

**GOVERNMENT OF INDIA**  
**MINISTRY OF HOUSING AND URBAN AFFAIRS**  
**LOK SABHA**

**UNSTARRED QUESTION NO. 3016**

**TO BE ANSWERED ON MARCH 12, 2020**

**LOW RIDERSHIP IN METRO TRAINS**

**NO. 3016.           SHRI SOYAM BAPU RAO :**  
**DR. HEENA GAVIT :**  
**SHRI SELVAM G :**  
**SHRI SUNIL DATTATRAY TATKARE :**  
**SHRI GAUTHAM SIGAMANI PON :**  
**SHRI DHANUSH M. KUMAR :**  
**SHRI VIJAY KUMAR DUBEY :**  
**SHRI REBATI TRIPURA :**

**Will the Minister of HOUSING AND URBAN AFFAIRS be pleased to state:**

- (a) whether the Government's attention is drawn towards low ridership in metro trains in some cities and if so, the details thereof and the reasons therefor;**
- (b) whether the Government has taken steps to improve ridership by improving connectivity and if so, the details thereof;**
- (c) whether poor ridership has affected the frequency of trains in these cities and if so, the corrective steps taken by the Government in this regard;**
- (d) whether the poor generation of revenue will affect the ongoing and pending metro rail projects and if so, the details thereof; and**
- (e) the other steps taken by the Government to expedite and complete pending metro rail projects in the country in a time bound manner ?**

**ANSWER**

**THE MINISTER OF STATE (INDEPENDENT CHARGE) OF THE  
MINISTRY OF HOUSING AND URBAN AFFAIRS**

**(SHRI HARDEEP SINGH PURI)**

- (a) & (b) Urban transport, which is an integral part of urban development, is a State subject. Hence, respective state governments are responsible for planning, development and sustainable operation of urban transport system including metro rail system. Considering the operational length and recency of operation, none of the metro rail companies, which are 50:50 joint ventures of central government and respective state government, have reported low ridership. Government of India has issued Metro Rail Policy-2017, which envisages provisioning for feeder systems to enlarge the catchment area of each metro station at least to 5 kms, last mile connectivity through pedestrian pathways, Non-Motorized Transport (NMT) infrastructure, induction of facilities for para transit modes etc. Government of India has also issued Transit Oriented Development Policy in May 2017, which envisages high density mixed land use development in the influence zone of transit stations. These steps incentivize commuters for using the metro rail, thus enhancing ridership.**
- (c) & (d) No, Sir.**
- (e) As per Metro Rail Policy 2017, metro rail implementing agencies shall put an appropriate monitoring mechanism for time bound implementation of metro rail project. A high powered committee under the chairmanship of Chief secretary of concerned state is set up to resolve various issues related with expeditious completion of project, which includes land acquisition, shifting of utilities and other structure in project alignment, rehabilitation of project affected persons etc.**

\*\*\*\*\*