

**GOVERNMENT OF INDIA
MINISTRY OF RAILWAYS**

**LOK SABHA
UNSTARRED QUESTION NO. 1801
TO BE ANSWERED ON 13.12.2023**

PROMPT MEDICAL ASSISTANCE TO RAILWAY PASSENGERS

†1801. KUNWAR DANISH ALI:

Will the Minister of RAILWAYS be pleased to state:

- (a) the steps taken/being taken by the Government to provide first aid and prompt medical assistance to the passengers during the journey;**
- (b) the various facilities being provided by the Railways currently in this regard;**
- (c) whether the said facilities are available in all trains and at all railway stations;**
- (d) if so, the details thereof; and**
- (e) if not, the steps being taken to enhance the said facilities?**

**ANSWER
MINISTER OF RAILWAYS, COMMUNICATIONS AND
ELECTRONICS & INFORMATION TECHNOLOGY
(SHRI ASHWINI VAISHNAW)**

(a) to (e): The need and extent of providing medical facilities at railway stations and in trains was examined by Hon'ble Supreme Court. In compliance of the orders, a committee of experts was constituted at All India Institute of Medical Sciences (AIIMS), New Delhi. As recommended by Committee of experts, instructions have been issued to provide a Medical Box containing life saving medicines, equipments, oxygen cylinder etc. at all Railway stations and passenger carrying trains.

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Front line staff i.e. Train Ticket Examiner, Train Gaurds/ Superintendents, Station Master etc. are trained in rendering First Aid. Regular refresher courses are conducted for such staff. List of near-by hospitals and doctors along with their contact numbers is available at all Railway Stations. Ambulance services of Railways, State Government/Private Hospitals and ambulance service providers are utilized to transport the injured/sick passengers to the hospitals/doctor's clinics.
