

**GOVERNMENT OF INDIA
MINISTRY OF CIVIL AVIATION
LOK SABHA
UNSTARRED QUESTION NO. : 1651
(To be answered on the 28th November 2019)**

AIR INDIA'S MARKET SHARE

1651. **SHRIMATI RITI PATHAK**

Will the Minister of CIVIL AVIATION

नागर विमानन मंत्री

be pleased to state:-

- (a) whether Air India is not among the top three airlines in terms of market share;
(b) if so, the reasons for constant decrease in the number of passengers; and
(c) the different steps taken by the Government to improve the quality index of Air India?

ANSWER

Minister of State (IC) in the Ministry of CIVIL AVIATION

नागर विमानन मंत्रालय में राज्य मंत्री (स्वतंत्र प्रभार)

(Shri Hardeep Singh Puri)

(a) Air India has the largest market share in the International Market and has remained in the top three in terms of domestic market share in the current year, 2019 (from January, 2019 to September, 2019).

(b) Number of passengers in last three years (both domestic and international) shows increasing trend:

Year	No. of passengers (in million)
2016-17	23.50
2017-18	26.90
2018-19	28.61

(c) The Government prepared a plan to bring operational and financial efficiency in Air India. This plan focuses on the financial and operational efficiencies so that substantial increase in revenue or cost saving could be achieved. Also, operational and financial performance parameters and milestones fixed are being regularly reviewed by the Government.
