

**GOVERNMENT OF INDIA  
MINISTRY OF RAILWAYS**

**LOK SABHA  
UNSTARRED QUESTION NO.519  
TO BE ANSWERED ON 20.11.2019**

**TROLLEY FACILITY AT STATIONS**

**†519. SHRI JUGAL KISHORE SHARMA:**

**Will the Minister of RAILWAYS be pleased to state:**

- (a) whether the Government proposed to provide trolley facility at stations to senior citizens, women and differently abled persons during the train journey;**
- (b) if so, the time by which such facility is likely to be provided along with the names of such stations;**
- (c) whether the above categories of people are required to book the trolley in advance; and**
- (d) if so, the details thereof?**

**ANSWER**

**MINISTER OF RAILWAYS AND COMMERCE & INDUSTRY  
(SHRI PIYUSH GOYAL)**

**(a) and (b): Ministry of Railways have issued policy guidelines for introduction of Modern luggage trolleys at some major stations for all passengers including senior citizens, women and differently abled persons through sponsorship from individuals, NGOs, Trusts, Charitable Institutions, Corporate and PSUs/Corporate House under their Corporate Social Responsibility, duly considering the safety constraints in operation of such trolleys on the platforms and their inter platform movement. Since this is a continuous process, no time frame has been fixed.**

**(c) No, Sir.**

**(d) Does not arise.**

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