

GOVERNMENT OF INDIA
MINISTRY OF WOMEN AND CHILD DEVELOPMENT

LOK SABHA
UNSTARRED QUESTION NO. 1038
TO BE ANSWERED ON 08.12.2023

ONE STOP CRISIS CENTRES

1038. SHRI JANARDAN SINGH SIGRIWAL:

Will the Minister of Women and Child Development be pleased to state:

- (a) the number of functional One Stop Crisis Centres in the country, State/UT-wise including Bihar;
- (b) whether counsellors are available at all these centres;
- (c) if so, the details thereof, State/UT-wise;
- (d) if not, the steps taken by the Union Government to cover this shortage; and
- (e) the other measures being taken by the Union Government to provide all the facilities at every One Stop Centre?

ANSWER

MINISTER OF WOMEN AND CHILD DEVELOPMENT
(SHRIMATI SMRITI ZUBIN IRANI)

(a): The Mission Shakti scheme aims to address women's needs on life cycle continuum basis. Mission Shakti has two sub-schemes - 'Sambal' and 'Samarthya'. While "Sambal" sub-scheme is for safety and security of women, "Samarthya" sub-scheme aims at empowerment of women. The 'Sambal' sub-scheme consists of the component 'One Stop Centre (OSC)'. The One Stop Centre (OSC) is envisaged to provide support and assistance to women affected by violence and in distress, both in private and public spaces under one roof. OSCs provide an integrated range of services including medical aid; legal aid and advice; temporary shelter (for a maximum period of 5 days); police assistance and psycho-social counselling to needy women. 752 OSCs are currently functional across the country, including 38 OSCs of Bihar. Through these OSCs, more than 8.01 lakhs women have been provided assistance. The State/UT-wise details of functional OSCs since inception is attached at **Annexure**.

(b) to (e): The Ministry provides financial assistance to states / UTs for hiring of manpower for functioning of OSCs. However, the scheme does not envisage creation of regular posts. As such, the State/UT/District authorities are responsible for recruitment / hiring of suitable manpower / staff at these centres. There is a provision for hiring of 13 personnel for each One Stop Centre, which includes one psycho-social counsellor. The details for sanctioned personnel for each OSC are given below: -

Sl. No.	Name of the Position	No. of Personnel
1.	Centre Administrator	1
2.	Caseworker	2
3.	Para-legal personnel/ Lawyer	1
4.	Paramedical personnel	1
5.	Psycho-social Counsellors	1
6.	Office Assistant with Computer Knowledge	1
7.	Multi-purpose staff/cook	3
8.	Security Guard/Nigh Guard	3

The Government, from time to time, conducts capacity building programme for the functionaries of OSCs through various institutions like National Institute of Public Cooperation and Child Development (NIPCCD) etc. The Government has also engaged the services of National Institute of Mental Health and Neuro Sciences (NIMHANS) for providing basic and advanced training under the project named 'Stree Manoraksha' to the staff of One Stop Centres (OSCs) across the country on handling psycho-social and mental health care needs of women facing violence and in distress. NIMHANS has completed Basic Training and Certificate Courses in 27 states and 5 Union Territories, comprising 631 OSCs. Since inception, the Ministry has conducted trainings for OSC staff of States/UTs at various locations including Jammu & Kashmir, Madhya Pradesh, Andhra Pradesh, Assam (for 8 North-Eastern States), Maharashtra, Tamil Nadu and Karnataka in collaboration with the reputed Universities/School of Social Work/Department of Social Work. The Ministry has also conducted seminars on Facilitating Safety and Empowerment of Women through One Stop Centres. Further, the Ministry also engages with the State/UTs regularly through its various Schemes of this Ministry like Beti Bachao Beti Padhao (BBBP), Women Help Line (WHL), Hub for Empowerment of Women, etc. to both increase awareness and provide 24 hours emergency and non-emergency response to women, both in public and private spaces by linking them with appropriate authority such as Police, OSC, Hospital, Legal Services etc.

ANNEXURE

ANNEXURE REFERRED TO IN REPLY TO PART (a) OF THE LOK SABHA UN-STARRED QUESTION NO.1038 FOR 08.12.2023 ASKED BY SHRI JANARDAN SINGH SIGRIWAL REGARDING 'ONE STOP CRISIS CENTRES'

Details of State/UT-wise operational One Stop Centres (OSCs) and women assisted from 1.4.2015 to 30.09.2023

Sl. No.	State /Uts	Number of Operational OSCs	Total
1	A&N Islands	3	1848
2	Andhra Pradesh	13	39189
3	Arunachal Pradesh	25	1847
4	Assam	34	16484
5	Bihar	38	31509
6	Chandigarh	1	1226
7	Chhattisgarh	27	39459
8	DNHDD	3	1081
9	Delhi	11	15090
10	Goa	2	6576
11	Gujarat	35	31019
12	Haryana	22	31865
13	Himachal Pradesh	12	1422
14	Jammu & Kashmir	20	9122
15	Jharkhand	24	3568
16	Karnataka	32	19571
17	Kerala	14	15739
18	Ladakh	2	48
19	Lakshadweep	1	0
20	Madhya Pradesh	57	81684
21	Maharashtra	42	25587
22	Manipur	16	1331
23	Meghalaya	12	2895
24	Mizoram	8	932
25	Nagaland	11	1141
26	Odisha	30	21891
27	Puducherry	4	426
28	Punjab	22	14296
29	Rajasthan	34	40461
30	Sikkim	4	1168
31	Tamil Nadu	38	62281
32	Telangana	33	56051
33	Tripura	8	466
34	Uttar Pradesh	79	215736
35	Uttarakhand	13	6824
36	West Bengal	22	1229
	Total	752	801062
