

**GOVERNMENT OF INDIA  
MINISTRY OF COMMUNICATIONS  
DEPARTMENT OF POSTS**

**LOK SABHA  
UNSTARRED QUESTION NO. 508  
TO BE ANSWERED ON 20<sup>TH</sup> NOVEMBER, 2019**

**POST OFFICE AND POST OFFICE SAVING ACCOUNTS**

**508. DR. SHRIKANT EKNATH SHINDE:  
DR. SUJAY RADHAKRISHNA VIKHE PATIL:  
SHRI DHAIRYASHEEL SAMBAJIRAO MANE:**

Will the Minister of COMMUNICATIONS be pleased to state:

- (a) the number of post offices and the number of post office saving accounts opened across the country, State/UT-wise, including Maharashtra;
- (b) the total amount of money deposited in these accounts, State/UT-wise, including Maharashtra;
- (c) the amount of money remaining unclaimed in these post offices, State/ UT-wise, along with the measures taken by the Government to utilise the unclaimed money;
- (d) the status of the digital banking services for post offices proposed by the Government; and
- (e) the details of the other services provided/proposed to be provided to such account holders?

ANSWER

**MINISTER OF COMMUNICATIONS, LAW & JUSTICE AND  
ELECTRONICS AND INFORMATION TECHNOLOGY  
(SHRI RAVI SHANKAR PRASAD)**

- (a) Details of number of Post Offices and the number of Post Office Savings Accounts, Postal Circle-wise, including Maharashtra, is attached as **Annexure-I**
- (b) The total amount of money deposited in these accounts, Postal Circle-wise, as on 31.03.2019, is attached as **Annexure-II**
- (c) The amount of money remaining unclaimed in these Post Offices, Postal Circle-wise, is attached as **Annexure-III**.

As regard the measures taken by the Government to utilize the unclaimed money, the Ministry of Finance has notified “Senior Citizen Welfare Fund Rules-2016” for handling/utilization of this money.

- (d) This digital banking service is made available to the citizens through CBS (Core Banking Solution) and IPPB (India Post Payment Bank).

(e) The following services are being provided to the customers:-

- (i) Core Banking Solution (CBS), enabling anytime anywhere banking.
- (ii) ATM facility.
- (iii) Intra-Operable Netbanking
- (iv) Intra-Operable Mobile Banking
- (v) Through India Posts Payment Bank (IPPB), a customer can transfer funds from his/her Post office Savings Bank Account to his/her IPPB account & vice versa, online. The funds in the IPPB account can further be used for the digital banking facilities like NEFT & AEPS.

\* The Department maintains these details Circle-wise. The Postal Circles are almost co-terminus with the States, except North East (Comprising Arunachal Pradesh, Mizoram, Nagaland, Meghalaya, Manipur, Tripura), Maharashtra (Including Goa), West Bengal (including Sikkim) etc.

Annexure referred to in reply of para (a) of Lok Sabha Unstarred Question No. 508 to be answered on 20<sup>th</sup> November, 2019 regarding Post Office and Post Office Saving Accounts.

**Details of number of Post Offices and the number of Post Office Saving Accounts opened across the country Circlewise including Maharashtra Circle as on 31.03.2019**

S.No.	Name of the Postal Circle	Total No of Post Offices as on 31.03.2019	Number of Savings Accounts As on 31.03.2019
1	Andhra Pradesh	10,483	1,42,68,194
2	APS (Army Postal Services)		1,91,199
3	Assam	4,011	46,20,178
4	Bihar	9,084	1,92,53,317
5	Chhattisgarh	3,896	31,45,612
6	Delhi	539	10,09,681
7	Gujarat (including Dadra & Nagar Haveli, Daman & Diu)	8,903	51,94,314
8	Haryana	2,694	27,52,703
9	Himachal Pradesh	2,795	19,92,291
10	Jammu & Kashmir (including Laddakh)	1,699	12,05,691
11	Jharkhand	3,779	71,05,166
12	Karnataka	9,649	104,43,403
13	Kerala (including Lakshadweep)	5,063	81,96,006
14	Madhya Pradesh	8,279	1,12,52,478
<b>15</b>	<b>Maharashtra ( including Goa)</b>	<b>13,000</b>	<b>79,21,091</b>
16	North East ( including Arunachal Pradesh, Manipur, Meghalaya, Mizoram, Nagaland & Tripura)	2,911	12,29,684
17	Odisha	8,215	92,28,006
18	Punjab (including Chandigarh)	3,869	20,38,485
19	Rajasthan	10,311	74,58,961
20	Tamil Nadu (including Puducherry)	12,137	1,11,22,388
21	Telangana	5,809	58,75,153
22	Uttarakhand	2,723	39,17,650
23	Uttar Pradesh	17,672	1,55,69,611
24	West Bengal (including Andaman & Nicobar Islands and Sikkim)	9,079	1,64,54,164
	<b>Total</b>	<b>1,56,600</b>	<b>17,14,45,426</b>

Annexure referred to in reply of para (b) of Lok Sabha Unstarred Question No. 508 to be answered on 20<sup>th</sup> November, 2019 regarding Post Office and Post Office Saving Accounts.

**Total amount of money deposited in Post Office Savings Accounts, Postal Circle-wise, including Maharashtra Circle, as on 31.03.2019**

Name of the Postal Circle	Amount deposited (Balance in Crores as on 31.03.2019)
Andhra Pradesh	332.34
APS (Army Postal Services)	133.60
Assam	3,236.93
Bihar	5,697.10
Delhi	3,639.44
Gujarat (including Dadra & Nagar Haveli, Daman & Diu)	6,291.16
Haryana	2,839.69
Himachal Pradesh	3,049.62
Jammu & Kashmir (including Laddakh)	868.95
Karnataka	908.71
Kerala (including Lakshadweep)	3,389.55
<b>Maharashtra ( including Goa)</b>	<b>9,146.66</b>
Madhya Pradesh	6,407.55
North East (including Arunachal Pradesh, Manipur, Mizoram, Meghalaya, Nagaland & Tripura)	1,253.16
Odisha	3,947.59
Punjab (including Chandigarh)	4,555.02
Rajasthan	4,175.30
Tamilnadu (including Puducherry)	11,892.49
Uttar Pradesh	13,336.12
West Bengal ( including Andaman & Nicobar Islands and Sikkim)	15,529.76
Chhattisgarh	1,700.14
Jharkhand	287.76
Uttarakhand	2,980.92
<b>TOTAL</b>	<b>1,05,599.56</b>

Annexure referred to in reply of para (c) of Lok Sabha Unstarred Question No. 508 to be answered on 20<sup>th</sup> November, 2019 regarding Post Office and Post Office Saving Accounts.

**Amount of money remaining unclaimed in Post Offices Circlewise**

Name of the Postal Circle	No. of Accounts	Unclaimed Amount in Crores.
Andhra Pradesh	7,66,685	257.96
APS (Army Postal Service)	45,020	9.57
Assam	2,14,107	169.21
Bihar	1,80,344	238.20
Chhattisgarh	74,578	74.29
Delhi	4,47,391	1,168.69
Gujarat (including Dadra & Nagar Haveli, Daman & Diu)	5,86,374	633.25
Haryana	3,19,195	414.74
Himachal Pradesh	92,745	101.75
Jammu & Kashmir (including Laddakh)	45,616	83.55
Jharkhand	1,09,349	185.08
Karnataka	25,47,676	321.92
Kerala (including Lakshadweep)	6,34,769	287.22
Madhya Pradesh	2,76,454	262.36
<b>Maharashtra (Including Goa)</b>	<b>16,94,593</b>	<b>811.34</b>
North East (including Arunachal Pradesh, Manipur, Mizoram, Meghalaya, Nagaland & Tripura)	55,117	48.28
Odisha	3,17,102	174.99
Punjab (including Chandigarh)	5,17,636	916.11
Rajasthan	6,11,688	387.00
Tamilnadu (including Puducherry)	20,77,888	477.61
Telangana	3,38,065	200.23
Uttarakhand	1,92,230	163.01
Uttar Pradesh	8,06,036	754.17
West Bengal (Including Sikkim ,Andaman and Nicobar Islands)	9,96,112	1,752.92
<b>Grand Total</b>	<b>1,39,46,770</b>	<b>9893.45</b>

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