

LOK SABHA
UNSTARRED QUESTION NO. 2235
TO BE ANSWERED ON 02.08.2023

HANDLOOM HELPLINE CENTRE

2235. SHRIMATI POONAMBEN MAADAM:

Will the Minister of TEXTILES वस्त्र मंत्री
be pleased to state :

- (a) whether the Handloom Helpline Centre has proven to be beneficial for weavers in addressing their technical issues and providing any schematic clarifications;
- (b) if so, the details thereof;
- (c) whether the Handloom Helpline Centre respond to queries in regional languages; and
- (d) if so, the details thereof?

उत्तर

ANSWER

वस्त्र राज्य मंत्री (श्रीमती दर्शना जरदोश)
THE MINISTER OF STATE FOR TEXTILES
(SMT. DARSHANA JARDOSH)

(a) & (b): Ministry of Textiles, Government of India is running Handloom Helpline Centre under National Handloom Development Programme (NHDP) with an objective of providing single point of contact to handloom weavers/workers across the country for resolving their technical/professional queries and clarifications related to handloom schemes. The helpline is accessible by dialing toll free number 18002089988. The service is available from 10.00 AM to 6.00 PM on all 7 days a week.

(c) & (d): Handloom Helpline Centre responds to queries in seven languages (Hindi, English, Tamil, Telugu, Bengali, Kannada and Assamese) including 5 regional languages. Since inception, 38,922 number of technical/professional queries have been resolved through the Centre.
