

**GOVERNMENT OF INDIA
MINISTRY OF COMMUNICATIONS
DEPARTMENT OF TELECOMMUNICATIONS**

**LOK SABHA
UNSTARRED QUESTION NO. 1652
TO BE ANSWERED ON 13TH DECEMBER, 2023**

INTERRUPTIONS IN BSNL NETWORK

1652. SHRI M.K. RAGHAVAN:

Will the Minister of COMMUNICATIONS be pleased to state:

- (a) whether the Government has noticed that the customers of BSNL are facing frequent interruptions on voice calls and low data speed in BSNL network, if so, the steps taken to resolve the call drop and less data speed issues;
- (b) the steps taken by BSNL for establishing 4G connectivity in the country;
- (c) the number of States which are expected to be included for BSNL 4G connectivity in first phase; and
- (d) whether the Government has any plan to takeover Vodafone Idea (Vi) and if so, the details thereof?

ANSWER

**MINISTER OF STATE FOR COMMUNICATIONS
(SHRI DEVUSINH CHAUHAN)**

- (a) The Telecom services provided by Bharat Sanchar Nigam Limited (BSNL) are meeting most of the Quality of Service (QoS) parameters as per Performance Monitoring Report (PMR) of Telecom Regulatory Authority of India (TRAI). In order to significantly improve the quality and speed of the data services, BSNL is in process of rolling out 4G services.
- (b) & (c) In accordance with Atmanirbhar initiative of the Government, BSNL has placed purchase orders for 1 Lakh indigenously developed sites to rollout 4G services.
- (d) No such proposal is under consideration in the Department.
