

**GOVERNMENT OF INDIA
MINISTRY OF CIVIL AVIATION
LOK SABHA
UNSTARRED QUESTION NO. : 2413
(To be answered on the 5th March 2020)**

PREVENTION OF CORONAVIRUS

2413. SHRI LAVU SRI KRISHNA DEVARAYALU

Will the Minister of CIVIL AVIATION

नागर विमानन मंत्री

be pleased to state:-

- (a) whether the Government has initiated precautionary measures to prevent the spread of Novel Corona virus;**
- (b) whether random audits of the catering kitchens available airports at flights have been conducted to ensure quality, quantity and hygiene;**
- (c) whether monetary compensation is being given to the affected passengers who are offered the unserviceable seats; and**
- (d) whether food is available to the passengers on demand especially to those who are having some medical conditions?**

ANSWER

Minister of State (IC) in the Ministry of CIVIL AVIATION

नागर विमानन मंत्रालय में राज्य मंत्री (स्वतंत्र पक्ष)

(Shri Hardeep Singh Puri)

(a) & (b): Yes, Sir. The Ministry of Civil Aviation is assisting Ministry of Health & Family Welfare by taking various measures to prevent the spread of novel Coronavirus disease. Instructions have been issued to conduct universal screening of all passengers arriving on international flights, making in-flight announcements, getting the 'Self-Declaration' forms filled by all the passengers coming to India and to place the signages at strategic locations at airports. Besides, the Directorate General of Civil Aviation has also implemented various steps to ensure safety and hygiene at airports.

(c): Airlines normally do not allocate unserviceable seats to its passengers. However, in case a seat becomes unserviceable, the airline tries to accommodate the passenger on available alternate seat.

(d): Yes, Sir. Normally, airlines provide special meals to passengers having medical conditions, provided the medical condition/specific meal requirement has been reported at least 48 hours prior to departure.
