

GOVERNMENT OF INDIA
MINISTRY OF HOUSING AND URBAN AFFAIRS
LOK SABHA

UNSTARRED QUESTION NO. 917

TO BE ANSWERED ON NOVEMBER 21, 2019

AUGMENTATION OF TICKETING SYSTEM BY DMRC

NO. 917. SHRI KOTHA PRABHAKAR REDDY:

Will the Minister of HOUSING AND URBAN AFFAIRS be pleased to state:

- (a) whether the Delhi Metro Rail Corporation (DMRC) proposes to augment the ticketing system of stations falling under Phase I and II with special emphasis on unattended ticket sales and if so, the details thereof;**
- (b) whether a total of 240 additional access gates and 300 ticket vending machines proposed to be installed under the project and if so, the details thereof;**
- (c) whether automatic vending machines dedicated for card top up and installation of the access gates are also scheduled to be put up and if so, the details thereof alongwith the name of the firm allocated the contract for the project;**
- (d) whether the DMRC is planning to focus on TVMs under the upcoming phase III and instead of setting up ticket counters, it will have as many as 506 AVMs and if so, the details thereof; and**
- (e) whether most of the countries rely completely on automated machines in metro journeys increasing the reliability on automatic ticket generation in the new metro stations and if so, the details thereof and the present status in this regard along with expenditure incurred so far?**

...2/-

ANSWER

**THE MINISTER OF STATE (INDEPENDENT CHARGE) OF THE
MINISTRY OF HOUSING AND URBAN AFFAIRS
(SHRI HARDEEP SINGH PURI)**

(a): Delhi Metro Rail Corporation Ltd. (DMRC) has informed that augmentation of the ticketing system of 105 stations out of 145 stations falling under Phase I and II has been done by installing 300 ticket vending machines (TVMs) with feature of unattended ticket sales. Tender for supply and installation of additional 91 TVMs with card top-up facility in remaining 40 stations of phase I & II has been floated in October, 2019.

(b): 239 additional access gates in 41 stations and 300 additional TVMs have been installed in 105 stations of Phase I & II.

(c): DMRC has informed that 506 add value machines (AVMs) supplied by M/s Thales Communications and Security S.A.S, France with dedicated card top-up facility have been installed in 108 stations of phase III network. Contract for supply of 322 additional access gates to be put up at various stations of phase I & II has been awarded to M/s Revenue Collection System France SAS and contract for installation of these gates has been awarded to M/s Adept Telecom Pvt. Ltd., New Delhi.

(d): DMRC has informed that 591 TVMs have been installed in 108 stations of phase III network to improve passenger travel facilities and comfort. In additions, 506 add value machines (AVMs) have also been installed.

(e): Such details are not available.

