

GOVERNMENT OF INDIA
MINISTRY OF ELECTRONICS AND INFORMATION TECHNOLOGY
LOK SABHA
UNSTARRED QUESTION NO.2680
TO BE ANSWERED ON: 04.12.2019

COMMON SERVICE CENTRES

2680 **SHRIMATI RATHVA GITABEN VAJESINGBHAI:**
SHRI PRADEEP KUMAR SINGH:
SHRI NARANBHAI KACHHADIYA:

Will the Minister of ELECTRONICS & INFORMATION TECHNOLOGY

- (a) whether the Government proposes to expand common service centers to Gram Panchayats under Digital India Programme and if so, the details thereof;
- (b) the total number of Gram Panchayats connected with common service centers in Bihar under Digital India Programme, State/UT-wise;
- (c) whether any time-limit has been prescribed for connecting all the Gram Panchayats with the said service in the country including Bihar and if so, the details thereof; and
- (d) the total number of services available at these centers along with the details thereof?

ANSWER

MINISTER FOR ELECTRONICS AND INFORMATION TECHNOLOGY
(SHRI RAVI SHANKAR PRASAD)

- (a): Ministry of Electronics & Information Technology (MeitY) is implementing Common Services Centers (CSC-2.0) Project, which is approved in August, 2015 under Digital India - Pillar 3 - Public Internet Access Programme with an aim of establishing at least 1 (one) CSC in each Gram Panchayat (GP) to cover all the 2.50 lakh Gram Panchayats (GP) of the country.
- (b): All 8386 Gram Panchayats (GPs) are covered with at least 1 (one) CSC in the state of Bihar. As on 31 October, 2019, total number of CSCs across the Country is 3,64,121, of them 2,68,398 CSCs are at Gram Panchayat Level. The details of State/ UT-wise CSCs are placed at **Annexure-I**.
- (c): Time lines has been prescribed till March, 2020, to cover all Gram Panchayats (GPs).
- (d): Approx 350+ e-Services have been available on CSC's Digital Seva Portal. A list of services offered through the Common Services Centers is placed at **Annexure-II**.

Annexure – I

| STATE/UT-WISE STATUS OF ROLL OUT OF CSCs AS ON 31 OCTOBER, 2019 | | |
|--|--|---|
| State/UT | No. of Functional CSCs including GP Level (As on 31 Oct'19) | No. of Functional CSCs at GP level (As on 31 Oct'19) |
| Uttar Pradesh | 78575 | 57752 |
| Maharashtra | 51471 | 36832 |
| Bihar | 32122 | 26956 |
| Madhya Pradesh | 30467 | 21656 |
| West Bengal | 18055 | 14541 |
| Rajasthan | 15987 | 11198 |
| Chhattisgarh | 14272 | 10447 |
| Jharkhand | 14111 | 11497 |
| Odisha | 12640 | 11425 |
| Haryana | 12532 | 8681 |
| Gujarat | 12570 | 8143 |
| Tamil Nadu | 10182 | 5876 |
| Andhra Pradesh | 9457 | 6782 |
| Punjab | 8726 | 6941 |
| Karnataka | 9028 | 4827 |
| Uttarakhand | 6458 | 4971 |
| Assam | 6349 | 5497 |
| Telangana | 5076 | 3281 |
| Kerala | 3997 | 2975 |
| Himachal Pradesh | 3649 | 3285 |
| Tripura | 937 | 783 |
| Manipur | 720 | 589 |
| Meghalaya | 568 | 507 |
| Nagaland | 282 | 45 |
| Mizoram | 210 | 56 |
| Arunachal Pradesh | 167 | 123 |
| Goa | 85 | 52 |
| Sikkim | 53 | 30 |
| State Total | 358746 | 265748 |
| Jammu & Kashmir | 3143 | 2457 |

| | | |
|--------------------|---------------|---------------|
| Delhi | 1839 | 0 |
| Puducherry | 172 | 109 |
| Chandigarh | 69 | 11 |
| Andaman & Nicobar | 51 | 25 |
| Dadra & N Haveli | 52 | 24 |
| Daman & Diu | 41 | 13 |
| Lakshadweep | 8 | 11 |
| UT Total | 5375 | 2650 |
| GRAND TOTAL | 364121 | 268398 |

Annexure -II

Services Being offered on "Digital Seva Portal"

| Type of Service | Name of Services | Type of Service | Name of Services |
|--|--|-----------------------------|-----------------------------|
| G2C Services (Central Government) | | | |
| Aadhaar Service | Aadhaar Print | Educational Services | Learn English - Silver Plan |
| | Enrollments in 3 States viz Andhra Pradesh, Haryana and Himachal Pradesh | | NIELIT Courses |
| | e-KYC | | CSC Skill Centre |
| | Authentication | | Course Registration |
| Central G2C Services | PAN card | | Online Admission |
| | Passport | | Tele-Centre |
| | Swachh Bharat Abhiyan | | Entrepreneurship Course |
| | PM Awas Yojana | | NIELIT Facilitation Centre |
| | Soil Health Card | | Tally Software Registration |
| | Pradhan Mantri Fasal Bima Yojna | | Basic Computer Course |
| | FSSAI License Application | | Sarkari Pariksha |
| | FSSAI Registration Certificate | | Course on GST |
| | Birth/ Death Certificate | | English Speaking Course |
| Digitized Cadastral Map (FMB) | Tally Kaushal Praman Patra | | |
| | Tally Certification with Flash Content | | |
| | Learn English - Gold | | |

| | | | |
|-------------------------------|---|----------------------|---|
| | | | Bank Account |
| | Chhattisgarh eDistrict Services (37) | | Fixed Account |
| | Puducherry eDistrict Services (10) | | Recurring Account |
| | Himachal Pradesh Panch Paraman (5) | | Loan (Overdraft/ Retail) |
| | Daman & Diu (5) | | Deposit |
| | Dadra & Nagar Haveli (2) | | Cash Withdrawal |
| | AP RTA Services | | Remittance / Fund Transfer |
| | eVahan Jammu & Kashmir | | IMPS Transactions |
| | Himachal Swasthya Bima Yojana (HIMCARE) | | Balance Enquiry |
| | Tamil Nadu PDS Card Printing | | Mini Statement |
| | | | Card Transaction- Rupay, Visa, Master |
| | | | PM Jeevan Jyoti Bima Yojna |
| Other G2C Services | Sarthi | | Pradhan Mantri Suraksha Bima Yojna |
| | E-Challan | | Atal Pension Yojna |
| | eStamp | | Mobile/ Aadhar Seeding |
| | E-Vahan - Transport Services | | NPA Recovery |
| | PDS | | |
| B2C Services | | | |
| | Flight Ticket (4) | | |
| | Bus Ticket | | |
| Tour & Travels | e- Recharge (Mobile &DTH) (9) | | Insurance (38) |
| | SBlePay Maharashtra Transport | | Life Insurance (New) |
| | SBlePay Maharashtra eGRAS | | Life Insurance (Renewal) |
| | SBlePay Maharashtra Nursing | | General Insurance |
| | Rashtrapathi Bhavan Museum Ticket | | RAP Registration |
| | | | |
| | | | |
| FMCG Distribution | Patanjali Products | | AEPS Services |
| | IFFCO | | Withdrawal |
| | iball Products | | Deposit |
| | Samsung Products | | Remittance |
| | HP & Crompton Greaves | | |
| | | | Utility Services |
| | | | |
| e-Commerce | Sale & purchase of seeds farmer equipments | | Bharat Bill Payment System (110) |
| | VLE Bazar | | BBPS Mobile Postpaid |
| | KISANeSTORE | | BBPS DTH |
| | | | BBPS Landline Postpaid |
| | | | BBPS Electricity |
| | | | BBPS Broadband Postpaid |
| | | | BBPS Water |
| | | | BBPS Gas |
| | | | |
| | | Other Utility | Electricity Bill Payment |

| | | | |
|------------------------|------------------------|------------------|------------------------------------|
| | | services | (18) |
| FASTag (3) | FASTAG Issuance (3) | | Electricity new Connection |
| | FASTAG Purchase | | Water Supply/ Sewer Connection (3) |
| | FASTAG Topup | | New Meter Connection |
| | FASTAG Service | | |
| | Mahindra Home Loan EMI | | |
| | | IT Return | GST Return |
| | | | TDS Return |
| | | | DSC |
| WiFi Choupal | New Connection | | LLP Registration |
| | ISP Billing | | |
| | Top-up | | |
| | | LED | Ujala - EESL |
| Sanitary Napkin | Sanitary Napkin Unit | | |
