

GOVERNMENT OF INDIA
MINISTRY OF PORTS, SHIPPING AND WATERWAYS

LOK SABHA
UNSTARRED QUESTION NO. 1610
ANSWERED ON 28.07.2023

NATIONAL LOGISTICS PORTAL

1610. SHRIMATI POONAMBEN MAADAM:

Will the Minister of PORTS, SHIPPING AND WATERWAYS be pleased to state:
पत्तन, पोत परिवहन और जलमार्ग मंत्री

- (a) whether the Government has launched the Sagar-Setu app which is the app version of the National Logistics Portal(Marine);
- (b) if so, the details thereof along with the main features and objectives thereof;
- (c) whether the 'SagarSetu' app is expected to improve the efficiency of trade operations;
- (d) if so, the details and the benefits thereof;
- (e) whether the Government has taken any measures for the data security of the app; and
- (f) if so, the details thereof?

ANSWER

MINISTER OF PORTS, SHIPPING AND WATERWAYS
(SHRI SARBANANDA SONOWAL)

(a & b) Yes Sir. The Mobile application namely SagarSetu was launched on 31.03.2023 and is available on Android platform. The main features and objectives of the mobile application are:

- (i) Track and Trace Module enables shipper and Logistic Service Providers to share live location and status of shipment, update consignment status and location.
- (ii) Listing module enables the user to view the required certifications.
- (iii) Common Application Form (CAF) module enables the user to submit the single application form and to upload the required documents to obtain certificates/No objection certificates/other documents from relevant Export Promotion Council (EPC) and Participative Government Agencies (PGAs).
- (iv) Payment module facilitates the user to perform online payments for the certificates/No objection certificates/other documents.
- (v) Export Promotion Council (EPC)/Participative Government Agencies

(PGAs) interface module provides the facility to Export Promotion Council and Participative Government Agencies to view application information.

(vi) Generated certificates module provides the facility to retrieve the generated certificates/documents from Agencies.

(vii) Trade Finance module help exporter/importer to find a suitable service provider for obtaining the Letter of Credit (LOC).

(viii) Order Module is used for Listing of all orders received, Service Consumer Rating and Grievance Redressal.

(c&d) Yes Sir. The mobile app is designed keeping in mind that the importers, exporters, and logistics service providers within the Indian Logistics community for seamless exchange documents and quick transaction, Improve Ease of Doing Business and reduce cost and time for logistics.

(e & f) Yes Sir. Data security is an integral part of Sagar Setu application and Indian Ports Association (IPA) has taken initiative to have cyber security audit of Sagar Setu (National Logistics Portal – Marine) which is in process in addition to ensure required standardization, testing and quality certification.
