

**GOVERNMENT OF INDIA
MINISTRY OF HOUSING AND URBAN AFFAIRS
LOK SABHA**

**UNSTARRED QUESTION NO. 3547
TO BE ANSWERED ON AUGUST 10, 2023**

INTEGRATED COMMAND AND CONTROL CENTRES

NO. 3547. SHRI M.V.V. SATYANARAYANA:

SHRI MADDILA GURUMOORTHY:

Will the Minister of HOUSING AND URBAN AFFAIRS be pleased to state:

- (a) whether the Government has set-up new Integrated Command and Control Centres (ICCC) during the last two years and the current year;**
- (b) if so, the details thereof and if not, the reasons therefor;**
- (c) whether the Government has linked Crime and Criminal Tracking Networks and Systems (CCTNS) network to the ICCC; and**
- (d) if so, the details thereof and if not, the reasons therefor?**

ANSWER

**THE MINISTER OF STATE IN THE
MINISTRY OF HOUSING AND URBAN AFFAIRS
(SHRI KAUSHAL KISHORE)**

(a) to (d) : Government of India launched the Smart Cities Mission (SCM) on 25 June 2015. 100 cities have been selected for development as Smart Cities through 4 rounds of competition from January 2016 to June 2018.

An important milestone achieved in the Mission has been the operationalization of Integrated Command and Control Centers (ICCC) in all Smart Cities. These ICCCs work as the brain and nervous system for city operations. They have led to better management of urban services in diverse fields like crime tracking, safety & security of citizens, transport management, solid waste management, water supply etc.

One of the salient features of ICCCs is their ability to foster inter-departmental coordination. Various key departments of the city like Traffic Police, Health, Water, Solid Waste management, Irrigation department etc. have been integrated with ICCCs. One of the most important integrations achieved in most cities is with the Police department. ICCCs have been successful in improving surveillance, enhancing safety and security of citizens, preventing and resolving crimes etc. Efforts to link ICCCs with criminal data base under CCTNS (Crime and Criminal Tracking Networks and System) have been undertaken. The integration with CCTNS boosts a city's ability for effective policing by developing and integrating data and crime records across police stations and providing centralized citizen portal for a number of citizen-friendly services.
