

**GOVERNMENT OF INDIA
MINISTRY OF RAILWAYS**

**LOK SABHA
UNSTARRED QUESTION NO. 2098
TO BE ANSWERED ON 04.03.2020**

EMERGENCY MEDICAL FACILITIES FOR PASSENGERS

**†2098. SHRI RAVINDRA KUSHWAHA:
SHRI RAVI KISHAN:**

Will the Minister of RAILWAYS be pleased to state:

- (a) whether certain cases wherein emergency and smooth medical services were required to be provided to the railway passengers have come to the notice of the Government;**
- (b) if so, the details thereof;**
- (c) whether the Railways has taken any steps to set up emergency medical centre/first aid centre along with a doctor at major railway stations;**
- (d) if so, the details of emergency equipment/other related accessories being provided; and**
- (e) the time by which it is likely to be set up?**

ANSWER

MINISTER OF RAILWAYS AND COMMERCE & INDUSTRY

(SHRI PIYUSH GOYAL)

(a) & (b): Yes, Sir. A large number of passengers are rendered First Aid Medical Assistance during the journey. Further, on the receipt of requests, 60,806 rail passengers requiring medical care were attended by railway/ private doctors on payment basis during 2018-19.

(c) to (e): In compliance of orders of Hon'ble Supreme Court and as recommended by Committee of experts constituted at All India Institute of Medical Sciences (AIIMS), instructions have been issued to provide a Medical Box containing life saving medicines, equipments, oxygen cylinder etc. at all Railway stations and passenger carrying trains. Front line staff i.e. Train Ticket Examiner, Train Superintendents, Assistant Station Master etc. are trained in rendering First Aid. Regular refresher courses are conducted for such staff. List of near-by hospitals and doctors along with their contact numbers is available at all Railway Stations. Ambulance services of Railways, Stat Government/Private Hospitals and ambulance service providers are utilized to transport the injured/ sick passengers to the hospitals/doctor's clinics.

In addition, as per orders of Hon'ble Bombay High Court, clinics have been established at 24 sub-urban stations of Mumbai run by non-railway Medical Professional Groups. Such clinics have also been established at 29 other railway stations in the country. These clinics can attend any patient besides rendering emergency medical care to bonafide railway passengers.
