

**GOVERNMENT OF INDIA  
MINISTRY OF COMMUNICATIONS  
DEPARTMENT OF TELECOMMUNICATIONS**

**LOK SABHA  
UNSTARRED QUESTION NO. 569  
TO BE ANSWERED ON 6<sup>TH</sup> DECEMBER, 2023**

**POOR QUALITY OF WI-FI**

**†569. SHRI NABA KUMAR SARANIA:**

Will the Minister of COMMUNICATIONS be pleased to state:

- (a) the reasons for the poor quality of Wi-Fi provided to MPs at their accommodation in Delhi and their homes in their respective constituencies; and
- (b) whether any necessary steps have been taken to improve its quality and if so, the details thereof?

**ANSWER**

**MINISTER OF STATE FOR COMMUNICATIONS  
(SHRI DEVUSINH CHAUHAN)**

(a)&(b) Internet services including Wi-Fi are being provided to Hon'ble Members of Parliament (MPs) in Delhi with regular proactive maintenance to maintain the quality.

With regard to broadband connections provided by BSNL, it is increasingly moving towards providing Fiber to the Home (FTTH) connections. A dedicated portal <https://selfcare.bsnl.co.in/SansadSeva> for resolving complaints of Hon'ble MPs has been deployed. Also, nodal officers of BSNL in each of the Telecom Circles are to ensure immediate redressal of the complaints raised by Hon'ble MPs.

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