

**GOVERNMENT OF INDIA
MINISTRY OF RAILWAYS**

**LOK SABHA
UNSTARRED QUESTION NO.569
TO BE ANSWERED ON 20.11.2019**

RAILWAY TICKETS IN DIFFERENT LANGUAGES

569. SHRI L. S. TEJASVI SURYA:

Will the Minister of RAILWAYS be pleased to state:

(a) whether the ministry will provide information in regional languages like Kannada, Tamil, Telugu, Malayalam, Bengali, Gujarati etc., in the various websites of the Railways like irctc.co.in, indianrail.gov.in, rrbcdg.gov.in *in lieu* of the different languages spoken and practised in various parts of the country and the technological advances leading to easier design;

(b) if so, the deadline by which such information would be available;

(c) if not, the reasons therefor; and

(d) whether the Government is planning to introduce printing of railway tickets in regional languages, if so, the details thereof and if not, the reasons therefor?

ANSWER

**MINISTER OF RAILWAYS AND COMMERCE & INDUSTRY
(SHRI PIYUSH GOYAL)**

(a) to (c) The website irctc.co.in, indianrail.gov.in and rrbcdg.gov.in are bilingual i.e. English and Hindi. There is no plan to provide information on these websites in regional languages, at present.

...2/-

(d) Presently unreserved tickets are being printed in 7 regional languages viz. Kannada, Tamil, Telugu, Malayalam, Gujarati, Marathi and Punjabi. The name of originating and destination station, class and train type is printed in regional languages on these tickets.
