

**GOVERNMENT OF INDIA
MINISTRY OF COMMUNICATIONS
DEPARTMENT OF POSTS**

**LOK SABHA
UNSTARRED QUESTION NO. 692
TO BE ANSWERED ON 7TH FEBRUARY, 2024**

POST OFFICE PASSPORT SEVA KENDRA

692. SHRIMATI SUMALATHA AMBAREESH:

Will the Minister of COMMUNICATIONS be pleased to state:

- (a) whether the Government has observed delay in processing passports of people of Mandya at Post Office Passport Seva Kendra Mandya;
- (b) if so, the details thereof;
- (c) whether the Government plans to upgrade the Post Office Passport Seva Kendra at Mandya to an online passport seva kendra and if so, the details thereof; and
- (d) the steps and the measures taken by the Government to ensure speedy delivery of passports through Post Office Passport Seva Kendra at Mandya?

ANSWER

**MINISTER OF STATE FOR COMMUNICATIONS
(SHRI DEVUSINH CHAUHAN)**

- (a) to (c) Post Office Passport Seva Kendra at Maddur under Mandya Lok Sabha Constituency is fully functional as an online Post Office Passport Seva Kendra w.e.f. 8th January 2024.
- (d) Post Office Passport Seva Kendras do not deliver passports. Passports are delivered through speed post from concerned delivery Post Offices.
