

**GOVERNMENT OF INDIA
MINISTRY OF COMMUNICATIONS
DEPARTMENT OF TELECOMMUNICATIONS**

**LOK SABHA
UNSTARRED QUESTION NO. 2152
TO BE ANSWERED ON 2ND AUGUST, 2023**

POOR CONNECTIVITY OF BSNL

†2152. SHRIMATI DELKAR KALABEN MOHANBHAI:

Will the Minister of COMMUNICATIONS be pleased to state:

- (a) whether there is poor connectivity of BSNL Network in various parts of the country particularly in district of Dadra and Nagar Haveli, Daman and Diu, if so, the details thereof; and
- (b) the details of the measures taken/proposed to be taken by the Government to tackle and improve this problem of BSNL Network, State-wise and district-wise?

ANSWER

**MINISTER OF STATE FOR COMMUNICATIONS
(SHRI DEVUSINH CHAUHAN)**

- (a) Telecom Regulatory Authority of India (TRAI) regularly monitors the performance of Telecom service providers against the benchmark for various Quality of Service (QoS) parameters laid down by way of QoS regulations issued from time to time. As per Performance Monitoring Report (PMR) of TRAI for the Quarterly ending March 2023, the mobile network services being provided by Bharat Sanchar Nigam Limited (BSNL) meets almost all the Quality-of-Service (QoS) parameters in all its licensed service areas, including Dadra and Nagar Haveli, Daman and Diu area.
- (b) The Government of India has undertaken the following measures to improve the performance of BSNL:
- (i) The Union Cabinet on 23.10.2019 approved the revival package of worth Rs 70,000 Cr (approx.) for “Revival of BSNL and MTNL” by reducing employee costs through VRS, debt restructuring by raising of sovereign guarantee bonds, monetisation of assets etc.
 - (ii) The Union Cabinet on 27.07.2022 approved revival package for BSNL amounting to Rs. 1.64 lakhs crores. The revival measures focus on infusing fresh capital for upgrading BSNL services, allocating spectrum, de-stressing its balance sheet, augmenting its fibre network by merging Bharat Broadband Nigam Limited (BBNL) with BSNL.
 - (iii) The Union Cabinet on 07.06.2023 approved the allotment of 4G/5G spectrum to BSNL with the total outlay of Rs 89,047 Cr through equity infusion.

Further, in line with Atmanirbhar initiative of the Government, BSNL has issued Purchase orders for one-lakh 4G sites to rollout 4G services all over India within 18 to 24 months.
