

GOVERNMENT OF INDIA  
MINISTRY OF ELECTRONICS AND INFORMATION TECHNOLOGY  
**LOK SABHA**  
**UNSTARRED QUESTION NO. 516**  
TO BE ANSWERED ON: 06.12.2023

**COMMON SERVICE CENTRES**

**516. SHRI SUNIL BABURAO MENDHE:**

Will the MINISTER OF ELECTRONICS AND INFORMATION TECHNOLOGY be pleased to state:

(a) whether the Common Service Centres (CSCs) are operated by the Government and if so, the details thereof;

(b) whether it is proposed by the Government to include other companies in this sector to provide more services to the citizens and if so, the details thereof;

(c) the basis on which the companies would be included in this sector and;

(d) the number of youth who got employment in these CSCs in India, State/UT-wise including

Maharashtra during the last four years?

**ANSWER**

MINISTER OF STATE FOR ELECTRONICS AND INFORMATION TECHNOLOGY  
(SHRI RAJEEV CHANDRASEKHAR)

(a) to (d): Common Services Centre (CSC) programme is an initiative of Government of India for enabling easy access to services for citizens. CSCs are the access points for delivery of various services to citizens. CSCs are operated by village level entrepreneurs. CSC e-Governance Services India Limited, acts as a coordinating agency to enable on boarding and delivery of services centrally through its Digital Seva technology platform. CSC e-Governance Services India Limited has apprised that around 16 lakh persons are directly or indirectly working at various CSCs at present, including about 1,69,382 in Maharashtra.

State/UT-wise, including Maharashtra, employment in CSCs during the last four years is at Annexure.

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## State/UT-wise, including Maharashtra, employment in CSCs during the last four years

S. N.	State	Status of number of workers directly/in-directly work in CSC			
		March'21	March'22	March'23	October'23
1	Andhra Pradesh	27,907	29,211	32,865	32,261
2	Arunachal Pradesh	381	512	657	362
3	Assam	15,890	32,445	37,344	36,719
4	Bihar	93,826	1,57,105	1,71,618	2,18,369
5	Chhattisgarh	37,892	60,800	55,221	55,356
6	Goa	261	496	675	351
7	Gujarat	33,937	40,421	52,860	53,642
8	Haryana	45,873	61,427	56,808	60,526
9	Himachal Pradesh	9,969	15,516	16,146	17,226
10	Jharkhand	39,807	57,573	60,657	53,727
11	Karnataka	28,470	33,502	24,057	25,475
12	Kerala	10,711	19,546	23,976	26,042
13	Madhya Pradesh	83,466	1,31,707	1,33,296	1,33,610
14	Maharashtra	1,34,265	1,62,598	1,68,960	1,69,382
15	Manipur	2,432	3,143	2,847	194
16	Meghalaya	2,084	3,016	3,174	1,461
17	Mizoram	800	1,122	1,500	843
18	Nagaland	979	1,817	1,548	814
19	Odisha	34,585	50,406	55,227	54,392
20	Punjab	27,505	35,613	32,268	26,085
21	Rajasthan	42,767	63,566	62,433	61,751
22	Sikkim	158	260	345	189
23	Tamil Nadu	27,078	39,677	45,141	39,751
24	Telangana	22,043	18,898	20,190	12,940
25	Tripura	2,793	5,360	6,090	6,090
26	Uttar Pradesh	2,07,928	3,71,563	3,55,494	4,03,582
27	Uttarakhand	19,916	27,472	27,855	38,278
28	West Bengal	46,928	69,105	72,906	80,373
<b>State Total</b>		<b>10,00,651</b>	<b>14,93,877</b>	<b>15,22,158</b>	<b>16,09,791</b>
1	Andaman & Nicobar	118	168	261	157
2	Chandigarh	182	371	396	390
3	Dadra & NH, D&D	136	198	357	133
4	Delhi	7,149	12,584	12,552	11,924
5	Jammu & Kashmir	7,310	19,558	22,056	18,284
6	Ladakh	62	248	279	87
7	Lakshadweep	26	33	42	14
8	Puducherry	385	624	855	574
<b>UT Total</b>		<b>15,368</b>	<b>33,784</b>	<b>36,798</b>	<b>31,563</b>
<b>GRAND TOTAL</b>		<b>10,16,019</b>	<b>15,27,661</b>	<b>15,58,956</b>	<b>16,41,354</b>

Source: CSC e-Governance Service India Limited

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