

**GOVERNMENT OF INDIA
MINISTRY OF HEALTH AND FAMILY WELFARE
DEPARTMENT OF HEALTH AND FAMILY WELFARE**

**LOK SABHA
UNSTARRED QUESTION No-253
TO BE ANSWERED ON 21.07.2023**

TELEMEDICINE SERVICE

**253 : DR. AMOL RAMSING KOLHE:
SHRIMATI MANJULATA MANDAL:
SHRI C.N. ANNADURAI:
SHRI KULDEEP RAI SHARMA:
DR. SUBHASH RAMRAO BHAMRE:
SHRI DHANUSH M. KUMAR:
SHRIMATI SUPRIYA SULE:
SHRI SELVAM G.:
DR. DNV SENTHILKUMAR S.:**

Will the Minister of **HEALTH and FAMILY WELFARE** be pleased to state:

- (a) the challenges faced by the Government while implementing the free telemedicine service in the country;
- (b) whether the free telemedicine service has clocked over 10 crore tele-consultation till date and if so, the constraints faced by the Government to achieve the target;
- (c) the number of beneficiaries among women and senior citizens who have availed teleconsultation under e-Sanjeevani scheme till date, State/UT-wise including Maharashtra, Tamil Nadu, Odisha, Andaman and Nicobar Islands;
- (d) whether the Government has achieved the objective for which e-Sanjeevani was launched and if so, the details thereof;
- (e) the number of people availing this service in rural areas as compared to urban areas and the necessary steps taken by the Government to promote such services in rural areas;
- (f) the number of Primary Health Centres (PHCs) that have been connected to telemedicine services in the country, State/UT-wise including Maharashtra, Tamil Nadu, Odisha, Andaman and Nicobar Islands; and
- (g) the steps being taken by the Government to provide tertiary healthcare facilities through telemedicine?

ANSWER

**THE MINISTER OF STATE IN THE MINISTRY OF HEALTH AND FAMILY
WELFARE**

(PROF. SATYA PAL SINGH BAGHEL)

(a) to (g)

Ministry of Health and Family Welfare (MoHFW) has developed a telemedicine application eSanjeevani which provides doctor to doctor and patient to doctor consultations.

This application works on a hub and spoke model wherein doctors including specialists provide services to Health and Wellness Centers (HWCs) in rural areas. Further people in remote and rural areas can also avail services through OPD module of eSanjeevani.

As on 19th July, 2023, a total of 13,91,61,458 teleconsultations have been completed, out of which 1,10,12,570 teleconsultations have been rendered to senior citizens and 5,22,15,224 to women. State-wise status is as available at Annexure A.

With an aim to support effective implementation of the digital health initiatives including telemedicine services across the country, Union Health Ministry provides financial assistance to all States/UTs under National Health Mission for strengthening of health IT infrastructure and internet connectivity. To aid the process of safe and secure implementation of telemedicine services, Union Health Ministry has also issued Telemedicine Practice guidelines on 25th March 2020 .

As on 14th July, 2023, a total of 2,08,569 spokes (including Health and Wellness Centres and Primary Health Centers) have been connected to telemedicine services in the country. The State/UT-wise list is as available at Annexure B.

eSanjeevani Teleconsultations			
Sl.NO.	State Name	Teleconsultations rendered to Sr. Citizen	Teleconsultations rendered to Women
	Total	11012570	52215224
1	Andaman And Nicobar Islands	27	107
2	Andhra Pradesh	3417706	13786141
3	Arunachal Pradesh	111	823
4	Assam	85758	604677
5	Bihar	355211	3335413
6	Chandigarh	3390	27223
7	Chhattisgarh	126413	653683
8	DNH & DD	5567	37462
9	Delhi	4524	10113
10	Goa	86	334
11	Gujarat	221676	1170727
12	Haryana	23995	156393
13	Himachal Pradesh	47302	187867
14	Jammu & Kashmir	36687	241258
15	Jharkhand	60829	470606
16	Karnataka	617173	3231645
17	Kerala	78967	269983
18	Ladakh	6815	23913
19	Lakshadweep	85	307
20	Madhya Pradesh	256809	2000043
21	Maharashtra	699201	2319499
22	Manipur	8538	26448
23	Meghalaya	9444	58773
24	Mizoram	1123	3520
25	Nagaland	211	520
26	Odisha	140974	634802
27	Puducherry	412	934
28	Punjab	58320	247623
29	Rajasthan	79424	429241
30	Sikkim	3713	11493
31	Tamil Nadu	1327268	6294506
32	Telangana	575559	3740027
33	Tripura	4684	16925
34	Uttar Pradesh	397042	3307987
35	Uttarakhand	78707	397366
36	West Bengal*	2278819	8516842

Annexure-B

S. No.	State/UTs	Total Spokes (HWCs/PHCs)
Total		208569
1	ANDAMAN AND NICOBAR ISLANDS	59
2	ANDHRA PRADESH	21236
3	ARUNACHAL PRADESH	154
4	ASSAM	4638
5	BIHAR	18209
6	CHANDIGARH	94
7	CHHATTISGARH	6850
8	DNH & DD	140
9	DELHI	0
10	GOA	17
11	GUJARAT	15553
12	HARYANA	2054
13	HIMACHAL PRADESH	2489
14	JAMMU & KASHMIR	2918
15	JHARKHAND	2894
16	KARNATAKA	15107
17	KERALA	2952
18	LADAKH	339
19	LAKSHADWEEP	11
20	MADHYA PRADESH	16930
21	MAHARASHTRA	14153
22	MANIPUR	376
23	MEGHALAYA	831
24	MIZORAM	258
25	NAGALAND	129
26	ODISHA	9675
27	PUDUCHERRY	93
28	PUNJAB	2728
29	RAJASTHAN	8440
30	SIKKIM	284
31	TAMIL NADU	12801
32	TELANGANA	10996
33	TRIPURA	809
34	UTTAR PRADESH	24935
35	UTTARAKHAND	1432
36	WEST BENGAL	7985