GOVERNMENT OF INDIA MINISTRY OF ELECTRONICS AND INFORMATION TECHNOLOGY LOK SABHA UNSTARRED QUESTION NO. 2721 TO BE ANSWERED ON: 04.12.2019

BPO PROMOTION SCHEME

2721. SHRI ANUBHAV MOHANTY:

Will the Minister of ELECTRONICS AND INFORMATION TECHNOLOGY be pleased to state:

(a) whether the Government is implementing India BPO Promotion Scheme (IBPS) and if so, the details thereof;

(b) the fund used out of Rs. 493 crores allocated for IBPS in the financial year 2018-19; and

(c) the number of jobs created in the said financial year, State/UT-wise?

ANSWER

MINISTER FOR ELECTRONICS AND INFORMATION TECHNOLOGY (SHRI RAVI SHANKAR PRASAD)

(a) to (c): Yes, Sir. To create employment opportunities and dispersal of IT/ITES industry in small cities and towns, Government had launched India BPO Promotion Scheme (IBPS) (excluding North Eastern States and metro locations), to incentivize setting up of 48,300 seats BPO/ITES operations by providing financial support up to Rs. 1 lakh per seat in the form of viability gap funding for capital and operational expenditure along with special incentives like encouraging employment to women and physically disabled persons, promoting local entrepreneurs etc. The duration of the scheme was up to 31.03.2019. The disbursement of financial support under this scheme is on reimbursement basis directly linked with the objective i.e. employment generation by the units. After generating minimum employment as per the target under the scheme, BPO/ITES units claim reimbursement of capital and operational expenditure. In FY 2018-19, Rs. 6.53 crore has been disbursed under IBPS. Till now, direct employment generation under IBPS is over 32,000. Till 31.03.2019 the direct employment generated under IBPS was 25,357 of which approx 15,000 is generated in FY 2018-19. The State/UT wise details of employment generated till 31.03.2019 is at Annexure.

Annexure

| State/UT | Employment Reported |
|-------------------|----------------------------|
| Andhra Pradesh | 6520 |
| Bihar | 1506 |
| Chandigarh U.T. | 36 |
| Chhattisgarh | 136 |
| Gujarat | 3 |
| Haryana | 113 |
| Himachal Pradesh | 16 |
| Jammu and Kashmir | 509 |
| Jharkhand | 641 |
| Karnataka | 535 |
| Kerala | 43 |
| Madhya Pradesh | 1085 |
| Maharashtra | 1836 |
| Odisha | 1550 |
| Puducherry U.T. | 156 |
| Punjab | 2558 |
| Rajasthan | 413 |
| Tamil Nadu | 6259 |
| Telangana | 177 |
| Uttar Pradesh | 935 |
| Uttarakhand | 248 |
| West Bengal | 82 |
| Total | 25,357 |

State/UT wise details of employment generated under IBPS till 31.03.2019
