

GOVERNMENT OF INDIA  
MINISTRY OF EXTERNAL AFFAIRS  
**LOK SABHA**  
**UNSTARRED QUESTION NO-955**  
ANSWERED ON- 08/12/2023

**PASSPORT SERVICE CENTRES**

†955. SHRI SANJAY SETH  
SHRI JANARDAN SINGH SIGRIWAL  
SHRI ARJUN LAL MEENA

Will the Minister of EXTERNAL AFFAIRS be pleased to state :-

(a) the number of Passport Service Centres/ Passport Seva Kendras opened in India during the last three years along with the funds allocated therefor, State-wise including Jharkhand and Bihar;

(b) the number of passports issued along with the applications pending during the said period, State-wise including Jharkhand;

(c) whether the Government has taken any steps to clear the pending applications and if so, the details thereof;

(d) whether the Government has any proposal to open new passport centres in the country and if so, the details thereof, State-wise including Jharkhand; and

(e) whether the Government has any proposal to upgrade the Passport SevaKendras operated in Udaipur to the Regional Passport Office and if so, the details thereof?

**ANSWER**

THE MINISTER OF STATE IN THE MINISTRY OF EXTERNAL AFFAIRS

[SHRI V. MURALEEDHARAN]

(a to e) In the last 3 years, 10 Post Office Passport Seva Kendras (POPSKs) have been opened in India with 1 in Jharkhand, 2 in Bihar, 2 in Madhya Pradesh, 3 in Maharashtra, 1 in Uttar Pradesh and 1 in Andaman & Nicobar. As a result, there are 93 Passport Seva Kendras (PSKs) and 434 Post Office Passport Seva Kendras (POPSKs) currently functioning in the country including Jharkhand and Bihar.

Expenditure on Passport Service Centres / Passport Seva Kendras is met from the budgetary grant of the Ministry of External Affairs and no separate funds are allocated for it.

The number of passports issued during the last three years, State-wise, including Jharkhand and applications that are in various stages of processing, including Jharkhand are attached as Annexure I and Annexure II.

To clear the huge volume of applications, Government augmented officials to deal with the increasing demand. Officials have also been working on Saturdays to process the passport applications.

Ministry in association with Department of Posts (DoP) had decided in January 2017 to open Passport Seva Kendras at the Head Post Offices (HPO)/ Post Offices (PO) in the country called Post Office Passport Seva Kendra (POPSK) in each Lok Sabha Constituency where there is no Passport Seva Kendra (PSK) or POPSK. As on date, 93 PSKs and 434 POPSKs have been set up in the country and are operational to cater to the needs of passport seekers.

The Ministry is in close consultation with relevant stakeholders on upgradation of Passport Seva Laghu Kendra (PSLK), Udaipur into a full-fledged Passport Seva Kendra (PSK).

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**Annexure-I**

<b>Passport Issued</b>					
<b>S.No.</b>	<b>State</b>	<b>2020</b>	<b>2021</b>	<b>2022</b>	<b>2023 (till Nov 2023)</b>
1	Andaman and Nicobar	19	1637	3031	4930
2	Andhra Pradesh	189276	306431	503895	547418
3	Arunachal Pradesh	2001	2068	3786	4883
4	Assam	41574	58018	118943	120613
5	Bihar	169218	255005	395609	345607
6	Chandigarh	16659	21051	27560	29449
7	Chhattisgarh	21337	27204	48230	50143
8	Dadra and Nagar Haveli	1113	1983	2889	2999
9	Daman and Diu	3266	5304	4238	3986
10	Delhi	213254	287905	415979	456129
11	Goa	26486	34268	51026	52903
12	Gujarat	380582	514258	759560	917724
13	Haryana	201690	288303	481993	531400
14	Himachal Pradesh	28124	41420	53481	63753
15	Jammu and Kashmir	72958	67157	121127	139452
16	Jharkhand	40431	66488	100645	99799
17	Karnataka	344302	427835	713991	757605
18	Kerala	650708	929369	1513058	1411483
19	Ladakh	968	2337	4080	5771

20	Lakshadweep	864	1064	2049	2218
21	Madhya Pradesh	92063	112721	199785	217159
22	Maharashtra	566199	764668	1250829	1378207
23	Manipur	5415	7440	13437	10196
24	Meghalaya	3398	3583	7212	8981
25	Mizoram	2176	2373	4796	6637
26	Nagaland	3285	3949	5337	7321
27	Odisha	53502	74728	111994	114094
28	Puducherry	13517	18888	28061	27727
29	Punjab	482413	644678	935884	1083772
30	Rajasthan	174611	225950	377479	415571
31	Sikkim	2082	3140	4937	5698
32	Tamil Nadu	471717	667563	1053907	1055670
33	Telangana	276766	420929	634854	717416
34	Tripura	24170	14864	26026	34724
35	Uttar Pradesh	496619	642165	1115650	1256384
36	Uttarakhand	48198	73676	99135	118072
37	West Bengal	291653	343071	546710	556684
	<b>Grand Total</b>	<b>5412614</b>	<b>7363491</b>	<b>11741203</b>	<b>12562578</b>

**Annexure-II**

<b>Applications that are in various stages of processing</b>		
<b>S. No.</b>	<b>RPO Name</b>	<b>Total Count</b>
1	Ahmedabad	29,870
2	Trivandrum	13,507
3	Kolkata	11,515
4	Hyderabad	10,832
5	Chandigarh	10,083
6	Ghaziabad	8,819
7	Bareilly	5,892
8	Mumbai	5,501
9	Vijayawada	5,029
10	Amritsar	4,591
11	Bengaluru	3,961
12	Dehradun	3,532
13	Jalandhar	2,459
14	Coimbatore	2,270
15	Raipur	2,263
16	Jammu	1,985
17	Srinagar	1,969
18	Patna	1,824
19	Madurai	1,097
20	Visakhapatnam	1,024
21	Lucknow	1,017
22	Jaipur	1,015
23	Cochin	956
24	Ranchi	771
25	Delhi	700
26	Kozhikode	638
27	Kota	495
28	Shimla	476
29	Tiruchirappalli	443
30	Pune	264

31	Chennai	251
32	Surat	157
33	Bhubaneswar	124
34	Bhopal	31
35	Goa	8
36	Nagpur	6
37	Guwahati	3
<b>Total</b>		<b>1,35,378</b>

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