

**GOVERNMENT OF INDIA
MINISTRY OF RAILWAYS**

**LOK SABHA
UNSTARRED QUESTION NO.2708
TO BE ANSWERED ON 04.12.2019**

RAILWAY WEBSITE

2708. SHRI P.K. KUNHALIKUTTY:

Will the Minister of RAILWAYS be pleased to state:

- (a) whether the railway website known as indianrail.gov.in is slow and does not give the desired result in requisite time;**
- (b) if so, the details thereof and the reaction of the Government thereto; and**
- (c) the steps being taken to make the site beneficial to the common man in real sense?**

ANSWER

MINISTER OF RAILWAYS AND COMMERCE & INDUSTRY

(SHRI PIYUSH GOYAL)

(a) to (c): No, Sir. The Railway Website, <http://www.indianrail.gov.in>, has a fast response time of less than 1 second for both local and network transaction. It registers on an average 1.2 crore hits daily. The site was redesigned in 2017. The earlier version of 2002 used Common Gateway Interface (CGI) technology while the re-designed website uses Java technology, which is far more advanced.

Major improvements have been done in the User Interface of the website for better user experience, such as reduced page size, mobile responsiveness, use of advanced version of 'Google ReCaptcha' for identification of genuine user request, faster response time and more than 99% uptime.
