

**GOVERNMENT OF INDIA
MINISTRY OF RAILWAYS**

**LOK SABHA
UNSTARRED QUESTION NO. 2619
TO BE ANSWERED ON 04.12.2019**

CRIME IN TRAINS

**2619. SHRI PASUNOORI DAYAKAR:
SHRI KOTHA PRABHAKAR REDDY:
SHRI VENKATESH NEHA BORLAKUNTA:
SHRIMATI RITI PATHAK:**

Will the Minister of RAILWAYS be pleased to state:

- (a) the number of thefts and crime particularly related to women passengers reported in trains;**
- (b) the number of cases solved so far, zone-wise during the last five years; and**
- (c) the steps being taken to prevent such instances in future along with the compensation awarded to such victims and parameters adopted so far?**

ANSWER

**MINISTER OF RAILWAYS AND COMMERCE & INDUSTRY
(SHRI PIYUSH GOYAL)**

(a) to (c): A Statement is laid on the Table of the House.

STATEMENT REFERRED TO IN REPLY TO PARTS (a) TO (c) OF UNSTARRED QUESTION NO. 2619 BY SHRI PASUNOORI DAYAKAR, SHRI KOTHA PRABHAKAR REDDY, SHRI VENKATESH NEHA BORLAKUNTA AND SHRIMATI RITI PATHAK TO BE ANSWERED IN LOK SABHA ON 04.12.2019 REGARDING CRIME IN TRAINS

(a) and (b): Policing on Railways being a State subject, prevention of crime, registration of cases, their investigation and maintenance of law & order in Railway premises as well as on running trains are the statutory responsibility of the State Governments, which they discharge through Government Railway Police (GRP)/District Police. However, Railway Protection Force (RPF) supplements the efforts of GRP to provide better protection and security of passenger area & passengers and for matters connected therewith. Cases of Indian Penal Code (IPC) crimes including theft of passengers' belongings and crime against women passengers in trains are registered and investigated by the concerned Government Railway Police. Railways does not maintain any data on Indian Penal Code (IPC) crimes. Whenever any information about status of crime on Railways is sought, State GRP is requested to provide the information. Based on the data provided by Government Railway Police Stations, the zone-wise details of number of cases of theft of passengers' belongings (TOPB) and cases of crimes against women passengers in trains registered along with number of persons arrested in such cases of crimes during the years 2014, 2015, 2016, 2017 and 2018 over Indian Railways are appended.

(c): The following steps are also being taken by the Railways in coordination with GRP for safety and security of passengers (including women passengers) in trains and at stations:-

- 1. On vulnerable and identified routes/sections, 2200 trains (on an average) are escorted by Railway Protection Force daily in addition to 2200 trains escorted by Government Railway Police of different States daily.**
- 2. Security Help Line number 182 is made operational (24X7) over Indian Railways for security related assistance to passengers in distress.**

- 3. Through various social media platforms viz. twitter, facebook etc., Railways are in regular touch with passengers including women to enhance security of passengers and to address their security concern.**
- 4. Ladies Special trains running in Metropolitan cities are being escorted by lady RPF personnel. In other trains, where escorts are provided, the train escorting parties have been briefed to keep extra vigil on the lady passengers travelling alone, ladies coaches en-route and at halting stations.**
- 5. Frequent announcements are made through Public Address System to educate passengers to take precautions against theft, snatching, drugging etc.**
- 6. Drives are conducted from time to time against the entry of unauthorized persons in trains and in railway premises.**
- 7. Regular coordination is made with the State Police/GRP authorities at all levels for prevention of crime, registration of cases, their investigation and maintenance of law & order in Railway premises as well as on running trains.**
- 8. In order to increase representation of women in RPF to the level of 10%, 4517 out of 9739 vacancies notified in the year 2018 were notified for women. In this recruitment, 4376 women RPF personnel have been empanelled.**
- 9. An Integrated Security System (ISS) consisting of surveillance of vulnerable stations through Close Circuit Television Camera Network, Access Control etc. has been sanctioned to improve surveillance mechanism over 202 railway stations.**
- 10. CCTV cameras have been installed at 501 Railway stations and in 2019 coaches. Works are sanctioned for installation of CCTV cameras at 6124 Railway stations and in 58276 coaches. Work for installation of CCTV at 6124 stations and 7020 coaches is targeted to be completed by March-2021 (Phase-1).**

11. Emergency Talk Back system and Closed Circuit Television Surveillance Cameras have been provided in ladies compartments/coaches of all newly manufactured Electrical Multiple Unit (EMU) and Air conditioned rakes of Kolkata Metro. This system is also being provided in all newly manufactured air-conditioned EMU rakes and underslung MEMU rakes. Railways have already provided Emergency Talk Back system and CCTV in ladies compartments/coaches of existing 12 EMU rakes and 150 EMU/MEMU rakes respectively. Further, flasher lights are also being provided in ladies coaches in 15 nos. of EMU rakes in South Eastern Railway. When the alarm chain of the coach will be pulled, these lights will start blinking and buzzer will start sounding till resetting of alarm chain.

The amount of compensation provided to the victims in cases of theft of passengers' belongings in trains registered during the years 2014, 2015, 2016, 2017 and 2018 over Indian Railways, is as under:

Year	Amount of compensation/relief provided to the victims (in ₹)
2014	2,52,000/-
2015	1,40,500/-
2016	3,25,550/-
2017	48,221/-
2018	73,055/-

No compensation has been provided in cases of crime against women passengers during the years 2014-18. The parameters being adopted for awarding compensation to such victims are orders of Consumer Courts.

APPENDIX REFERRED TO IN REPLY TO PARTS (a) AND (b) OF UNSTARRED QUESTION NO. 2619 BY SHRI PASUNOORI DAYAKAR, SHRI KOTHA PRABHAKAR REDDY, SHRI VENKATESH NEHA BORLAKUNTA AND SHRIMATI RITI PATHAK TO BE ANSWERED IN LOK SABHA ON 04.12.2019 REGARDING CRIME IN TRAINS

(a) and (b): The zone-wise number of cases of theft of passengers' belongings and crimes against women passengers in trains registered along with number of persons arrested during the years 2014, 2015, 2016, 2017 and 2018 over Indian Railways, are as under:-

Zonal Railway	Year	Number of cases of crimes in trains registered			
		Theft of passengers' belonging	Number of persons arrested	Crime against women passengers	Number of persons arrested
Central	2014	1968	727	40	54
	2015	2423	751	56	59
	2016	2941	941	37	39
	2017	8616	1252	37	37
	2018	12660	1386	54	47
Eastern	2014	451	232	33	38
	2015	557	260	31	23
	2016	522	200	33	27
	2017	768	260	28	27
	2018	649	192	31	37
East Central	2014	740	155	18	19
	2015	773	140	25	39
	2016	1240	145	25	32
	2017	867	203	16	17
	2018	886	278	9	13
East Coast	2014	86	15	8	15
	2015	105	19	4	2
	2016	135	20	4	4
	2017	124	28	6	3
	2018	117	18	15	16
Northern	2014	1225	158	182	50
	2015	2121	301	253	144
	2016	1604	311	282	206
	2017	1536	426	422	313
	2018	958	276	388	208
North Central	2014	489	74	13	15
	2015	860	90	21	28
	2016	872	74	26	22
	2017	1198	122	34	38
	2018	2245	240	38	38

North Eastern	2014	80	20	3	3
	2015	139	21	10	10
	2016	135	24	13	16
	2017	153	39	8	7
	2018	71	26	7	8
Northeast Frontier	2014	158	34	13	21
	2015	143	31	9	9
	2016	220	36	13	12
	2017	252	77	11	10
	2018	176	59	15	12
North Western	2014	499	113	18	17
	2015	475	122	21	13
	2016	419	95	22	21
	2017	445	128	23	25
	2018	491	145	21	16
Southern	2014	615	362	160	154
	2015	646	502	121	104
	2016	581	207	164	148
	2017	1350	734	197	163
	2018	2986	1059	980	315
South Central	2014	1382	313	352	136
	2015	1664	477	444	188
	2016	1728	459	464	159
	2017	2527	511	421	162
	2018	2617	419	414	108
South Eastern	2014	148	30	6	7
	2015	185	27	5	11
	2016	354	74	8	9
	2017	397	94	5	6
	2018	390	75	8	9
South East Central	2014	81	19	7	13
	2015	143	13	12	8
	2016	145	9	15	13
	2017	201	25	6	2
	2018	179	16	5	3
South Western	2014	348	19	2	1
	2015	358	10	4	3
	2016	450	42	2	1
	2017	514	30	1	0
	2018	401	25	3	4
Western	2014	750	302	13	12
	2015	1174	339	23	19
	2016	1138	448	22	15
	2017	3233	542	22	19
	2018	4976	539	31	28
West Central	2014	1759	108	21	11
	2015	1766	82	63	25
	2016	2075	173	42	19
	2017	2492	337	34	16
	2018	2984	314	39	16