

**GOVERNMENT OF INDIA
MINISTRY OF RAILWAYS**

**LOK SABHA
UNSTARRED QUESTION NO.2642
TO BE ANSWERED ON 04.12.2019**

WI-FI IN TRAINS

2642. SHRI MARGANI BHARAT:

Will the Minister of RAILWAYS be pleased to state:

- (a) whether Wi-Fi speed at railway stations is too slow resulting in passengers losing interest to use Wi-Fi as they are not able to connect it in time;**
- (b) the basis on which RailTel is claiming that it is providing 2Mbps download speed, but in reality passengers are getting only 100-600 Kbps and private players are providing speed at 40-60 Mbps and through fibre net it goes up to 150 Mbps;**
- (c) whether the maximum speed available is only for 30 minutes; and**
- (d) if so, the reasons therefor and the steps taken to increase the download speed at stations and also duration of Wi-Fi availability?**

ANSWER

MINISTER OF RAILWAYS AND COMMERCE & INDUSTRY

(SHRI PIYUSH GOYAL)

(a) & (b): No, Sir. The minimum speed of internet offered free through Railway station Wi-Fi is 4 Mbps during the initial 30 minutes and thereafter it is 512 Kbps for unlimited usage and duration.

Contd.....2/-

The usage of the Wi-Fi can be gauged from the fact that during the month of October, 2019, total 1.51 Crore of Passengers used these services and consumed 10,243 Terrabyte (TB) of data i.e. on an average 4.9 lakh users consumed 330.4 TB of data per day.

The data usage of Wi-Fi shows good users experience and there is no indication of users losing interest in Railway Station Wi-Fi services.

(c): Yes, Sir.

(d) : The offered speed is kept high enough to provide good initial experience. As of now, there are no plans to increase the download speed beyond the present levels.
