

**GOVERNMENT OF INDIA  
MINISTRY OF COMMUNICATIONS  
DEPARTMENT OF TELECOMMUNICATIONS**

**LOK SABHA  
UNSTARRED QUESTION NO. 771  
TO BE ANSWERED ON 7<sup>TH</sup> FEBRUARY, 2024**

**GROWTH OF SERVICES AND REVENUE OF BSNL/MTNL**

**771. SHRI NATARAJAN P.R.:**

Will the Minister of COMMUNICATIONS be pleased to state:

- (a) whether the Government has drawn a plan for the growth of services and revenue of BSNL/MTNL;
- (b) if so, the details thereof, year and State-wise; and
- (c) the details of the estimated manpower required in regular/contractual in maintaining the growth of BSNL services and the projection on the manpower in this regard?

**ANSWER**

**MINISTER OF STATE FOR COMMUNICATIONS  
(SHRI DEVUSINH CHAUHAN)**

(a) to (c) Government has taken various steps for revival of BSNL and MTNL.

- In 2019, first revival package amounting to Rs. 69 thousand Crore was given, that brought down the operating costs of BSNL/MTNL.
- In 2022, revival package amounting to around Rs. 1.64 Lakh Crore was given. It focused on infusing fresh capital, restructuring debt, viability gap funding for rural telephony etc.
- In 2023, Government approved the allotment of 4G/5G spectrum to BSNL with the total outlay of around Rs. 89 thousand Crore.

As a result of these packages, BSNL/MTNL have started earning operating profits since FY 2020-21.

As on 31.12.2023, BSNL and MTNL have total 58,277 and 3,397 employees respectively. Manpower for different projects is based on the requirements of specific projects.

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