

**GOVERNMENT OF INDIA
MINISTRY OF RAILWAYS**

**LOK SABHA
UNSTARRED QUESTION NO. 519
TO BE ANSWERED ON 06.12.2023**

FILLING UP OF VACANCIES

519. SHRI MAHESH SAHOO:

Will the Minister of RAILWAYS be pleased to state:

- (a) the number of existing vacancies at different levels in the Railways during the last five years;**
- (b) the number of persons who retired from Railways during the same period and the total number of positions that have been filled;**
- (c) the effect of not filling up of the vacancies with regard to safety and passenger services; and**
- (d) the total number of vacancies that exists as of today in Odisha?**

ANSWER

**MINISTER OF RAILWAYS, COMMUNICATIONS AND
ELECTRONICS & INFORMATION TECHNOLOGY**

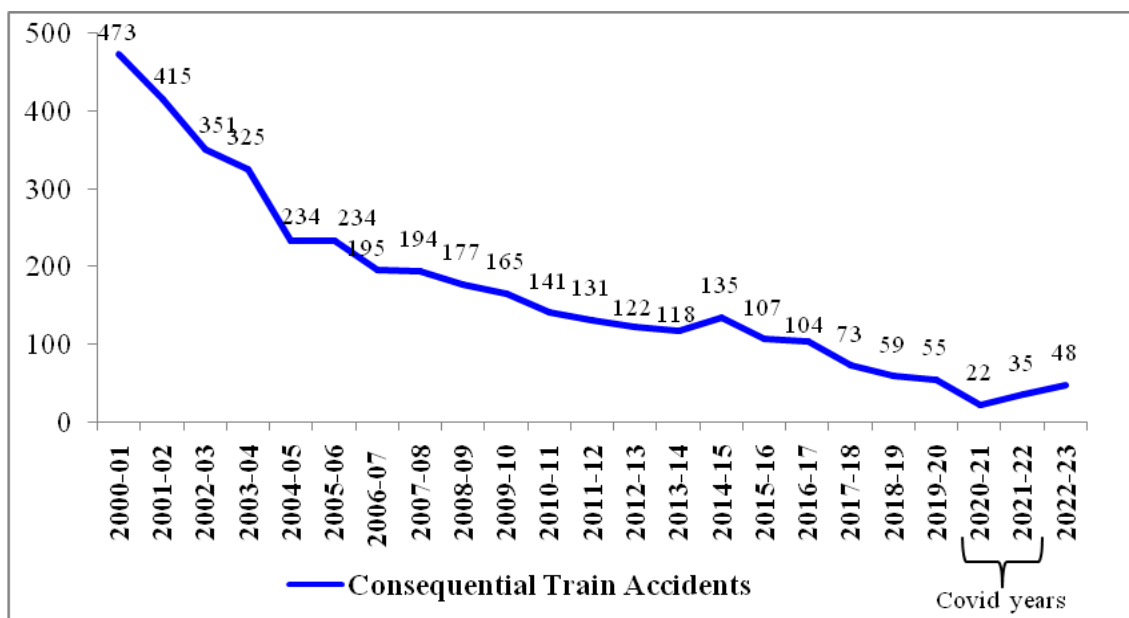
(SHRI ASHWINI VAISHNAW)

(a) to (d) : A Statement is laid on the Table of the House.

STATEMENT REFERRED TO IN REPLY TO PARTS (a) TO (d) OF UNSTARRED QUESTION NO. 519 BY SHRI MAHESH SAHOO TO BE ANSWERED IN LOK SABHA ON 06.12.2023 REGARDING FILLING UP OF VACANCIES

(a) to (d) : Occurrence and filling up of vacancies is a continuous process on Indian Railways considering its size, spatial distribution and criticality of operation. The vacancies are filled up primarily by placement of indents by Railways with Recruitment agencies as per operational requirements. 2, 94,115 number of vacancies have been filled up in the last five years and up to 30th September 2023. In East Coast Railway which majorly covers the state of Odisha, more than 3200 vacancies have been filled up in the year 2022-23.

In last 10 years, Indian Railways has adopted several technological and modern practices in operations and maintenance areas which has resulted in the reduction of accidents as is evident from the following graph:



As far as reserved ticketing is concerned, at present, more than 80% of the reserved tickets are booked online through Indian Railway Catering and Tourism Corporation (IRCTC) website and mobile app. In addition, physical tickets can be procured through Computerized Passenger Reservation System (PRS) counters of Indian Railways which are available all over India. Further, authorized ticketing agents like e-ticketing agents of IRCTC, Yatri Ticket Suvidha Kendra (YTSK) have also been engaged for dispensing physical as well as e-tickets. In case of unreserved ticketing, various modes including digital have been provided to facilitate booking of unreserved tickets like UTS counters, Automatic Ticket Vending Machines (ATVM) and UTS on Mobile app. In addition, Jansadharan Ticket Booking Sewaks (JTBS), Yatri Ticket Suvidha Kendra (YTSK), Station Ticket Booking Agents (STBA) are also engaged for disbursing unreserved tickets. To improve ticket checking process and make it more transparent and user friendly, Handheld Terminals (HHT) has been provided to ticket checking staff. Provision of these facilities and its improvements is a continuous and an on-going process.
