

**GOVERNMENT OF INDIA
MINISTRY OF ROAD TRANSPORT AND HIGHWAYS**

**LOK SABHA
UNSTARRED QUESTION NO. 188
ANSWERED ON 20TH JULY, 2023**

TRAFFIC JAMS ON TOLL PLAZAS

188. SHRI SHANKAR LALWANI:

Will the Minister of ROAD TRANSPORT AND HIGHWAYS

सड़क परिवहन और राजमार्ग मंत्री

be pleased to state:

- (a) whether the Government has received the complaints of heavy traffic jams on toll plazas after implementation of FastTag system;**
- (b) if so, the details thereof;**
- (c) whether the Government proposes to make any new law in this regard and if so, the details thereof; and**
- (d) whether the Government proposes to bring any new system to get rid of heavy jams on such toll plazas and if so, the details thereof?**

ANSWER

THE MINISTER OF ROAD TRANSPORT AND HIGHWAYS

(SHRI NITIN JAIRAM GADKARI)

(a) to (b) The performance at fee plazas on National Highways has generally improved after implementation of FASTag. However, there may be some occasional queuing at some lanes of fee plazas due to heavy traffic or some temporary technical problems.

The average waiting time at the fee plaza was found to have reduced from 734 seconds to 47 seconds as per the sample study conducted by National Highways Authority of India through consultant.

(c) to (d) Realizing the need to upgrade to barrier-less free flow tolling system, the Government has appointed a consultant through tendering process to provide advisory services on implementation of new technology like Global Navigation Satellite System (GNSS) based tolling.
