

GOVERNMENT OF INDIA  
MINISTRY OF PERSONNEL, PUBLIC GRIEVANCES AND PENSIONS  
(DEPARTMENT OF PENSION & PENSIONERS' WELFARE)

**LOK SABHA**  
**UNSTARRED QUESTION NO. 2291**  
(TO BE ANSWERED ON 02.08.2023)

**SIMPLIFICATION OF SYSTEM**

**2291. SHRI C. LALROSANGA:**

Will the **PRIME MINISTER** be pleased to state:

- (a) whether it is true that the Government has planned a Unique Face Recognition System for pensioners of Central Government and if so, the manner in which it would benefit the Central Government Pensioners;
- (b) whether this unique System will be simplified specially for old/sick pensioners and for those living in the remote areas of North-East; and
- (c) the manner in which the Government is trying to coordinate with different Nationalised Banks so that no life certificate is required when the said system is implemented?

**ANSWER**

**MINISTER OF STATE IN THE MINISTRY OF PERSONNEL, PUBLIC GRIEVANCES  
AND PENSIONS AND MINISTER OF STATE IN THE PRIME MINISTER'S OFFICE  
(DR. JITENDRA SINGH)**

(a) to (c): Yes Sir. The Government has introduced Face Authentication Technology to submit 'Life Certificate' by Pensioners through the Jeevan Pramaan App with a view to enhance 'ease of living' for pensioners on 29<sup>th</sup> November 2021. As per this facility, the identity of a person is established through face authentication technique using a mobile smart phone. This facility is available for all Central Government Pensioners.

PSB Alliance Banks as well as India Post and Payments Bank (IPPB) provide Doorstep Banking services for submission of life certificate by pensioners.

Pensioners aged 80 years and above can now submit their Life Certificates in the month of October too, to enable them to have an additional exclusive window for submission of Life Certificate.

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