

**GOVERNMENT OF INDIA
MINISTRY OF COMMUNICATIONS
DEPARTMENT OF TELECOMMUNICATIONS**

**LOK SABHA
UNSTARRED QUESTION NO. 2261
TO BE ANSWERED ON 2ND AUGUST, 2023**

BSNL MOBILE SERVICES

†2261. SHRI GANESH SINGH:

Will the Minister of COMMUNICATIONS be pleased to state:

- (a) whether the Government is aware about the poor state of mobile services of BSNL, if so, the details thereof;
- (b) whether large number of BSNL customers are surrendering the mobile connections due to severe connectivity problem of signals in most of the districts of the country including Satna district, if so, the details thereof;
- (c) whether the 5G network has started in one part of the country in contrast to non-connectivity of even 2G in other parts of the country, if so, the details thereof;
- (d) the time by which this discrepancy is likely to be corrected;
- (e) whether it is proposed to instal BTS Tower in remote areas like Chitrakoot, Baraundha, Kangoni, Parsamau, Modhaa, Khamharia, Markanda, Shivrajpur in Satna constituency of Madhya Pradesh; and
- (f) if so, the details thereof along with the time by which it is likely to be sanctioned?

ANSWER

**MINISTER OF STATE FOR COMMUNICATIONS
(SHRI DEVUSINH CHAUHAN)**

(a) & (b) Telecom Regulatory Authority of India (TRAI) regularly monitors the performance of Telecom service providers against the benchmark for various Quality of Service (QoS) parameters laid down by way of QoS regulations issued from time to time. As per Performance Monitoring Report (PMR) of TRAI for the Quarterly ending March 2023, the mobile network services being provided by Bharat Sanchar Nigam Limited (BSNL) meets almost all the Quality-of-Service (QoS) parameters in all its licensed service areas.

The number of subscribers of BSNL for the last 03 years, including Satna constituency, are as follows:

As on	BSNL	
	Wireless	Wireline
31.03.2021	11,85,29,647	66,49,439
31.03.2022	11,36,88,415	75,09,030
31.03.2023	10,35,80,534	71,05,823

(c) & (d) Government and Telecom Service Providers (TSPs) provide the telecommunication connectivity in the Country in a phased manner. As per data provided by Telecom Service Providers (TSPs), Department of Telecommunications field units and State Governments, as of March 2022, out of 6,44,131 total villages (villages are as per data of Registrar General of India as of November 2019), around 6,05,230 number of villages are covered with mobile connectivity. The uncovered villages will be covered with mobile coverage, under various ongoing schemes, including 4G saturation, funded by Universal Service Obligation Fund (USOF).

(e) & (f) Out of 55,058 villages in Madhya Pradesh, 51,966 villages are covered with mobile networks. In Satna district, out of 1,953 villages, mobile coverage is available in 1889 villages. Further, 22 mobile towers are proposed under 4G Saturation project in order to provide 4G coverage in uncovered villages of Satna district.
