

GOVERNMENT OF INDIA
MINISTRY OF PANCHAYATI RAJ
LOK SABHA
UNSTARRED QUESTION NO. 3193
ANSWERED ON 08.08.2023

COMMON SERVICE CENTRES IN GRAM PANCHAYATS

3193. SHRI SAUMITRA KHAN:

Will the Minister of PANCHAYATI RAJ be pleased to State:

- (a) whether the Government has started Common Service Centres (CSCs) in Gram Panchayats to provide cyber services;
- (b) if so, the details thereof;
- (c) the number and details of CSCs that have been established in the State of West Bengal, district-wise; and
- (d) the time by which the dedicated CSCs will be established in all the Gram Panchayats in the entire country, State-wise including West Bengal?

ANSWER

THE MINISTER OF STATE FOR PANCHAYATI RAJ

(SHRI KAPIL MORESHWAR PATIL)

(a) & (b) Common Services Centres (CSC) have been set up under the CSC 2.0 Project under the Digital India Programme of the Ministry of Electronics and Information Technology. CSC e-Governance Services India Limited, a Special Purpose Vehicle (SPV) is the implementing agency. The project aims to deliver e-services to rural citizens through Common Service Centres (CSCs) and expand the CSC network to the Gram Panchayat level. Over 400 services are being delivered through CSCs, including government services, financial services and services related to Aadhaar, various social welfare schemes, education, telemedicine, travel bookings, utility payments etc.

(c) As on 30.06.2023, 5,32,474 CSCs are functional in the country, out of which 4,24,447 CSCs are functional at the Gram Panchayat (GP) level. The district-wise number of functional CSCs in the States of West Bengal are at **Annexure-I**.

(d) CSCs are run on a self-sustainable basis by village-level entrepreneurs and the setting up of CSCs in a particular locality depends upon a number of factors, such as the viability of operations, the demand for its services and footfalls at the centres. The implementing agency makes efforts on an ongoing basis to improve its viability by expanding the bouquet of services and strengthening the integrated delivery platform. The number of GPs with at least one functional CSCs in the country including the State of West Bengal, are at **Annexure- II**.

Annexure-I

Annexure referred to in reply to part (c) to of the Lok Sabha Unstarred Question No. 3193 answered on 08.08.2023 regarding 'Common Service Centres in Gram Panchayats'.

District wise CSCs in West Bengal

S.N.	District	Total number of CSCs (Urban + Rural)	Total number of CSCs in Rural
1	North 24 Parganas	1,763	1,351
2	South 24 Parganas	1,968	1,838
3	Alipurduar	415	407
4	Bankura	1,162	1,096
5	Birbhum	1,355	1,240
6	Coochbehar	1,119	1,051
7	Darjeeling	287	232
8	Dinajpur Dakshin	933	859
9	Dinajpur Uttar	945	885
10	Hooghly	1,101	953
11	Howrah	777	674
12	Jalpaiguri	600	541
13	Jhargram	231	223
14	Kalimpong	44	43
15	Kolkata	186	0
16	Maldah	1,442	1,389
17	Medinipur East	1,961	1,836
18	Medinipur West	1,592	1,491
19	Murshidabad	2,106	1,954
20	Nadia	1,768	1,607
21	Paschim Bardhaman	325	246
22	Purba Bardhaman	1,341	1,198
23	Purulia	1,274	1,218
	Total	24,695	22,332

Annexure-II

Annexure referred to in reply to part (d) to of the Lok Sabha Unstarred Question No. 3193 answered on 08.08.2023 regarding 'Common Service Centres in Gram Panchayats'.

(As on 30.06.2023)

State wise Number of GPs with atleast one CSC

S. No.	State	Total number of GPs [as per Local Government Directory (LGD)]	Number of GPs with atleast one CSC
1	Andhra Pradesh	13361	13361
2	Arunachal Pradesh	1806	465
3	Assam	2201	2201
4	Bihar	8385	8385
5	Chhattisgarh	11654	11654
6	Goa	189	189
7	Gujarat	14291	14291
8	Haryana	6197	6197
9	Himachal Pradesh	3226	3226
10	Jharkhand	4161	4161
11	Karnataka	6021	6021
12	Kerala	941	941
13	Madhya Pradesh	22810	22810
14	Maharashtra	27875	27875
15	Manipur	165	165
16	Meghalaya	1463	1239
17	Mizoram	834	715
18	Nagaland	1238	1238
19	Odisha	6797	6780
20	Punjab	13202	13202
21	Rajasthan	11340	11340
22	Sikkim	185	115
23	Tamil Nadu	12560	12560
24	Telangana	12764	9246
25	Tripura	1178	1178
26	Uttar Pradesh	59021	59021
27	Uttarakhand	7953	7953
28	West Bengal	3341	3324
State Total		255159	249853
29	Andaman & Nicobar	73	55
30	Chandigarh	0	0
31	Dadra & NH, D&D	35	35
32	Delhi	0	0
33	Jammu & Kashmir	4193	4193
34	Ladakh	192	192
35	Lakshadweep	10	10
36	Puducherry	98	98
UT Total		4601	4583
GRAND TOTAL		259760	254436
