

GOVERNMENT OF INDIA
MINISTRY OF ELECTRONICS AND INFORMATION TECHNOLOGY
LOK SABHA
UNSTARRED QUESTION NO. 614
TO BE ANSWERED ON: 20.11.2019

IT HUBS AND BPO CENTRES

614. DR. SUJAY RADHAKRISHNA VIKHE PATIL:
DR. SHRIKANT EKNATH SHINDE:

Will the Minister of ELECTRONICS AND INFORMATION TECHNOLOGY be pleased to state:

- (a) whether the Government proposes to establish IT hubs in major cities across the country to provide employment to youth in the IT sector at local level;
- (b) if so, the details thereof and the achievement made so far by the Government in this regard;
- (c) whether the Government also proposes to open BPO centres in small cities to provide employment to youth in IT sector at local level and if so, the details thereof;
- (d) the details of BPO centres opened during each of the last three years and the current year, State/UT-wise; and
- (e) the further action taken/proposed to be taken by the Government in this regard?

ANSWER

MINISTER FOR ELECTRONICS AND INFORMATION TECHNOLOGY
(SHRI RAVI SHANKAR PRASAD)

(a) and (b): In order to promote investment across the country, facilitate balanced regional development, generate employment and encourage & support individuals/entities having innovative ideas in IT/IT enabled Services (ITES) sector, a total of 59 centres of Software Technology Parks of India (STPI), an autonomous society of Ministry of Electronics and IT (MeitY) has been set up across the country. Further, 24 new STPI centres are proposed to be setup which are at various stages of implementation.

(c) and (d): To create employment opportunities and dispersal of IT/ITES industry in small cities and towns (excluding metro locations), Government had launched two BPO promotion schemes, namely India BPO Promotion Scheme (IBPS) and North East BPO Promotion Scheme (NEBPS). These schemes aim to incentivize setting up of 53,300 seats BPO/ITES operations by providing financial support up to ₹ 1 lakh per seat in the form of viability gap funding. The disbursements of financial support are directly linked with the objective i.e. employment generation by the units. Since the inception of these schemes, 257 units have started BPO/ITES operations for a total of 48,519 seats across 28 States/UTs of the country, providing direct employment to approx 34,000 persons. The State wise details of BPO/ITES units started operations under these schemes is at [Annexure](#). The details of these schemes are at <https://ibps.stpi.in/> and <https://nebps.stpi.in/>

(e): The duration of IBPS and NEBPS was up to 31.03.2019. After review, NEBPS is extended by 1 year i.e. up to 31.03.2020. Further, to create employment opportunities, specially for women and differently abled persons and expanding the base of available talent pool towards enablement thus of

the future growth of IT/ITES industry, MeitY has envisaged *draft Promotion of Work From Home Jobs in IT/ITES sector (Prawah)* Scheme for promotion of Work From Home Jobs in IT/ITES

sector to promote New Mind-Set, by incentivizing 50,000 Work From Home jobs in IT/ITES sector across the country at an outlay of about Rs. 271 crore for 3 years.

Annexure

Number of BPO/ITeS units started in each State/UT under IBPS and NEBPS

| List of BPO/ITES units started under IBPS/NEBPS | | | | | |
|--|----------------------|--------------|--------------|--------------|--------------|
| | | 2016 | 2017 | 2018 | 2019 |
| S.No | State/UT Name | Units | Units | Units | Units |
| 1 | Andhra Pradesh | 4 | 8 | 26 | 7 |
| 2 | Bihar | 5 | 1 | 5 | 1 |
| 3 | Chandigarh U.T. | 1 | - | - | - |
| 4 | Chhattisgarh | 1 | - | 3 | - |
| 5 | Gujarat | - | - | 1 | - |
| 6 | Haryana | - | - | 3 | - |
| 7 | Himachal Pradesh | 2 | - | - | 1 |
| 8 | Jammu & Kashmir | 7 | - | 1 | - |
| 9 | Jharkhand | - | - | 13 | 7 |
| 10 | Karnataka | 1 | 1 | 5 | 4 |
| 11 | Kerala | - | - | 2 | 1 |
| 12 | Madhya Pradesh | 1 | - | 5 | - |
| 13 | Maharashtra | 6 | 2 | 6 | 2 |
| 14 | Odisha | 4 | 3 | 12 | 2 |
| 15 | Puducherry U.T. | 1 | - | - | - |
| 16 | Punjab | - | 1 | 7 | 2 |
| 17 | Rajasthan | 1 | 1 | 1 | - |
| 18 | Tamil Nadu | 8 | 9 | 23 | 7 |
| 19 | Telangana | 1 | - | 2 | - |
| 20 | Uttar Pradesh | 4 | 1 | 7 | 1 |
| 21 | Uttarakhand | 1 | - | 3 | 2 |
| 22 | West Bengal | - | - | 4 | 2 |
| 23 | Arunachal Pradesh | - | - | 1 | - |
| 24 | Assam | 1 | 1 | 3 | 1 |
| 25 | Manipur | 2 | - | 1 | - |
| 26 | Meghalaya | - | - | 2 | - |
| 27 | Nagaland | 1 | - | - | - |
| 28 | Tripura | - | - | 1 | - |
| Total | | 52 | 28 | 137 | 40 |
| Grand Total | | 257 | | | |
