

GOVERNMENT OF INDIA
MINISTRY OF JAL SHAKTI
DEPARTMENT OF DRINKING WATER & SANITATION

LOK SABHA
UNSTARRED QUESTION NO-2446
ANSWERED ON- 03/08/2023

Complaint Redressal Mechanism for JJM Projects

2446. SHRI VIJAY KUMAR DUBEY:

Will the Minister of JAL SHAKTI be pleased to state:-

- (a) whether the Government has any monitoring/ complaint redressal mechanism for projects under Jal Jeevan Mission (JJM) initiative and if so, the details thereof and if not, the reasons therefor;
- (b) the details of defaulter agencies/companies under various projects of JJM; and
- (c) the funds released by the Government under JJM during the last three years, project-wise?

ANSWER

THE MINISTER OF STATE OF JAL SHAKTI
(SHRI PRAHLAD SINGH PATEL)

(a) & (b) To enable every rural household in the country to have assured potable water through tap connection, since August 2019, Government of India, in partnership with States, is implementing Jal Jeevan Mission (JJM)-Har Ghar Jal.

Drinking Water being a State subject, it is the States who plan, design, implement and approve the water supply projects. Government of India supplements the efforts of State Government by providing financial and technical assistance. As such details of individual projects/ schemes which *inter alia* include number and names of agencies involved for implementation of rural water supply projects are not maintained at the Government of India level. Further, grievances/ complaints, etc. are handled and disposed at State/ UT level as such matters/ representations thus received so far have been forwarded to the respective State Governments for taking necessary action. As reported, all States/ UTs availing central grants-in-aid under JJM have web based grievance redressal mechanism. Further, toll free numbers have also been put in place in 26 States/ UTs for efficient grievance redressal mechanism.

(c) Project-wise fund allocation/ release and details thereof are not made and maintained by this department under JJM. However, State/ UT-wise details of Central fund allocated, released and fund utilization reported by the States/ UTs under JJM are **annexed**.

Annex

Annex referred to in Lok Sabha Unstarred Question No. 2446 answered on 03.08.2023

Jal Jeevan Mission: Central fund allocated, drawn and reported utilization in 2019-20

(Amount in Rs. Crore)

S. No.	State/ UT	Central share					Expenditure under State share
		Opening Balance	Fund allocated	Fund drawn	Available fund	Reported utilization	
1.	A & N Islands	0.00	1.78	0.50	0.50	NR	NR
2.	Andhra Pr.	25.74	372.64	372.64	398.38	121.62	54.80
3.	Arunachal Pr.	6.22	132.55	177.47	183.69	126.14	13.35
4.	Assam	359.35	694.95	442.36	811.32	358.87	29.01
5.	Bihar	313.16	787.31	417.35	730.51	473.33	150.34
6.	Chhattisgarh	31.58	208.04	65.82	97.40	39.23	37.55
7.	Goa	0.00	7.57	3.08	3.08	3.08	6.17
8.	Gujarat	0.00	390.31	390.31	390.31	384.61	394.74
9.	Haryana	10.13	149.95	149.95	160.08	69.29	73.80
10.	Himachal Pr.	0.00	148.67	205.83	205.83	197.87	15.46
11.	Jammu &	27.14	322.03	322.03	349.17	200.25	24.01
12.	Jharkhand	75.79	267.69	291.19	382.97	114.58	119.71
13.	Karnataka	26.61	546.06	546.06	572.67	492.24	297.87
14.	Kerala	2.58	248.76	101.29	103.87	62.69	57.23
15.	Ladakh	8.10	166.65	67.86	75.96	NR	0.65
16.	Madhya Pr.	1.26	571.60	571.60	572.86	326.65	288.75
17.	Maharashtra	248.12	847.97	345.28	593.40	308.04	428.14
18.	Manipur	0.00	67.69	91.17	91.17	28.20	6.60
19.	Meghalaya	0.80	86.02	43.01	43.81	26.35	0.77
20.	Mizoram	0.14	39.87	68.05	68.19	37.41	1.81
21.	Nagaland	0.00	56.49	56.49	58.44	23.54	4.67
22.	Odisha	0.78	364.74	364.74	365.52	275.02	255.02
23.	Puducherry	1.27	2.50	ND	1.27	0.97	NR
24.	Punjab	102.91	227.46	227.46	330.37	73.27	78.20
25.	Rajasthan	313.67	1,301.71	1,301.71	1,615.38	620.31	698.54
26.	Sikkim	0.84	15.41	26.15	27.02	14.71	1.48
27.	Tamil Nadu	1.49	373.87	373.10	378.67	114.58	99.14
28.	Telangana	4.48	259.14	105.52	119.43	88.33	74.46
29.	Tripura	48.94	107.64	145.37	195.90	59.45	6.46
30.	Uttar Pr.	58.33	1,206.28	1,513.14	1,571.47	639.32	380.10
31.	Uttarakhand	6.12	170.53	170.53	176.65	110.04	23.02
32.	West Bengal	760.82	995.33	994.75	1,755.57	609.00	445.03

DNH & DD and Lakshadweep did not avail fund

Source: JJM - IMIS

ND: Not Drawn

NR: Not Reported

Jal Jeevan Mission: Central fund allocated, drawn and reported utilization in 2020-21

(Amount in Rs. Crore)

S. No.	State/ UT	Central share					Expenditure under State share
		Opening Balance	Fund allocated	Fund drawn	Available fund	Reported utilization	
1.	A & N Islands	0.50	2.93	1.46	1.96	1.45	NR
2.	Andhra Pr.	276.76	790.48	297.62	574.38	427.73	180.97
3.	Arunachal Pr.	57.56	254.85	344.85	402.41	392.43	32.05
4.	Assam	452.45	1,608.51	551.77	1,004.22	880.44	90.02
5.	Bihar	257.18	1,839.16	353.60	610.78	551.82	374.42
6.	Chhattisgarh	58.17	445.52	334.14	392.31	223.80	221.10
7.	Goa	-	12.41	6.20	6.20	2.99	13.49
8.	Gujarat	5.70	883.08	983.08	988.78	838.50	883.43
9.	Haryana	90.80	289.52	72.38	163.18	130.94	120.17
10.	Himachal Pr.	7.95	326.20	547.48	555.43	329.01	42.25
11.	Jammu &	148.92	681.77	53.72	202.64	88.69	5.17
12.	Jharkhand	268.39	572.24	143.06	411.45	286.62	177.73
13.	Karnataka	80.42	1,189.40	446.36	526.78	349.62	416.38
14.	Kerala	41.18	404.24	303.18	344.36	304.29	311.25
15.	Ladakh	75.96	352.09	ND	75.96	9.43	NR
16.	Madhya Pr.	246.21	1,280.13	960.09	1,206.30	1,014.70	875.99
17.	Maharashtra	285.35	1,828.92	457.23	742.58	473.59	324.16
18.	Manipur	62.96	131.80	141.80	204.76	189.14	18.52
19.	Meghalaya	17.46	174.92	184.92	202.48	188.30	20.44
20.	Mizoram	30.77	79.30	104.30	135.07	107.90	10.13
21.	Nagaland	34.90	114.09	85.57	120.47	91.95	10.00
22.	Odisha	90.50	812.15	609.11	699.61	688.69	673.00
23.	Puducherry	0.30	4.64	1.06	1.38	0.20	1.00
24.	Punjab	257.10	362.79	ND	257.10	146.74	104.95
25.	Rajasthan	995.07	2,522.03	630.51	1,625.58	762.04	789.05
26.	Sikkim	12.30	31.36	39.36	51.66	43.43	3.75
27.	Tamil Nadu	264.09	921.99	690.36	954.45	576.97	399.57
28.	Telangana	31.10	412.19	82.71	116.32	61.17	133.98
29.	Tripura	136.46	156.61	117.46	256.52	195.00	22.26
30.	Uttar Pr.	932.16	2,570.94		2,227.63	1,761.06	886.94
31.	Uttarakhand	66.60	362.58	271.93	338.53	227.32	20.02
32.	West Bengal	1,146.58	1,614.18	807.08	1,953.66	1,196.07	641.17

DNH & DD and Lakshadweep did not avail fund

Source: JJM - IMIS

ND: Not Drawn

NR: Not Reported

Jal Jeevan Mission: Central fund allocated, drawn and reported utilization in 2021-22

(Amount in Rs. Crore)

S. No.	State/ UT	Central share					Expenditure under State share
		Opening Balance	Fund allocated	Fund drawn	Available fund	Reported utilization	
1.	A & N Islands	0.52	8.26	2.06	2.58	1.05	NR
2.	Andhra Pr.	146.65	3,182.88	791.06	937.71	234.76	235.39
3.	Arunachal Pr.	9.98	1,013.53	1,555.53	1,565.51	1,114.29	106.62
4.	Assam	123.78	5,601.16	4,200.87	4,324.65	2,505.44	312.89
5.	Bihar	58.95	6,608.25	ND	58.95	4.00	340.45
6.	Chhattisgarh	168.52	1,908.96	477.24	645.76	498.69	488.63
7.	Goa	3.21	45.53	22.77	25.98	14.03	17.98
8.	Gujarat	150.28	3,410.61	2,557.96	2,708.24	2,124.85	2,226.25
9.	Haryana	32.24	1,119.95	559.98	592.22	434.74	431.27
10.	Himachal Pr.	226.42	1,262.78	2,012.78	2,239.20	1,420.94	146.73
11.	Jammu & Kashmir	113.96	2,747.17	604.18	718.14	112.43	8.31
12.	Jharkhand	124.83	2,479.88	512.22	637.05	437.21	510.99
13.	Karnataka	177.16	5,008.80	2,504.40	2,681.56	1,418.56	1,557.92
14.	Kerala	40.07	1,804.59	1,353.44	1,393.51	957.44	1,059.57
15.	Ladakh	66.52	1,429.96	340.68	407.20	144.96	NR
16.	Madhya Pr.	191.61	5,116.79	3,837.59	4,029.20	2,262.78	2,479.33
17.	Maharashtra	268.99	7,064.41	1,666.64	1,935.63	377.98	477.98
18.	Manipur	15.62	481.19	601.19	616.81	474.78	52.80
19.	Meghalaya	14.18	678.39	1,078.39	1,092.57	672.05	76.55
20.	Mizoram	27.17	303.89	303.89	331.06	250.98	32.31
21.	Nagaland	28.52	444.81	333.61	362.13	345.14	27.88
22.	Odisha	10.93	3,323.42	2,492.56	2,503.49	1,306.20	1,289.71
23.	Puducherry	1.18	30.22	7.47	8.66	2.32	0.10
24.	Punjab	110.36	1,656.39	402.24	512.60	247.83	175.81
25.	Rajasthan	863.53	10,180.50	2,345.08	3,208.61	1,920.16	1,664.02
26.	Sikkim	8.23	124.79	194.79	203.02	90.12	11.57
27.	Tamil Nadu	377.48	3,691.21	614.35	991.83	457.55	496.23
28.	Telangana	55.15	1,653.09	ND	55.15	17.70	68.88
29.	Tripura	61.51	614.09	714.09	775.60	599.82	65.13
30.	Uttar Pr.	466.56	10,870.50	5,435.25	5,901.81	2,930.07	3,525.40
31.	Uttarakhand	111.22	1,443.80	1,082.85	1,194.07	597.97	67.40
32.	West Bengal	757.58	6,998.97	1,404.61	2,162.19	1,547.52	725.77

DNH & DD and Lakshadweep did not avail fund

Source: JJM - IMIS

ND: Not Drawn

NR: Not Reported

Jal Jeevan Mission: Central fund allocated, drawn and reported utilization in 2022-23
(Amount in Rs. Crore)

S. No.	State/ UT	Central share					Expenditure under State share
		Opening Balance	Fund allocated	Fund drawn	Available fund	Reported utilization	
1.	A & N Islands	1.53	9.15	2.16	3.69	0.60	NR
2.	Andhra Pr.	702.95	3,458.20	ND	702.95	305.08	98.75
3.	Arunachal Pr.	451.21	1,116.35	1,116.35	1,567.56	1,278.63	153.03
4.	Assam	1,819.21	6,117.61	4,588.21	6,407.42	3,959.95	442.75
5.	Bihar	54.95	4,766.90	ND	54.95	NR	66.19
6.	Chhattisgarh	147.06	2,223.98	2,223.98	2,371.04	2,097.06	2,079.48
7.	Goa	11.95	49.98	ND	11.95	11.04	20.14
8.	Gujarat	583.39	3,590.16	3,590.16	4,173.55	3,084.89	3,272.38
9.	Haryana	157.47	1,157.44	463.00	620.47	519.77	447.46
10.	Himachal Pr.	818.27	1,344.94	1,344.94	2,163.21	1,615.65	182.41
11.	J&K	605.71	3,039.11	1,439.50	2,045.21	1,142.65	153.69
12.	Jharkhand	199.83	2,825.52	2,119.14	2,318.97	1,789.85	1,593.00
13.	Karnataka	1,263.00	5,451.85	2,725.93	3,988.93	2,778.72	3,196.96
14.	Kerala	436.08	2,206.54	2,206.54	2,642.62	1,741.93	1,741.68
15.	Ladakh	262.25	1,555.77	382.76	645.01	364.32	NR
16.	Lakshadweep	-	36.99	9.25	9.25	NR	NR
17.	Madhya Pr.	1,766.42	5,641.02	2,820.51	4,586.93	3,526.66	3,516.16
18.	Maharashtra	1,557.65	7,831.25	3,915.62	5,473.27	3,109.69	2,972.28
19.	Manipur	142.03	512.05	256.03	398.06	231.97	26.03
20.	Meghalaya	420.52	747.76	1,047.00	1,467.52	1,098.48	122.85
21.	Mizoram	80.08	333.91	448.58	528.66	407.40	45.74
22.	Nagaland	17.00	484.28	484.28	501.28	481.71	52.71
23.	Odisha	1,197.29	3,608.62	1,768.73	2,966.02	2,166.47	2,149.96
24.	Puducherry	6.34	17.83	ND	6.34	0.94	0.22
25.	Punjab	264.78	2,403.46	ND	264.78	264.80	210.69
26.	Rajasthan	1,288.46	13,328.60	6,081.80	7,370.26	3,938.57	4,122.81
27.	Sikkim	112.90	136.17	188.92	301.82	222.53	20.63
28.	Tamil Nadu	534.29	4,015.00	872.96	1,407.25	594.64	665.28
29.	Telangana	37.44	1,657.56	ND	37.44	11.39	13.52
30.	Tripura	175.78	666.97	849.91	1,025.69	798.67	82.64
31.	Uttar Pr.	2,971.74	12,662.05	9,496.54	12,468.28	9,990.16	9,444.95
32.	Uttarakhand	596.09	1,612.50	1,209.38	1,805.47	1,517.93	164.10
33.	West Bengal	614.67	6,180.25	3,090.12	3,704.79	1,953.73	3,204.21

DNH & DD did not avail fund

Source: JJM - IMIS

ND: Not Drawn

NR: Not Reported

Jal Jeevan Mission: Central fund allocated, drawn and reported utilization in 2023-24
(As on 31.07.2023)

(Amount in Rs. Crore)

S. No.	State/ UT	Central share					Expenditure under State share
		Opening Balance	Fund allocated	Fund drawn	Available fund	Reported utilization	
1.	A & N Islands	3.09	7.52	ND	3.09	NR	NR
2.	Andhra Pr.	397.87	6,530.49	ND	397.87	307.74	383.89
3.	Arunachal Pr.	288.93	1,057.11	ND	288.93	145.86	24.66
4.	Assam	2,447.47	10,351.68	ND	2,447.47	1,722.42	191.84
5.	Bihar	54.95	-	ND	54.95	NR	NR
6.	Chhattisgarh	273.99	4,485.60	992.78	1,266.77	454.55	452.84
7.	Goa	0.92	11.25	5.63	6.55	2.90	2.94
8.	Gujarat	1,088.66	2,982.85	745.71	1,834.37	635.71	686.16
9.	Haryana	100.70	1,053.44	263.36	364.06	81.23	84.86
10.	Himachal Pr.	547.56	379.67	ND	547.56	192.56	27.02
11.	J&K	902.56	9,611.31	716.78	1,619.34	660.55	64.71
12.	Jharkhand	529.13	4,722.76	ND	529.13	387.56	696.45
13.	Karnataka	1,270.33	12,623.37	ND	1,270.33	44.62	43.86
14.	Kerala	900.69	1,342.36	335.60	1,236.29	706.35	702.06
15.	Ladakh	280.68	477.11	ND	280.68	31.35	NR
16.	Lakshadweep	9.25	39.63	ND	9.25	NR	NR
17.	Madhya Pr.	1,060.06	10,297.86	1,323.73	2,383.79	1,334.92	1,338.38
18.	Maharashtra	2,363.58	21,465.88	1,861.07	4,224.65	1,805.35	2,044.44
19.	Manipur	166.09	110.54	ND	166.09	NR	NR
20.	Meghalaya	369.49	3,567.25	178.46	547.95	348.05	39.57
21.	Mizoram	121.27	425.46	ND	121.27	115.06	NR
22.	Nagaland	19.57	366.86	91.72	111.29	18.23	0.94
23.	Odisha	799.56	2,108.54	ND	799.56	488.82	486.36
24.	Puducherry	5.40	15.39	ND	5.40	0.88	0.08
25.	Punjab	0.00	479.02	ND	-	NR	26.17
26.	Rajasthan	3,431.69	3,019.94	ND	3,431.69	1,776.78	1,123.10
27.	Sikkim	79.29	634.55	65.81	145.10	98.73	8.12
28.	Tamil Nadu	812.60	3,615.56	ND	812.60	353.62	356.55
29.	Telangana	26.06	-	ND	26.06	NR	NR
30.	Tripura	227.01	1,773.40	148.55	375.56	204.92	16.17
31.	Uttar Pr.	2,478.12	20,884.45	5,823.53	8,301.65	5,891.57	5,528.92
32.	Uttarakhand	297.46	4,689.69	372.67	670.13	479.42	55.47
33.	West Bengal	1,751.06	3,806.29	ND	1,751.06	834.82	892.67

DNH & DD does not avail fund

Source: JJM - IMIS

ND: Not Drawn

NR: Not Reported