GOVERNMENT OF INDIA MINISTRY OF CIVIL AVIATION LOK SABHA UNSTARRED QUESTION NO. : 1093 (To be answered on the 8th February 2024)

IMPLEMENTATION OF DIGI YATRA APP

1093. SHRI BRIJENDRA SINGH

Will the Minister of CIVIL AVIATION लागर विमालल मंत्री

be pleased to state:-

(a) the details of the implementation and effectiveness of the Digi Yatra app in simplifying the air travel experience for passengers;

(b) whether there are measures in place to address concerns related to data privacy and security for users of the Digi Yatra app;

(c) if so, the details thereof and if not, the reasons therefor; and

(d) the details of the steps taken to mitigate potential risks regarding data leakage of passengers using the app?

ANSWER

Minister of State in the Ministry of CIVIL AVIATION ਗਾगर विमालल मंत्रालय में राज्य मंत्री (GEN. (DR) V. K. SINGH (RETD))

(a): Digi Yatra mobile application for the facilitation of passengers for seamless entry at airports is available on both Android and iOS platform. Passengers can enroll their verifiable credentials on the app using Aadhaar. Passengers may upload their boarding pass for availing the facility of Digi Yatra. As it incorporates a paperless and contactless system using facial features to establish the identity, use of Digi Yatra has enabled faster passenger processing at various checkpoints at the airports.

(b) to (d): The Digi Yatra Central Ecosystem (DYCE) is built on the fundamental tenets of privacy by design and there is no central storage of passenger's Personally Identifiable Information (PII) data. All the passenger data are stored in the passenger's smartphone wallet and hence is in control of the passenger. The data is shared with the origin airport where passenger ID needs to be validated and the same is purged from the airport system after 24 hours of the departure of the flight. This helps in mitigating the data loss, theft and leakage issues.
