mahoba	96
Kannauj	147
Kanpur Dehat	302
Kanpur Nagar	176
Unnao	271
Allahabad	414
Kaushambi	131

	Pratapgarh	364
	Mirzapur	180
	Sonbhadra	159
	Sultanpur	326
	Amethi	173
	Ballia	354
	Bhadohi	103
	Chandauli	179
	Ghazipur	380
	Jaunpur	422
	Varanasi	261
	Total	156575

Annexure referred to in reply of para (b) of Lok Sabha Unstarred Question No. 4086 to be answered on 18th March 2020 raised by Hon'ble Member of Parliament Shri Kapil Moreshwar Patil, regarding "Post Offices".

State UT-Wise number of post offices proposed to be opened in all the villages in current financial year 2019-20		
S.No.	Name of the State/UT	Number of post offices
1	Andhra Pradesh	135*
2	Assam	33
3	Bihar	125*
4	Chhattisgarh	310*
5	Delhi	0
6	Gujarat including UTs of Dadra & Nagar Haveli, Daman & Diu	0
7	Haryana	0
8	Himachal Pradesh	0
9	Jammu & Kashmir	0
10	Jharkhand	220*
11	Karnataka	0
12	Kerala including UTs of Lakshadweep	0
13	Madhya Pradesh	170*
14	Maharashtra including Goa	498*
15	North East including Arunachal Pradesh, Manipur, Meghalaya, Mizoram, Nagaland, Tripura,	34
16	Odisha	133*
17	Punjab including UT of Chandigarh	0
18	Rajasthan	0
19	Tamil Nadu including UT of Puducherry.	0
20	Telangana	266*
21	Uttarakhand	0
22	Uttar Pradesh	143*
23	West Bengal including Sikkim and UT of Andaman & Nicobar Island	12
	Total	2079

*These Branch Post Offices are proposed to be opened in Left Wing Extremism (LWE) affected areas.

Annexure referred to in reply of para (c & d) of Lok Sabha Unstarred Question No. 4086 to be answered on 18th March 2020 raised by Hon'ble Member of Parliament Shri Kapil Moreshwar Patil, regarding "Post Offices".

NORMS FOR OPENING OF NEW POST OFFICES

1. Norms for opening of Branch Post Offices (BOs):

1.1 Population:

(a) In Normal Areas:

3000 population in the group of villages to be served by the proposed post office (including 1000 population in the proposed post office village).

(b) In Hill, Tribal, Desert and Inaccessible Areas:

500 population in the individual village and 1000 population in the group of villages.

1.2 Distance:

(a) In Normal Areas: The minimum distance from the nearest existing post office should be 3 Kms.

(b) In Hill, Tribal, Desert and Inaccessible Areas: The distance limit will be the same as above. However, in Hill Areas, the minimum distance limit can be relaxed by the Postal Directorate in cases where such relaxation is warranted by special circumstances which should be clearly explained while submitting a proposal.

1.3 Anticipated Income:

(a) In Normal Areas: The minimum anticipated revenue will be 33.33 % of the cost.

(b) In Hill, Tribal, Desert and Inaccessible Areas: The minimum anticipated income will be 15% of the cost.

It is further to be ensured that as a result of opening of a new BO, the loss in respect of the parent post office does not increase beyond the permissible limit nor does its income reduce below the minimum prescribed.

2. Norms for upgrading/ opening of Departmental Sub Offices (SOs):

(a) In Rural Areas: The minimum work load of the Branch Post Office proposed to be upgraded, should be five hours per day. The permissible limit of annual loss is Rs.2400/- in normal rural areas and Rs.4800/- in hill and tribal areas.

It is further to be ensured that as a result of opening of a new post office, the loss in respect of the parent post office does not increase beyond the permissible limit nor does its income reduce below the minimum prescribed.

(b) In Urban Areas: In urban areas, the post office should initially be self-supporting and at the time of the first annual review, it should show a 5% profit to be eligible for further retention.

The minimum distance between two post offices should be 1.5 Km. in cities with a population of 20 lakhs and above and 2 Km. in other urban areas.

No two delivery offices, however, should be closer than 5 Kms. from each other.

Delivery Post Office in urban areas should have a minimum of 7 Postmen's beats.

3. Norms for opening of Head Post Offices

Head Post Offices (HOs) are district level offices and the need/ justification for new HOs arises only occasionally. An HO is opened by conversion of a sub-post office into head post office or by bifurcation of an existing HO. The norms prescribed are:

(i) Each district should have a head post office provided a minimum of 20 sub-post offices can be attached to it. In the case of backward areas or places where there will be a definite improvement in financing sub-post offices/ GDS post offices, lower standard may be adopted, subject to the approval of the Postal Directorate.

(ii) If there is no HO in a district, opening of HO can be considered, if at least 20 SOs in the same district can be attached with advantage, to the proposed HO irrespective of the fact whether parent HO has 60 SOs or not. It has, however, to be ensured that such upgradation does not bring the number of SOs in account with residuary HO below 20.

(iii) An existing HO should be bifurcated, if the number of sub-offices attached to it exceeds 60. It should however, be ensured that as a result of the change neither the new nor old HO has less than 20 sub-offices attached to it.
