GOVERNMENT OF INDIA
MINISTRY OF COMMUNICATIONS
DEPARTMENT OF POSTS

LOK SABHA
UNSTARRED QUESTION NO. 2963
TO BE ANSWERED ON 11TH MARCH, 2020

POST OFFICES

2963. SHRI RAJIV PRATAP RUDY:

Will the Minister of COMMUNICATIONS be pleased to state:

(a)   the number of post offices in the country in villages and cities separately, State/UT-wise;

(b)   the number of new post offices opened at village, tehsil and at district level during each of the last three years, State/UT-wise;

(c)   the budget allocated for this purpose during the said period;

(d)   the population required for opening a post office facility as per the International norms along with the ranking of the country in this regard;

(e)   the details of various types of public facilities available in the post offices; and

(f)   the number of post offices digitized in the country, State/UT-wise?

ANSWER

MINISTER OF STATE FOR COMMUNICATIONS,
HUMAN RESOURCE DEVELOPMENT AND
ELECTRONICS & INFORMATION TECHNOLOGY
(SHRI SANJAY DHOTRE)

(a)   Sir, the number of post offices in the country in villages and cities separately State/UT-wise is at **Annexure-I.**

(b) & (c)   The number of new post offices opened at villages, tehsil and at district level during each of the last 3 years State-UT-wise is at **Annexure-II.**

During the said period, the year wise budget allocated is as under:

2016-17	2017-18	2018-19
₹ 1.00 Cr.	₹3.16 Cr.	₹3.8415 Cr.

(d)   The Government is not aware of any established population based international norms for providing facility of post office.

(e)   Post offices provided for postal, banking, insurance & other facilities. An indicative list of various types of public facilities (products/ services) available in the post offices is at **Annexure-III**.

(f)   The number of post offices digitized in the country State/UT-wise is at **Annexure-IV**.

Annexure referred to in reply of para (a) of Lok Sabha Unstarred Question No. 2963 to be answered on 11th March, 2020 raised by Hon'ble Member of Parliament Shri Rajiv Pratap Rudy, regarding "Post Offices".

S.No.	Name of the State/UT	No. of Post Offices in villages	No. of Post Offices in cities
	State/ UT-wise number of Post Offices in villages and cities of the country as on 31.03.2019		
1	Andhra Pradesh	9704	779
2	Assam	3736	275
3	Bihar	8610	474
4	Chhattisgarh	3607	289
5	Delhi	83	456
6	Gujarat	8099	748
7	Dadra & Nagar Haveli	37	1
8	Daman & Diu	14	4
9	Haryana	2321	373
10	Himachal Pradesh	2663	132
11	Jammu & Kashmir	1494	205
12	Jharkhand	3508	271
13	Karnataka	8626	1023
14	Kerala	4177	876
15	Lakshadweep	4	6
16	Madhya Pradesh	7474	805
17	Maharashtra	11507	1237
18	Goa	203	53
19	North East	0	0
20	Arunachal Pradesh	271	32
21	Manipur	638	55
22	Meghalaya	464	27
23	Mizoram	343	40
24	Nagaland	301	29
25	Tripura	644	67
26	Odisha	7614	601
27	Punjab	3409	408
28	Chandigarh	9	43
29	Rajasthan	9679	632
30	Tamil Nadu	10224	1819
31	Puducherry	56	38
32	Telangana	5282	527
33	Uttarakhand	2514	209
34	Uttar Pradesh	15745	1927
35	West Bengal	7659	1111
36	Andaman & Nicobar	85	15
37	Sikkim	197	12
	Total	141001	15599

Annexure referred to in reply of para (b)&(c) of Lok Sabha Unstarred Question No. 2963 to be answered on 11th March, 2020 raised by Hon'ble Member of Parliament Shri Rajiv Pratap Rudy, regarding "Post Offices".

S.No.	Name of the State/UT	2016-17	2017-18	2018-19
	State/ UT-wise number of new post offices opened at villages, tehsils and district level during each of the last three years			
1	Andhra Pradesh	8	15	1
2	Assam	0	3	0
3	Bihar	9	10	0
4	Chhattisgarh	9	27	0
5	Delhi	2	1	0
6	Gujarat	6	28	2
7	Dadra & Nagar Haveli	0	0	0
8	Daman & Diu	0	0	0
9	Haryana	8	7	1
10	Himachal Pradesh	3	6	6
11	Jammu & Kashmir	2	2	1
12	Jharkhand	11	28	4
13	Karnataka	9	7	1
14	Kerala	2	1	1
15	Lakshadweep	0	0	0
16	Madhya Pradesh	8	11	2
17	Maharashtra	10	20	1
18	Goa	0	1	0
19	North East	0	0	0
20	Arunachal Pradesh	1	0	0
21	Manipur	3	1	0
22	Meghalaya	2	0	0
23	Mizoram	4	1	0
24	Nagaland	1	0	0
25	Tripura	3	0	0
26	Odisha	11	13	6
27	Punjab	7	9	1
28	Chandigarh	0	0	1
29	Rajasthan	7	16	4
30	Tamil Nadu	8	9	2
31	Puducherry	0	0	0
32	Telangana	5	14	1
33	Uttarakhand	4	5	1
34	Uttar Pradesh	11	16	6
35	West Bengal	5	9	3
36	Andaman & Nicobar	0	0	0
37	Sikkim	0	0	0
	Total	159	260	45

Annexure referred to in reply of para (e) of Lok Sabha Unstarred Question No. 2963 to be answered on 11th March, 2020 raised by Hon'ble Member of Parliament Shri Rajiv Pratap Rudy, regarding "Post Offices".

AN INDICATIVE LIST OF VARIOUS FACILITIES (PRODUCTS/SERVICES)
AVAILABLE IN POST OFFICES

1. **Mails.**

Premium	Domestic	International
a) Speed post b) Business parcel c) Logistics posts	a) Letter b) Book Packet c) Registered Newspaper d) Parcel	a) Letter b) EMS Speed post c) Air parcel d) International tracked packets e) Export of commercial items through postal channel

2. **Banking & Remittance**

a) Post Office Savings Scheme b) Money Order (MO) c) International Money transfer services	d) Jansuraksha scheme e) Mutual funds f) National Pension System (NPS) g) India Post Payments Bank h) Direct Benefit Transfer payment.

3. **Online Banking**

4. **Insurance**

a) Postal Life Insurance	b) Pay PLI premium
c) Rural Postal Life Insurance	

5. **Stamps**

a) Buy Stamps	b) My Stamps
c) Collect Stamps	

6. **E-commerce**

a) E-commerce Portal b) Buy Stamps c) Buy e-IPO	d) Buy Philately Products

7. **Business.**

a) Cash on Delivery (COD) facility b) Book Now Pay Later (BNPL) c) Speed Post Discount Structure d) Bill Mail e) Direct Post	f) Retail Post g) Media Post h) Business Post i) Logistics Post j) E-Payment k) E-Post l) Aadhaar updation & enrollment m) Post Office Passport Seva Kendra

Annexure referred to in reply of para (f) of Lok Sabha Unstarred Question No. 2963 to be answered on 11th March, 2020 raised by Hon'ble Member of Parliament Shri Rajiv Pratap Rudy, regarding "Post Offices".

S.No.	Name of the State/UT	Number of post offices
State/UT-wise number of Post Offices Digitized of the country		
1	Andhra Pradesh	10,526
2	Assam	4,009
3	Bihar	9,020
4	Chhattisgarh	3,164
5	Delhi	453
6	Gujarat	8,912
7	Dadra & Nagar Haveli	51
8	Daman & Diu	16
9	Haryana	2,687
10	Himachal Pradesh	2,785
11	Jammu & Kashmir	1,569
12	Jharkhand	3,110
13	Karnataka	9,653
14	Kerala	5,052
15	Lakshadweep	8
16	Madhya Pradesh	8,279
17	Maharashtra	12,603
18	Goa	256
19	North East	0
20	Arunachal Pradesh	283
21	Manipur	693
22	Meghalaya	471
23	Mizoram	382
24	Nagaland	329
25	Tripura	711
26	Odisha	8,171
27	Punjab	3,812
28	Chandigarh	52
29	Rajasthan	10,312
30	Tamil Nadu	12,006
31	Puducherry	94
32	Telangana	5,820
33	Uttarakhand	2,709
34	Uttar Pradesh	17,664
35	West Bengal	8,764
36	Andaman & Nicobar	26
37	Sikkim	209
	Total	154,661

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