

**GOVERNMENT OF INDIA
MINISTRY OF LABOUR AND EMPLOYMENT
LOK SABHA**

**UNSTARRED QUESTION NO. 1655
TO BE ANSWERED ON 31ST JULY, 2023**

**LOSS OF JOBS SKILLED SERVICES AND
BPO PERSONNEL IN IT SECTOR**

1655. SHRIMATI CHINTA ANURADHA:

Will the Minister of LABOUR AND EMPLOYMENT be pleased to state:

- (a) whether the Government is aware that Robot Automation Process (RPA) has led to loss of jobs of many low skilled services and BPO personnel in IT sector, if so, the details thereof; and**
- (b) the steps taken/being taken by the Government to protect the jobs of existing personnel and to provide alternate sources of livelihood to the people who lost their jobs?**

ANSWER

**MINISTER OF STATE FOR LABOUR AND EMPLOYMENT
(SHRI RAMESWAR TELI)**

(a) to (b): The data on Employment and Unemployment is collected through Periodic Labour Force Survey (PLFS) which is conducted by the Ministry of Statistics and Programme Implementation (MoSPI) since 2017-18. The survey period is July to June of next year. As per the latest available Annual PLFS Reports, the estimated Worker Population Ratio (WPR), indicating employment, on usual status for persons of age 15 years and above has significantly increased to 52.9% during 2021-22 from 46.8% during 2017-18.

The Quarterly Employment Survey (QES) is conducted by Labour Bureau which aims to assess the employment situation in respect of selected nine sectors of non-farm economy of India over successive quarters. Selected nine sectors are Manufacturing, Construction, Trade, Transport, Education, Health, Accommodation & Restaurants, Information Technology (IT)/ Business Process Outsourcing (BPO) and Financial Services. As per the fourth round of QES (January-March, 2022), the estimated total employment in the nine selected sectors was 3.18 crore, which is 10 lakhs higher than the estimated employment (3.08 crore) from the first round of QES (April-June, 2021).

As per the fourth round of QES, the estimated employment in the Information Technology (IT)/ Business Process Outsourcing (BPO) sector has increased to 38.31 lakhs as compared to 20.71 lakh during first round of QES, which indicates the increase in employment in IT/BPO sector.

Employment generation coupled with improving employability is the priority of the Government. Accordingly, the Government of India has taken various steps for generating employment in the country.

The Government considers Artificial Intelligence (AI) to be kinetic enabler for the growth of our digital economy, investments and jobs. The Government has taken various initiatives in the country, viz., Visvesvaraya PhD Scheme, Future Skills PRIME, Responsible AI for Youth programme, National Mission on Interdisciplinary Cyber-Physical Systems (NM-ICPS), etc. to connect the AI opportunities to the youth.

Investments in Infrastructure and productive capacity have a large multiplier impact on growth and employment. The budget of 2023-24 proposed to increase capital investment outlay steeply for the third year in a row by 33 per cent to Rs 10 lakh crore, which would be 3.3 per cent of GDP. This substantial increase in recent years is central to the government's efforts to enhance growth potential and job creation.

The Government of India has announced Aatmanirbhar Bharat package to provide stimulus to business and to mitigate the adverse impact of Covid 19. Under this package, the Government has provided fiscal stimulus of more than Rupees Twenty Seven lakh crore. This package comprises of various long term schemes/ programmes/ policies for making the country self-reliant and to create employment opportunities.

The Aatmanirbhar Bharat Rojgar Yojana (ABRY) was launched with effect from 1st October, 2020 to incentivize employers for creation of new employment and restoration of loss of employment during Covid-19 pandemic. The terminal date for registration of beneficiaries was 31.03.2022. Since inception of the scheme, till 02.07.2023, benefits have been provided to 60.42 lakhs beneficiaries under the scheme.

The Government is implementing Prime Minister Street Vendor's AtmaNirbharNidhi (PM SVANidhi Scheme) since June 01, 2020 to facilitate collateral free working capital loan to street vendors to restart their businesses, which were adversely impacted during the Covid-19 pandemic. As on 14.07.2023, 50.18 lakh loans have been disbursed under the scheme.

Pradhan Mantri Mudra Yojana (PMMY) was launched by the Government for facilitating self-employment. Under PMMY, collateral free loans upto Rs. 10 lakh, are extended to micro/small business enterprises and to individuals to enable them to setup or expand their business activities. As on 07.07.2023, more than 42.29 crore loan accounts sanctioned under the scheme.

The Production Linked Incentive (PLI) scheme is being implemented by the Government with an outlay of Rs. 1.97 lakh crore, for a period of 5 years starting from 2021-22 which have potential for creating 60 lakh new jobs.

PM GatiShakti is a transformative approach for economic growth and sustainable development. The approach is driven by seven engines, namely, Roads, Railways, Airports, Ports, Mass Transport, Waterways and Logistics Infrastructure. This approach is powered by Clean Energy and Sabka Prayas leading to huge job and entrepreneurial opportunities for all.

The Government of India is encouraging various projects involving substantial investment and public expenditure on schemes like Prime Minister's Employment Generation Programme (PMEGP), Mahatma Gandhi National Rural Employment Guarantee Scheme (MGNREGS), Pt. Deen Dayal Upadhyaya Grameen Kaushalya Yojana (DDU-GKY) and Deen Dayal Antodaya Yojana-National Urban Livelihoods Mission (DAY-NULM), Rural Self Employment and Training Institutes (RSETIs), etc. for employment generation. Further, the Ministry of Skill Development and Entrepreneurship (MSDE) is implementing the National Apprenticeship Promotion Scheme (NAPS) and Pradhan Mantri Kaushal Vikas Yojana (PMKVY) to enhance the employability of youth.

Besides these initiatives, various flagship programmes of the Government such as Make in India, Start-up India, Stand-up India, Digital India, Housing for All etc. are also oriented towards generating employment opportunities.
