

GOVERNMENT OF INDIA
MINISTRY OF FINANCE
DEPARTMENT OF FINANCIAL SERVICES

LOK SABHA

UNSTARRED QUESTION No. 1791

TO BE ANSWERED ON MONDAY, MARCH 2, 2020/PHALGUNA 12, 1941 (SAKA)

PRAVASI BHARTIYA BIMA YOJANA

†1791. SHRI C.R. PATIL:

Will the Minister of FINANCE be pleased to state:

- (a) the number of insurance policies sold under the Pravasi Bhartiya Bima Yojana so far;
- (b) the details regarding the number of the claims made by the policy buyers under the above scheme so far;
- (c) the number of such claims accepted and those rejected and number of death claims out of the rejected claims; and
- (d) whether the Government has established any mechanism for appeal or review of dismissed death claims and if so, the details thereof?

ANSWER

MINISTER OF STATE IN THE MINISTRY OF FINANCE
(SHRI ANURAG SINGH THAKUR)

(a) to (c): Ministry of External Affairs(MEA) has informed as under:

(Period from 1.4.2014 to 31.12.2019)

S.No.	Details of policy and claims	Number
1.	Number of insurance policies sold under the Pravasi Bhartiya Bima Yojana	33,32,497
2.	Number of the claims made by the policy buyers	1190
3.	Number of claims accepted	540
4.	Number of claims rejected	604
5.	Number of death claims out of the rejected claims	433

(d): MEA has informed that in case of non-acceptance of any claim by any insurance agency due to any reason such as non-submission of claim in time, or lack of documents, the complainant can approach Protector of Emigrants in his/her area, or Protector General of Emigrants (PGE) or Indian Missions/ Posts abroad. On being approached by the complainant, MEA takes up the matter with the concerned Mission/ Posts abroad for obtaining the missing documents and also takes up the matter with the concerned insurance companies for early settlement of claims.
