#### GOVERNMENT OF INDIA MINISTRY OF ELECTRONICS AND INFORMATION TECHNOLOGY

# LOK SABHA UNSTARRED QUESTION NO.2680 TO BE ANSWERED ON: 04.12.2019

#### **COMMON SERVICE CENTRES**

#### 2680 SHRIMATI RATHVA GITABEN VAJESINGBHAI: SHRI PRADEEP KUMAR SINGH: SHRI NARANBHAI KACHHADIYA:

Will the Minister of ELECTRONICS & INFORMATION TECHNOLOGY

- (a) whether the Government proposes to expand common service centers to Gram Panchayats under Digital India Programme and if so, the details thereof;
- (b) the total number of Gram Panchayats connected with common service centers in Bihar under Digital India Programme, State/UT-wise;
- (c) whether any time-limit has been prescribed for connecting all the Gram Panchayats with the said service in the country including Bihar and if so, the details thereof; and
- (d) the total number of services available at these centers along with the details thereof?

#### **ANSWER**

# MINISTER FOR ELECTRONICS AND INFORMATION TECHNOLOGY (SHRI RAVI SHANKAR PRASAD)

- (a): Ministry of Electronics & Information Technology (MeitY) is implementing Common Services Centers (CSC-2.0) Project, which is approved in August, 2015 under Digital India Pillar 3 Public Internet Access Programme with an aim of establishing at least 1 (one) CSC in each Gram Panchayat (GP) to cover all the 2.50 lakh Gram Panchayats (GP) of the country.
- (b): All 8386 Gram Panchayats (GPs) are covered with at least 1 (one) CSC in the state of Bihar. As on 31 October, 2019, total number of CSCs across the Country is 3,64,121, of them 2,68,398 CSCs are at Gram Panchayat Level. The details of State/ UT-wise CSCs are placed at **Annexure–I**.
- (c): Time lines has been prescribed till March, 2020, to cover all Gram Panchayats (GPs).
- (d): Approx 350+ e-Services have been available on CSC's Digital Seva Portal. A list of services offered through the Common Services Centers is placed at **Annexure-II**.

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## Annexure – I

STATE/UT-WISE STATUS OF ROLL OUT OF CSCs AS ON 31 OCTOBER, 2019			
State/UT	No. of Functional CSCs including GP Level (As on 31 Oct'19)	No. of Functional CSCs at GP level (As on 31 Oct'19)	
Uttar Pradesh	78575	57752	
Maharashtra	51471	36832	
Bihar	32122	26956	
Madhya Pradesh	30467	21656	
West Bengal	18055	14541	
Rajasthan	15987	11198	
Chhattisgarh	14272	10447	
Jharkhand	14111	11497	
Odisha	12640	11425	
Haryana	12532	8681	
Gujarat	12570	8143	
Tamil Nadu	10182	5876	
Andhra Pradesh	9457	6782	
Punjab	8726	6941	
Karnataka	9028	4827	
Uttarakhand	6458	4971	
Assam	6349	5497	
Telangana	5076	3281	
Kerala	3997	2975	
Himachal Pradesh	3649	3285	
Tripura	937	783	
Manipur	720	589	
Meghalaya	568	507	
Nagaland	282	45	
Mizoram	210	56	
Arunachal Pradesh	167	123	
Goa	85	52	
Sikkim	53	30	
State Total	358746	265748	
Jammu & Kashmir	3143	2457	

Delhi	1839	0
Puducherry	172	109
Chandigarh	69	11
Andaman & Nicobar	51	25
Dadra & N Haveli	52	24
Daman & Diu	41	13
Lakshadweep	8	11
UT Total	5375	2650
GRAND TOTAL	364121	268398

### Annexure -II

	Services Being offered on "Di	gital Seva Portal'	1
Type of Service	Name of Services	Type of Service	Name of Services
G20	Services (Central Government)		_
	Aadhaar Print		Learn English - Silver Plan
Aadhaar Service	Enrollments in 3 States viz Andhra Pradesh, Haryana and Himachal Pradesh		NIELIT Courses
	e-KYC		CSC Skill Centre
	Authentication		Course Registration
			Online Admission
			Tele-Centre
	PAN card		Entrepreneurship
			Course
	Passport		NIELIT Facilitation
		Educational Services	Centre
Central G2C	Swachh Bharat Abhiyan		Tally Software Registration
	PM Awas Yojana		Basic Computer Course
	Soil Health Card		Sarkari Pariksha
Services	Pradhan Mantri Fasal Bima Yojna		Course on GST
	FSSAI License Application		English Speaking
			Course
	FSSAI Registration Certificate		Tally Kaushal Praman
			Patra
	Birth/ Death Certificate		Tally Certification with Flash Content
	Digitized Cadastral Map (FMB)		Learn English - Gold

			Plan
			Tally Self Learning
	Ayushman Bharat Yojna		Manual
			IIT/JEE/BITSAT/NEET
	DigiLocker		1
	PM Shram Yogi Maan-dhan Pension		Preparation
	Yojana Yojana		CAD Registration
	PM Kisan Maan-dhan Pension Yojana		Scholarships
	NPS for Traders and Self Employed Persons		Super 30 Books
	7th National Economic Census		ITI Registration
	Jeevan Pramaan		Online Multimedia School
	Udyam Jyoti Parichoy		
	IRCTC ticket Booking	Tolo Lavy	Tele-Law
		Tele-Law	eLegal Consultancy
			Telemedicine
	Voter Registration Form-6		Allopathic
	Deleation of Name Form-7		Ayurrvedic
Election	Modifications or Corrections of Form-8, 8A	Health	Homeopathy
	Voter PVC Card Print	Services	JAN Aushadhi
	Modification to Voter details		Diagnostic Services
			Health Homeo
T 1	Labour Services		Telemedicine ePashu
Voter PVC Card Pri Modification to Vot	Labour Certificate		
	Labour Registration		L & T Courses
	V	Tele-Law  Health Services  Skill Development  Other Services  Financial Services	NSDC Courses
ъ .	National Pension Scheme (NPS)	Health Services  Skill Development  Other Services  Financial	Electronics
Pension	Swavalamban Contribution		Motor Mechanic
			Mobile repair
	Navy Recruitment	Development	NOFN
Employment	Job Seekers Registration		Health adviser
Service			Phlebotomy Skill
	Application Form Submission		Training
State Govt. Se	ervice		
	Haryana eDistrict Services (493)	0.1	Domain Booking
	MP State Services (174)		Web Design
	West Bengal eDistrict Services (87)	Services	Web Hosting
e-District	Maharashtra State Services (160)		
/SSDG (State)	Karnataka e-District Services (49)		
	Jharkhand eDistrict Service (150)	Banking	Opening of saving Bank Account
	Uttarakhand eDistrict Service (11)		Opening of Current
	Ciminimi Colonici Scrvice (11)	( 241110)	permis of current

			Bank Account
	Chhattisgarh eDistrict Services (37)		Fixed Account
	Puducherry eDistrict Services (10)		Recurring Account
			Loan (Overdraft/
	Himachal Pradesh Panch Paraman (5)		Retail)
	Daman & Diu (5)		Deposit
	Dadra & Nagar Haveli (2)		Cash Withdrawal
	AP RTA Services		Remittance / Fund Transfer
	eVahan Jammu & Kashmir		IMPS Transactions
	Himachal Swasthya Bima Yojana		
	(HIMCARE)		Balance Enquiry
	Tamil Nadu PDS Card Printing		Mini Statement
	O		Card Transaction-
			Rupay, Visa, Master
	Caretta:		PM Jeevan Jyoti Bima
	Sarthi		Yojna
Other G2C	E-Challan		Pradhan Mantri
Services	E-Citalian		Surakhsa Bima Yojna
Scrvices	eStamp		Atal Pension Yojna
	E-Vahan – Transport Services		Mobile/ Aadhar
	*		Seeding
DOC C	PDS		NPA Recovery
<b>B2C Services</b>	Eliabet Tialcat (4)		Life Inguina (Nicus)
	Flight Ticket (4)	Insurance (38)	Life Insurance (New) Life Insurance
	Bus Ticket		(Renewal)
Tour &	e- Recharge (Mobile &DTH) (9)		General Insurance
Travels	SBIePay Maharashtra Transport		RAP Registration
	SBIePay Maharashtra eGRAS		Turi Regionation
	SBIePay Maharashtra Nursing		Withdrawal
	Rashtrapathi Bhavan Museum Ticket	AEPS	Deposit
	^	Services	Remittance
	Patanjali Products	<b>Utility Service</b>	S
FMCG	IFFCO		BBPS Mobile Postpaid
Distribution	iball Products		BBPS DTH
Distribution	Samsung Products		BBPS Landline Postpaid
	HP & Crompton Greaves	Bharat Bill	BBPS Electricity
		Payment	BBPS Broadband
		System (110)	Postpaid
	Sale & purchase of seeds farmer equipments		BBPS Water
e-Commerce	VLE Bazar		BBPS Gas
	KISANeSTORE		2210 040
		Other Utility	Electricity Bill Payment
	1		

		services	(18)
	FASTAG Issuance (3)		Electricity new
	rastag issuance (3)		Connection
	FASTAG Purchase		Water Supply/ Sewer
FASTag (3)	TASTAGT utchase		Connection (3)
	FASTAG Topup		New Meter Connection
	FASTAG Service		
	Mahindra Home Loan EMI		GST Return
		IT Return	TDS Return
VA72T2	New Connection	11 Keturn	DSC
WiFi Choupal	ISP Billing		LLP Registration
	Top-up		
			Ujala - EESL
Sanitary Napkin	Sanitary Napkin Unit	LED	Do It Yourself LED Kit

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