

**GOVERNMENT OF INDIA  
MINISTRY OF COMMUNICATIONS  
DEPARTMENT OF POSTS**

**LOK SABHA  
UNSTARRED QUESTION NO. 1747  
TO BE ANSWERED ON 13<sup>TH</sup> DECEMBER, 2023**

**FIRST-MILE TO LAST-MILE CONNECTIVITY**

**1747. SHRIMATI GODDETI MADHAVI:**

Will the Minister of COMMUNICATIONS be pleased to state:

- (a) whether it is a fact that Department of Posts have entered into agreement with the Indian Railways for parcel handling from first-mile to last-mile connectivity;
- (b) if so, whether any feasibility study has been conducted on the Department of Posts entering into similar agreements with private e-marketers like Amazon, Flipkart, etc., for parcel handling and door-step delivery of goods to the customer; and
- (c) if so, the details thereof?

**ANSWER**

**MINISTER OF STATE FOR COMMUNICATIONS  
(SHRI DEVUSINH CHAUHAN)**

- (a) Yes, the Department of Posts has entered into an agreement with Indian Railways for a Joint Parcel Product called Rail Post Gati Shakti Express Cargo Service, aiming to provide parcel handling services from the first-mile to the last-mile connectivity. The services include pick up from the premises of the customers, booking, delivery by India Post providing the First & Last Mile services, and transmission between identified railway stations by Indian Railways providing the Middle Mile services.
- (b) & (c) Department of Posts is handling Parcels and doing doorstep delivery for private e-marketers like Amazon, Decathlon etc.

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