

**GOVERNMENT OF INDIA  
MINISTRY OF HOME AFFAIRS**

**LOK SABHA  
UNSTARRED QUESTION NO. 832**

**TO BE ANSWERED ON THE 25<sup>TH</sup> JULY, 2023/ SRAVANA 3, 1945 (SAKA)**

**DISCRIMINATION AND BULLYING IN CAPF**

**832. SHRIMATI GODDETI MADHAVI:**

**Will the Minister of HOME AFFAIRS be pleased to state:**

**(a) whether there is a rise in unreported cases of discrimination among sub-groups due to the trauma of being abused and bullying at the workplace;**

**(b) if so, the steps being taken to address these issues in Central Armed Police Forces;**

**(c) whether the Government is addressing issues like fear of initiation of disciplinary or legal action and lack of communication between a company commander and jawans;**

**(d) if so, the details thereof and if not, the reasons therefor; and**

**(e) the training being provided to senior officials to promote respectful behaviour towards junior officials?**

**ANSWER**

**MINISTER OF STATE IN THE MINISTRY OF HOME AFFAIRS  
(SHRI NITYANAND RAI)**

**(a) to (d) It is not correct to say that there is a rise in unreported cases of discrimination among the sub groups due to the trauma of being abused and bullying at the work place. In the CAPFs, there is a well established system for redressal of grievances of the Force personnel. Grievances lodged in e-Grievance portal and PG portal (CPGRAMS) are monitored at**

**various levels for expeditious redressal. Sainik Sammelans are held at regular interval by the Commandants and Company Commanders, wherein, jawans are free to express their concerns/problems. Suitable measures are taken to resolve the grievances of jawans through counselling. There are several means of communication of the troops with senior officials through various means i.e. interaction with senior officers during their visit to the field formations, briefing of troops by the Company and Platoon Commanders, daily roll call, interview, games period, etc. in which the jawans report their problems/issues of concern and express their free and frank views/suggestions which are attended to on priority basis by the senior officials concerned and grievances are redressed in a time bound manner.**

**(e) The supervisory officials of the CAPFs are sensitized from time-to-time to show sensitivity and human attitude while dealing with their subordinates. Soft Skills courses are also conducted at Training Institutions of CAPFs for supervisory officials to promote respectful behaviour towards their subordinates.**

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