GOVERNMENT OF INDIA
MINISTRY OF HEALTH AND FAMILY WELFARE
DEPARTMENT OF HEALTH AND FAMILY WELFARE

LOK SABHA
UNSTARRED QUESTION NO. 3868
TO BE ANSWERED ON 11TH AUGUST, 2023

"APATHY IN MEDICAL TREATMENT OF CGHS BENEFICIARIES"

3868.   SHRI KOMATI REDDY VENKAT REDDY:
SHRI MANNE SRINIVAS REDDY:
SHRI Y.S. AVINASH REDDY:

Will the Minister of HEALTH AND FAMILY WELFARE be pleased to state:

(a) whether the Government has taken note of the fact that some hospitals/CGHS dispensaries/ empanelled hospitals are not providing proper treatment along with showing negligence and avoiding CGHS beneficiaries, especially the pensioners and their family members and dependent beneficiaries and if so, the details thereof;

(b) whether the Government has received complaints in this regard and if so, necessary steps/

action taken since 1999 till date, State/UT-wise;

(c) whether the Government refunds/adjusts the one-time payment made by the family pension holder for availing CGHS facility on demise of his/her spouse in harness, who after sometime gets Government job and becomes eligible for CGHS benefits; and

(d) if so, the details thereof?

ANSWER
THE MINISTER OF STATE IN THE MINISTRY OF HEALTH AND FAMILY WELFARE
(DR. BHARATI PRAVIN PAWAR)

(a) to (d): As per records, complaints are received against empanelled Health Care Organizations (HCOs). The details of action taken against such HCOs is annexed.

Instructions for refund of subscription, after deducting an amount for the period for which CGHS card was utilized as family pensioner, have been issued vide Office Memorandum No. S.11012/1/2016-CGHS(P) dated 19.09.2016.

****

City	Number of Show Cause Notice issued	Deduction from PBG/Penalty	Number of cases in which excess recoveries were made	De-empanelled /Opted Out
Delhi & NCR	320	86	199	0
ALLAHABAD	0	0	1	0
AHMEDABAD	14	0	0	2
BHUBANESWAR	0	0	0	0
BANGALORE	0	0	0	20
BHOPAL	0	0	0	4
CHENNAI	0	0	0	3
CHANDIGARH	0	0	0	2
DEHRADUN	0	0	0	2
GUWAHATI	0	0	0	0
HYDERABAD	0	0	0	26
JAIPUR	0	0	0	6
JABALPUR	1	2	0	0
KANPUR	0	0	0	0
KOLKATA	0	2	0	3
LUCKNOW	0	0	0	0
MEERUT	0	0	0	2
MUMBAI	0	0	0	1
NAGPUR	97	0	0	23
PATNA	0	0	0	1
PUNE	0	0	0	3
RANCHI	0	0	0	0
SHILLONG	0	0	0	0
TRIVANDRUM	1	0	0	0
Total	433	90	200	98