GOVERNMENT OF INDIA MINISTRY OF RAILWAYS

LOK SABHA UNSTARRED QUESTION NO.884 TO BE ANSWERED ON 07.02.2024

CCTV CAMERAS IN STATIONS IN TAMIL NADU

884. SHRI A. GANESHAMURTHI: SHRI SUNIL KUMAR: SHRI A. RAJA:

Will the Minister of RAILWAYS be pleased to state:

- (a) the progress of installing CCTV cameras in all the Railway Stations for the safety of passengers in Tamil Nadu;
- (b) the number of stations where the operation of CCTV cameras has been fully commissioned, division-wise;
- (c) the time by which the remaining stations are likely to be covered and the amount allotted for the project; and
- (d) the corrective measures being contemplated for increasing safety of passengers?

ANSWER

MINISTER OF RAILWAYS, COMMUNICATIONS AND ELECTRONICS & INFORMATION TECHNOLOGY

(SHRI ASHWINI VAISHNAW)

(a) to (d): A Statement is laid on the Table of the House.

STATEMENT REFERRED TO IN REPLY TO PARTS (a) TO (d) OF UNSTARRED QUESTION NO.884 BY SHRI A. GANESHAMURTHI, SHRI SUNIL KUMAR AND SHRI A. RAJA TO BE ANSWERED IN LOK SABHA ON 07.02.2024 REGARDING CCTV CAMERAS IN STATIONS IN TAMIL NADU.

(a) to (d): Installation of CCTV cameras at railways stations is an ongoing process. The work of Installation of CCTV Cameras at railway stations situated in Tamil Nadu is sanctioned. Presently, 1280 CCTV Cameras have been provided at various stations situated in Tamil Nadu.

Tamil Nadu is covered by Southern Railway and South Western Railway. Cost, expenditure and outlay of CCTV projects on these railways is available on Indian Railway's website.

Further, measures for increasing safety and security of passengers are as under:

- i. On vulnerable and identified routes/sections, trains are escorted by Railway Protection Force in addition to trains escorted by Government Railway Police of different States daily.
- ii. For immediate assistance passengers can make complaint on Rail Madad Portal directly or through Helpline Number 139 [integrated with Emergency Response Support System (ERSS) No.1121.
- iii. Railways are in regular touch with passengers through various social media platforms like twitter, facebook, koo etc. to enhance security of passengers and to address their security concern.
- iv. Frequent announcements are made through the Public Address System to educate passengers to take precautions against theft, snatching, drugging etc.

- v. Awareness campaigns are conducted in railway premises and in train through posters, banners, distribution of leaflets, videos on Railway Display Network (RDN) etc. on regular basis to educate passengers for taking necessary precautionary measures during their journey.
- vi. Under 'Meri Saheli' initiative, focused attention has been provided for safety and security of lady passengers travelling alone by long distance trains for their entire journey i.e. from originating station to destination station.
- vii. State Level Security Committee of Railways (SLSCR) have been constituted for all State/Union Territories under the Chairmanship of respective Director General of Police/Commissioner of States/Union Territories for regular monitoring and review of security arrangements of the Railways.
- viii. CCTV cameras are being provided progressively in coaches for enhanced security of passengers.
