Will the Minister of RAILWAYS be pleased to state:

(a) whether the Government has framed any mechanism to arrest the hacking of the IRCTC site for booking of railway reservation tickets which has increased in the recent years; and

(b) if so, the steps the Government is initiating to minimise the reservation ticket booking menace by the private and non-registered agents?

ANSWER

MINISTER OF RAILWAYS AND COMMERCE AND INDUSTRY

(SHRI PIYUSH GOYAL)

(a) Yes, Sir.

(b) The steps initiated in this regard are as under:

• Form filling time checks to ensure that form filling by automated software are comparable to a human being.

• Restriction on Number of Tickets which can be booked by a user, from an IP address, monthly limits etc.

• Checks to prevent automation software to work-Machine learning based Captcha, OTP for net banking, dynamic form fields etc.

• Multi-layer security & Regular Audits by STQC.

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